



Institute on  
Governance  
LEADING EXPERTISE

Institut sur  
la gouvernance  
EXPERTISE DE POINTE



# **2014 Survey of Public Opinion on Public Governance in Canada**

## **Detailed Data Tables**

Field dates: July 31 – August 9, 2014

The Environics Institute for Survey Research  
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Toronto, ON M4W 3H1

# IOG Public Governance Survey 2014

## Banner-Question Key

This detailed set of statistical tables shows survey results for the total general population and also by various subgroups of interest. For this table set there are three “banners” of subgroups, drawn from questions in the survey. The results have also been tested for significant differences within these subgroups. The statistical tests undertaken are an independent T-Test for means and independent Z-Test for percentages. The following key shows the questions used to create the banner subgroups and also what groups have been tested for significant differences in each of the banners.

In the tables that follow, **upper case letters** under the percentages indicate subgroup differences that are significant at the **95% level**.

### BANNER 1

TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)

Subgroups tested for significant differences: BCDEFG/HIJ/KLMN/OP/QR

### BANNER 2

TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
	18-29	30-44	45-59	60+	HS GRAD	COL/SMUN	UNIV/GRAD	POST/GRAD	<\$30K	\$30-60K	\$60-100K	\$100K+	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)

Subgroups tested for significant differences: BCDE/FGHI/JKLM/NO/PQRS

### BANNER 3

TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	PUB	PRIV	NON/PROF	HIGH	MED	LOW	GEN/WORK	WORK/PROB	BROK/WORK	COMP/BROK	SOLU-TION	PROB-LEM	BETT/JOB	FUND/CHGE	SMAL-LER	BIG-GER	STAT/QUO
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)

Subgroups tested for significant differences: BCD/EFG/HIJK/LM/NO/PQR

# IOG Public Governance Survey 2014

Q1a. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **Government**

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	37%	34%	35%	41% C	34%	36%	37%	42%	41%	36%	40% LMN	34% N	34% N	21%	38%	36%	38%	34%
Very important	48%	54%	47%	46%	52%	46%	49%	46%	44%	52%	47%	49%	51%	59% KL	45%	51% O	48%	46%
Not so important	8%	7%	12% D	6%	10%	11% D	8%	4%	9% H	7%	7%	8%	10% K	14% K	11% P	6%	8%	12% Q
Not at all important	3%	2%	3%	3%	2%	4%	2%	3%	1%	1%	2%	3%	3%	4%	3%	2%	3%	3%
You cannot say	4%	3%	4%	4%	3%	4%	3%	4%	5%	4%	4%	6% M	3%	3%	3%	5% O	4%	5%

# IOG Public Governance Survey 2014

Q1a. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **Government**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	37%	37%	41% D	34%	37%	37%	38%	36%	41%	38%	40%	36%	35%	36%	46% N	57% QRS	40% S	36% S	27%
Very important	48%	44%	45%	51%	50%	43%	48%	52% F	52% F	42%	46%	50% J	56% JK	48%	46%	37%	51% PR	45% P	52% PR
Not so important	8%	9%	8%	10%	7%	9% I	9% I	7%	4%	8%	10% M	9%	6%	9% O	4%	6%	7%	10% PQ	10%
Not at all important	3%	3%	3%	3%	2%	4%	2%	3%	2%	4% KM	2%	3%	1%	3%	2%	*%	1%	6% PQS	2% PQ
You cannot say	4%	7% CDE	4%	3%	4%	7% GHI	3%	2%	2%	7% KLM	2%	2%	2%	4% O	2%	-	1%	4% Q	10% QR

# IOG Public Governance Survey 2014

Q1a. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **Government**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	37%	34%	33%	32%	45% FG	40% G	25%	41% J	43% J	33%	37%	46% M	33%	44% O	35%	32%	50% PR	40% P
Very important	48%	48%	52%	53%	47%	48%	48%	50% K	47% K	53% K	37%	49%	47%	49%	49%	50% Q	41%	51% Q
Not so important	8%	9%	10%	10%	6%	9% E	10% E	7%	7%	10%	12% HI	4%	12% L	5%	10% N	13% QR	6%	5%
Not at all important	3%	5% CD	2%	1%	1%	2%	5% EF	1%	1%	2%	10% HIJ	*% L	5% L	1%	3% N	4% QR	1%	2%
You cannot say	4%	4%	3%	4%	1%	1%	11% EF	1%	1%	3% H	4% H	1%	3% L	1%	2% N	2%	2%	2%

# IOG Public Governance Survey 2014

Q1b. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **Large companies and corporations**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	19%	13%	19%	20% B	19%	17%	18%	21%	19%	18%	19% MN	16% N	14%	10%	20%	17%	19%	17%
Very important	50%	49%	56% DG	48%	51%	54% G	43%	49%	55%	46%	51%	50%	54%	51%	48%	53% O	49%	58% Q
Not so important	23%	26%	18%	23% C	20%	21%	30% CDEF	21%	20%	28%	21%	22%	25%	29%	24% P	21%	24% R	17%
Not at all important	4%	6%	3%	4%	6%	5%	5%	4%	2%	4%	4%	5%	4%	8%	4%	4%	5%	3%
You cannot say	4%	5%	4%	5%	4%	3%	4%	5%	4%	5%	4%	7% MN	3%	2%	3%	5%	4%	5%

# IOG Public Governance Survey 2014

Q1b. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **Large companies and corporations**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	19%	19%	25% DE	15%	16%	23% H	19%	15%	19%	20%	21% L	16%	20%	18%	20%	34% QRS	19% S	17% S	13%
Very important	50%	47%	47%	57% BCE	48%	47%	49%	56% FG	51%	45%	48%	55% JK	53% J	50%	54%	47%	56% PRS	48%	47%
Not so important	23%	23%	19%	21%	28% CD	19%	25% F	22%	23%	21%	25%	23%	22%	23% O	19%	16%	21%	25% P	25% P
Not at all important	4%	4%	4%	4%	5%	5%	4%	4%	4%	6% M	4%	4%	2%	4%	4%	3%	2%	7% PQ	5% Q
You cannot say	4%	7% DE	5% E	3%	3%	7% GHI	3%	3%	3%	7% KLM	3%	2%	3%	5%	3%	*%	2% P	4% PQ	11% PQR

# IOG Public Governance Survey 2014

Q1b. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **Large companies and corporations**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	19%	18%	15%	15%	21% G	20% G	14%	19%	22% J	16%	19%	22% M	17%	22% O	18%	17%	27% PR	18%
Very important	50%	48%	55% B	53%	55% G	51% G	44%	58% JK	53% JK	46%	41%	55% M	49%	55% O	48%	54% Q	43%	54% Q
Not so important	23%	25%	22%	22%	19%	23%	24% E	20%	21%	29% HIK	21%	20%	24% L	20%	25% N	21%	22%	23%
Not at all important	4%	4%	5%	4%	4%	3%	6% F	2%	2%	6% HI	13% HIJ	3%	6% L	2%	6% N	5% R	6% R	2%
You cannot say	4%	4%	3%	5%	1%	2%	12% EF	2%	2%	3%	6% HI	1%	3% L	1%	3% N	2%	2%	2%

# IOG Public Governance Survey 2014

Q1c. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **Small businesses**

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	26%	26%	28%	25%	31%	22%	26%	21%	27%	19%	22%	28% K	30% K	27%	27%	26%	26%	26%
Very important	54%	53%	51%	55%	55%	55%	57%	54%	50%	61%	55%	51%	54%	58%	53%	56%	55%	51%
Not so important	14%	14%	14%	14%	9%	19% E	13%	18%	15%	16%	17% LM	12%	13%	13%	15%	13%	14%	15%
Not at all important	2%	3%	3% G	2%	2%	2%	1%	2%	3%	2%	2%	4% MN	1%	1%	3%	2%	2%	2%
You cannot say	3%	3%	4% F	4%	3%	2%	2%	5%	5%	3%	4% MN	5% MN	2%	1%	3%	4%	3%	5%

# IOG Public Governance Survey 2014

Q1c. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **Small businesses**

BANNER 2

		AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
	TOTAL	18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	26%	18%	25% B	26% B	32% BCD	31% HI	26%	23%	22%	28%	29% M	26%	22%	27%	22%	40% QRS	22%	30% QS	21%
Very important	54%	54%	55%	57% E	51%	48%	57% F	53%	65% FGH	52%	55%	55%	54%	54%	58%	54%	59% RS	52%	51%
Not so important	14%	19% DE	14%	13%	12%	13%	13%	19% FGI	9%	11%	13%	15% J	20% JK	14%	15%	4%	16% P	13% P	17% P
Not at all important	2%	2%	2%	2%	2%	3%	2%	2%	3%	3% M	1%	2%	1%	2%	2%	1%	2%	2%	3%
You cannot say	3%	7% DE	4% DE	2%	2%	6% GHI	3%	3%	2%	6% KLM	2%	2%	3%	4%	3%	-	1%	3% Q	9% QR

# IOG Public Governance Survey 2014

Q1c. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **Small businesses**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	26%	23%	27%	23%	34% FG	25% G	20%	27%	26%	27%	29%	27%	27%	26%	28%	27% Q	18%	28% Q
Very important	54%	55%	55%	55%	53%	58% G	49%	58% K	58% K	56% K	46%	55%	56%	56%	56%	54%	63% PR	55%
Not so important	14%	17%	13%	16%	11%	15% E	17% E	12%	14%	13%	15%	14%	13%	15% O	12%	15%	14%	14%
Not at all important	2%	2%	2%	-	2%	1%	4% EF	2%	1%	2%	4% I	2%	2%	1%	2%	3%	1%	2%
You cannot say	3%	3%	3%	6%	*%	1%	11% EF	1%	1%	1%	6% HIJ	1%	2%	1%	2%	2%	3%	1%

# IOG Public Governance Survey 2014

Q1d. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **Religious institutions (churches, mosques, synagogues, temples)**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	14%	12%	8%	19% BCFG	19% C	11%	11%	20% I	7%	15% I	14%	14%	13%	9%	13%	14%	15% R	6%
Very important	32%	34% C	22%	33% C	37% C	40% C	38% C	31% I	23%	37% I	30%	29%	32%	31%	32%	32%	35% R	18%
Not so important	29%	34% D	37% DEFG	26%	26%	26%	26%	26%	37% H	31%	31%	30%	30%	29%	28%	31%	27%	39% Q
Not at all important	20%	16%	28% BDEFG	18%	13%	19%	19%	18% J	28% HJ	11%	20%	21%	22%	27%	24% P	17%	18%	32% Q
You cannot say	5%	4%	5%	5%	6%	4%	6%	6%	5%	6%	6% M	6% M	3%	4%	4%	6% O	5%	5%

# IOG Public Governance Survey 2014

Q1d. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **Religious institutions (churches, mosques, synagogues, temples)**  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	14%	11%	15%	13%	13%	14%	14%	12%	15%	15%	14%	12%	12%	13%	18% N	27% QRS	13%	12%	11%
Very important	32%	29%	35%	30%	33%	31%	34%	30%	31%	34% M	35% M	33% M	22%	31%	40% N	37% RS	38% RS	27%	27%
Not so important	29%	29%	27%	33% CE	27%	27%	29%	32%	30%	23%	28%	29% J	43% JKL	30%	26%	25%	29%	29%	31%
Not at all important	20%	22%	18%	20%	23% C	21%	19%	23%	21%	21%	21%	22%	19%	22% O	12%	12%	18% P	26% PQS	20% P
You cannot say	5%	8% CDE	5%	4%	3%	7% GHI	4%	3%	3%	7% KL	3%	3%	4%	5%	4%	-	2%	5% Q	11% QR

# IOG Public Governance Survey 2014

Q1d. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **Religious institutions (churches, mosques, synagogues, temples)**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	14%	12%	12%	14%	17% FG	13%	11%	19% IJK	12%	11%	9%	16% M	12%	16% O	12%	14%	15%	14%
Very important	32%	29%	29%	34%	31%	35% G	28%	36% JK	36% JK	30%	23%	35%	32%	34%	32%	28%	43% PR	33% P
Not so important	29%	33%	33%	29%	28%	31%	29%	28%	30%	33%	27%	30%	29%	31%	29%	32% Q	23%	32% Q
Not at all important	20%	21%	21%	19%	23% F	18%	21%	16%	19%	23% H	34% HIJ	18%	24% L	17%	24% N	24% QR	16%	19%
You cannot say	5%	5%	4%	5%	2%	3%	11% EF	2%	2%	3%	7% HI	2%	3%	2%	3%	2%	3%	3%

# IOG Public Governance Survey 2014

Q1e. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **Volunteer organizations, such as United Way and the YMCA**  
 BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	24%	18%	22%	25%	26%	22%	28% B	23%	25%	26%	24% N	25% N	24% N	16%	22%	25%	24%	22%
Very important	51%	56%	51%	49%	52%	56%	50%	49%	47%	45%	49%	50%	54%	58% K	49%	52%	51%	49%
Not so important	18%	18%	17%	19%	15%	18%	16%	20%	16%	20%	19%	16%	16%	18%	20% P	15%	18%	17%
Not at all important	4%	5%	6% DFG	3%	3%	2%	3%	3%	6%	4%	4%	4%	3%	5%	5% P	3%	4%	6%
You cannot say	4%	3%	5% F	4% F	5%	1%	3%	6%	5%	4%	5% MN	5% MN	2%	2%	3%	5% O	3%	5%

# IOG Public Governance Survey 2014

Q1e. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **Volunteer organizations, such as United Way and the YMCA**  
 BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	24%	23%	26%	23%	23%	24%	24%	19%	30% H	29% LM	24%	20%	21%	24%	23%	35% QRS	22%	25% S	19%
Very important	51%	48%	50%	52%	52%	49%	51%	54%	52%	46%	50%	54% J	51%	50%	53%	48%	56% PRS	47%	50%
Not so important	18%	16%	16%	19%	18%	16%	19% I	20% I	12%	14%	19% J	19% J	21% J	18%	16%	15%	17%	19%	17%
Not at all important	4%	5%	3%	3%	5%	5%	4%	5%	4%	5% M	4% M	5% M	2%	4%	4%	1%	3% P	5% P	6% PQ
You cannot say	4%	8% DE	5% D	2%	2%	6% GH	3%	3%	3%	6% KL	2%	2%	5% L	4%	4%	1%	1%	4% PQ	9% PQR

# IOG Public Governance Survey 2014

Q1e. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **Volunteer organizations, such as United Way and the YMCA**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	24%	24%	21%	32% C	32% FG	22%	18%	22%	26%	27%	22%	25%	25%	25%	26%	23%	22%	27%
Very important	51%	48%	54%	53%	49%	56% EG	45%	57% JK	53%	49%	45%	55% M	49%	54%	50%	50%	53%	52%
Not so important	18%	20% D	18% D	10%	14%	19% E	19% E	17%	17%	18%	20%	16%	20% L	17%	18%	21%	17%	17%
Not at all important	4%	3%	4%	3%	4%	2%	6% F	3%	2%	5% I	8% HI	3%	4%	3%	4% N	4%	5%	3%
You cannot say	4%	4%	3%	2%	1%	1%	11% EF	2%	2%	1%	4%	2%	2%	1%	2% N	2%	3%	2%

# IOG Public Governance Survey 2014

Q1f. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **The media**  
BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	13%	11%	14%	14%	14%	11%	15%	17%	16%	16%	15% MN	12%	8%	9%	14%	13%	14%	12%
Very important	38%	36%	43% DE	35% E	26%	36%	41% E	38%	40%	42%	40% L	30%	42% L	36%	36%	40%	36%	43% Q
Not so important	34%	41% CG	30%	34%	44% CDG	38% C	29%	28%	31%	29%	31%	38% K	37% K	40% K	34%	34%	35%	30%
Not at all important	11%	8%	9%	12%	12%	12%	12%	11%	9%	10%	10%	15% KM	9%	12%	14% P	8%	11%	11%
You cannot say	4%	4%	4%	5%	4%	3%	3%	6%	4%	3%	5%	6%	3%	3%	3%	5% O	4%	5%

# IOG Public Governance Survey 2014

Q1f. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **The media**  
 BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	13%	13%	17% DE	12%	12%	15% H	14% H	10%	16% H	16%	14%	12%	13%	13%	15%	27% QRS	15% RS	11%	8%
Very important	38%	37%	40%	36%	37%	36%	38%	39%	38%	39%	36%	38%	37%	37%	43% N	44% RS	42% RS	36%	30%
Not so important	34%	34%	29%	38% C	34%	32%	36%	35%	32%	30%	36% J	35%	36%	35% O	29%	23%	33% P	34% P	40% PQR
Not at all important	11%	10%	9%	12%	13% C	10%	10%	14% G	10%	9%	11%	12%	12%	11%	9%	4%	8% P	15% PQ	12% PQ
You cannot say	4%	6% D	5% D	3%	4%	7% GH	3%	3%	5%	6% KL	3%	3%	3%	4%	4%	2%	2%	4% PQ	9% PQR

# IOG Public Governance Survey 2014

Q1f. How important do you believe each of the following sectors is to ensuring a good quality of life in your community? **The media**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	13%	13%	12%	9%	17% G	14% G	8%	14%	16% JK	11%	11%	17% M	12%	18% O	11%	12%	21% PR	12%
Very important	38%	41%	36%	50% C	40% G	40% G	31%	41% K	41% JK	35%	31%	43% M	33%	41% O	37%	36%	38%	41%
Not so important	34%	33%	36%	27%	33%	34%	35%	34%	32%	38% I	32%	32%	36%	33%	36%	33%	29%	38% Q
Not at all important	11%	9%	13% B	12%	9%	9%	15% EF	9%	8%	12% I	20% HIJ	6%	16% L	7%	14% N	16% QR	8%	7%
You cannot say	4%	4%	3%	2%	1%	2%	11% EF	2%	2%	3%	6% HI	2%	3%	1%	3% N	3%	3%	2%

# IOG Public Governance Survey 2014

Q2a. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Encouraging people to live more responsible lives**  
BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	40%	34%	43% B	40%	38%	40%	40%	40%	43%	37%	40%	39%	38%	37%	39%	41%	40%	41%
Very important	49%	55%	47%	49%	53%	49%	48%	50%	48%	54%	50%	48%	51%	49%	49%	49%	49%	49%
Not so important	6%	6%	5%	6%	5%	9%	7%	6%	5%	3%	5%	6%	8% K	10%	7%	6%	7%	6%
Not at all important	2%	2%	2%	2%	2%	2%	2%	1%	1%	2%	1%	3% K	1%	3%	3% P	1%	2%	2%
You cannot say	3%	2%	3%	3% F	2%	1%	3%	3%	4%	5%	3% M	4% M	2%	2%	2%	3%	3%	2%

# IOG Public Governance Survey 2014

Q2a. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Encouraging people to live more responsible lives**  
 BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	40%	45% DE	45% DE	36%	36%	38%	42%	39%	41%	43%	39%	40%	38%	39%	45%	58% QRS	40% S	41% S	31%
Very important	49%	44%	44%	53% BC	52% BC	47%	48%	51%	48%	44%	50% J	51% J	54% J	49%	48%	36%	52% PR	47% P	53% PR
Not so important	6%	5%	5%	7%	8%	6%	7%	6%	7%	7%	8%	6%	5%	7% O	4%	5%	5%	8% Q	7%
Not at all important	2%	2%	2%	2%	2%	3%	1%	2%	2%	3% M	2% M	2% M	*%	2%	2%	*%	2%	2% P	3% P
You cannot say	3%	4% D	4% D	1%	3%	5% GHI	2%	2%	2%	4% KL	1%	2%	2%	3%	2%	1%	1%	2% P	6% PQR

# IOG Public Governance Survey 2014

Q2a. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Encouraging people to live more responsible lives**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	40%	38%	38%	34%	48% FG	41% G	31%	41%	43%	41%	36%	42%	42%	43%	40%	40%	44%	39%
Very important	49%	52%	50%	56%	43%	51% E	52% E	52% K	50%	48%	43%	51%	47%	51%	48%	49%	48%	52%
Not so important	6%	6%	8%	5%	7%	6%	6%	5%	5%	8%	11% HI	5%	7%	4%	8% N	7%	7%	6%
Not at all important	2%	2%	2%	-	2%	1%	4% EF	1%	1%	1%	7% HIJ	1%	3% L	1%	2%	2%	2%	1%
You cannot say	3%	2%	2%	4%	1%	1%	8% EF	*%	1%	2%	3% HI	1%	1%	*%	2% N	2%	*%	1%

# IOG Public Governance Survey 2014

Q2b. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Promoting freedom and liberty**  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	40%	36%	40%	40%	37%	46%	39%	41%	41%	33%	41%	38%	41%	39%	39%	41%	40%	38%
Very important	48%	53%	48%	48%	49%	44%	50%	47%	48%	55%	48%	49%	49%	49%	48%	49%	49%	47%
Not so important	7%	6%	8%	7%	10%	8%	8%	7%	6%	7%	7%	7%	8%	8%	8%	7%	7%	10%
Not at all important	1%	2%	2% G	2% G	1%	1%	*%	1%	1%	1%	1%	3%	1%	2%	2% P	*%	1%	2%
You cannot say	3%	2%	2%	3%	4%	2%	2%	3%	3%	4%	3% M	4% M	2%	2%	2%	3%	3%	3%

# IOG Public Governance Survey 2014

Q2b. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Promoting freedom and liberty**  
 BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	40%	44% C	36%	37%	46% CD	37%	40%	39%	46% F	40%	42%	38%	36%	39%	47% N	52% QRS	41% S	40% S	34%
Very important	48%	40%	52% B	50% B	46%	49%	49%	50%	42%	47%	47%	52%	51%	49%	44%	40%	51% P	47%	50% P
Not so important	7%	10% E	6%	10% CE	4%	5%	8% F	8%	8%	6%	8%	7%	10%	8% O	5%	7%	6%	9%	8%
Not at all important	1%	2%	2%	1%	1%	2%	1%	1%	3%	2%	1%	2%	1%	1%	2%	*%	1%	2% P	2% PQ
You cannot say	3%	4% D	4% D	2%	2%	6% GHI	1%	2%	2%	5% KLM	1%	1%	2%	3%	2%	1%	1%	3% P	6% PQR

# IOG Public Governance Survey 2014

Q2b. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Promoting freedom and liberty**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	40%	42%	36%	33%	50% FG	38%	33%	39%	44%	40%	40%	41%	43%	41%	42%	41%	36%	42%
Very important	48%	46%	52%	58% B	43%	53% EG	46%	52%	48%	49%	45%	51%	47%	51%	48%	49%	48%	49%
Not so important	7%	9% D	8% D	4%	6%	8%	8%	8%	6%	9% I	9%	7%	7%	8%	7%	7%	14% PR	7%
Not at all important	1%	1%	2%	2%	*%	*%	4% EF	*%	1%	1%	3% HJ	*%	2% L	*%	1%	2%	1%	1%
You cannot say	3%	2%	2%	4%	1%	1%	8% EF	1%	1%	1%	3%	1%	1%	*%	1% N	2%	1%	1%

# IOG Public Governance Survey 2014

Q2c. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Promoting equality and fairness**  
 BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	48%	49%	51%	46%	47%	48%	45%	49%	54% J	42%	50%	47%	49%	47%	44%	51% O	47%	50%
Very important	44%	43%	42%	44%	44%	41%	48%	41%	39%	47%	41%	42%	44%	48%	45%	42%	44%	42%
Not so important	5%	4%	3%	5% C	5%	8% C	6%	6% I	2%	8% I	5%	4%	5%	2%	6% P	4%	5%	4%
Not at all important	2%	2%	2%	2%	2%	1%	-	1%	1%	-	1%	3% KM	1%	2%	3% P	1%	2%	2%
You cannot say	2%	2%	2%	3% F	3%	1%	1%	3%	3%	3%	3% M	3% M	1%	1%	2%	2%	2%	2%

# IOG Public Governance Survey 2014

Q2c. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Promoting equality and fairness**  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	48%	52% C	42%	45%	55% CD	46%	46%	48%	57% FGH	48%	48%	46%	46%	46%	55% N	64% QRS	47%	46%	43%
Very important	44%	36%	48% BE	47% BE	39%	43% I	47% I	42% I	34%	42%	45%	47%	44%	45% O	38%	32%	47% P	44% P	45% P
Not so important	5%	7% E	5%	5%	3%	4%	5%	7%	5%	4%	5%	5%	7%	5% O	3%	4%	5%	5%	5%
Not at all important	2%	1%	3%	1%	1%	2%	1%	1%	3%	2%	1%	2%	1%	2%	2%	1%	1%	3% PQ	1%
You cannot say	2%	4% E	3%	2%	1%	5% GHI	1%	2%	2%	4% KL	1%	1%	2%	2%	2%	-	1%	2%	5% QR

# IOG Public Governance Survey 2014

Q2c. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Promoting equality and fairness**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	48%	49%	45%	47%	60% FG	45% G	38%	47%	51%	49%	51%	51%	49%	50%	50%	48% Q	39%	53% Q
Very important	44%	42%	47%	43%	35%	48% E	45% E	48% K	43% K	44% K	36%	44%	42%	46%	43%	43%	53% PR	42%
Not so important	5%	6%	5%	8%	3%	5%	6%	4%	5%	5%	5%	4%	6% L	4%	5%	6% R	6%	4%
Not at all important	2%	1%	2%	-	1%	1%	4% EF	1%	1%	1%	5% HIJ	1%	2% L	1%	1%	2%	2%	1%
You cannot say	2%	2%	2%	2%	1%	1%	7% EF	1%	1%	1%	3% HI	1%	1%	1%	1%	1%	-	1%

# IOG Public Governance Survey 2014

Q2d. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Providing a public safety net for people who are facing hardship**  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	41%	41%	41%	41%	38%	37%	42%	45%	45%	38%	43%	40%	40%	35%	38%	43% O	41%	40%
Very important	48%	48%	48%	45%	49%	52%	50%	43%	45%	53%	47%	46%	50%	55%	48%	48%	47%	49%
Not so important	8%	7%	6%	9% C	9%	8%	6%	8%	6%	5%	7%	8%	7%	8%	10% P	6%	8%	6%
Not at all important	1%	1%	1%	2%	1%	1%	1%	1%	*%	1%	1%	2% K	1%	1%	2%	1%	1%	2%
You cannot say	2%	3%	3%	3%	3%	1%	1%	3%	4%	3%	3% MN	3% N	1%	1%	2%	3%	2%	3%

# IOG Public Governance Survey 2014

Q2d. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Providing a public safety net for people who are facing hardship**  
 BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	41%	38%	41%	40%	42%	43% H	39%	36%	46% H	50% KLM	42% LM	35%	33%	39%	48% N	53% QRS	40%	41%	36%
Very important	48%	46%	44%	50%	50%	43%	50% F	51% F	45%	40%	47% J	54% JK	51% J	48%	44%	41%	49% P	47%	50% P
Not so important	8%	9%	10% E	7%	6%	6%	9%	8%	6%	4%	9% J	8% J	13% JL	8% O	4%	5%	8%	8%	8%
Not at all important	1%	2%	2% E	1%	1%	2%	1%	3% GI	*%	2%	1%	2%	1%	1%	2%	1%	1%	2%	1%
You cannot say	2%	5% DE	3% E	2%	1%	5% GHI	1%	2%	2%	4% KL	1%	1%	2%	3%	2%	-	1%	2%	5% QR

# IOG Public Governance Survey 2014

Q2d. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Providing a public safety net for people who are facing hardship**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	41%	38%	39%	46%	47% FG	39%	36%	40%	42%	42%	47%	43%	41%	40%	44%	39%	44%	42%
Very important	48%	48%	49%	47%	46%	51% G	45%	51% K	48% K	50% K	37%	49%	47%	51%	46%	47%	44%	50%
Not so important	8%	10% D	8%	4%	6%	9% E	8%	8%	9%	6%	7%	7%	9%	8%	8%	10% R	10% R	6%
Not at all important	1%	1%	2%	-	1%	1%	3% EF	1%	1%	1%	5% HIJ	1%	2% L	1%	1%	2%	1%	1%
You cannot say	2%	3%	2%	2%	*% EF	*% EF	8% EF	*% EF	1%	1%	3% H	1%	1%	*% EF	1%	1%	*% EF	1%

# IOG Public Governance Survey 2014

Q2e. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Supporting private charity for the poor**  
 BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	30%	24%	32%	30%	27%	29%	31%	33%	34%	29%	32%	28%	29%	25%	27%	32% O	29%	33%
Very important	48%	54%	49%	47%	46%	51%	46%	45%	47%	50%	47%	47%	51%	44%	48%	49%	48%	49%
Not so important	15%	16%	12%	14%	18%	17%	19% C	13%	13%	16%	14%	16%	14%	26% KLM	17% P	14%	16% R	11%
Not at all important	4%	2%	4% F	5% BFG	5% F	1%	2%	4%	2%	2%	3%	5%	4%	4%	5% P	2%	4%	3%
You cannot say	3%	3%	3%	4% G	4%	3%	1%	4%	4%	3%	4% MN	4% MN	2%	1%	3%	4%	3%	4%

# IOG Public Governance Survey 2014

Q2e. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Supporting private charity for the poor**  
 BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	30%	30%	29%	31%	29%	35% GH	29% H	23%	30%	38% KLM	31% LM	24%	21%	29%	32%	46% QRS	28% S	32% S	22%
Very important	48%	48%	48%	48%	49%	45%	49%	50%	47%	45%	48%	50%	50%	48%	49%	41%	53% PR	44%	50% P
Not so important	15%	15%	15%	15%	15%	11%	16% F	19% F	16%	9%	16% J	18% J	22% J	15%	14%	9%	14% P	17% P	16% P
Not at all important	4%	1%	4% B	4% B	5% B	2%	4%	6% F	3%	4%	2%	5% K	4%	4%	3%	4%	3%	4%	4%
You cannot say	3%	6% D	4%	2%	3%	7% GH	2%	3%	3%	5% KL	2%	2%	3%	4%	2%	1%	2%	2% P	8% PQR

# IOG Public Governance Survey 2014

Q2e. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Supporting private charity for the poor**  
 BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	30%	30% C	24%	38% C	34% FG	28%	27%	30%	29%	31%	37% I	32%	30%	32%	30%	28%	31%	30%
Very important	48%	47%	49%	53%	44%	54% EG	43%	52% K	50% K	47% K	39%	51%	46%	50%	48%	47%	47%	52% P
Not so important	15%	17% D	18% D	7%	16%	14%	16%	13%	17%	17%	15%	13%	17% L	15%	17%	18% R	18%	14%
Not at all important	4%	3%	5%	-	5% F	2%	5% F	4% I	2%	3%	7% IJ	2%	5% L	2%	4% N	5% R	3%	3%
You cannot say	3%	3%	3%	2%	1%	1%	9% EF	1%	2%	1%	3%	1%	1%	1%	1%	2%	3%	2%

# IOG Public Governance Survey 2014

Q2f. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Increasing spending on job creation during times of economic downturn**  
BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	37%	41%	36%	38%	35%	34%	40%	40%	38%	37%	38%	36%	39%	34%	36%	39%	39% R	33%
Very important	48%	49%	48%	46%	50%	51%	48%	46%	49%	49%	47%	46%	50%	51%	47%	49%	47%	50%
Not so important	9%	5%	9%	8%	10%	10%	9%	8%	7%	9%	8%	10%	7%	12%	11% P	6%	9%	9%
Not at all important	3%	1%	3% G	3% G	2%	2%	1%	3%	1%	2%	2%	3%	2%	2%	3%	2%	2%	3%
You cannot say	3%	3%	4%	4%	4%	3%	2%	3%	5%	4%	4% N	5% MN	2%	1%	3%	4%	3%	5%

# IOG Public Governance Survey 2014

Q2f. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Increasing spending on job creation during times of economic downturn**

BANNER 2

		AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
	TOTAL	18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	37%	36%	38%	38%	37%	41% H	37%	33%	39%	42% M	40% M	35%	30%	35%	47% N	47% QRS	39% S	37%	32%
Very important	48%	48%	46%	49%	48%	43%	50% F	49%	46%	42%	46%	52% J	54% JK	49% O	42%	42%	51% P	46%	49%
Not so important	9%	9%	9%	8%	10%	7%	9%	11% F	9%	8%	9%	8%	11%	9% O	5%	8%	7%	11% Q	8%
Not at all important	3%	2%	3%	2%	3%	3%	2%	3%	3%	3%	2%	3%	2%	3%	3%	2%	2%	3%	3%
You cannot say	3%	5% E	4%	3%	2%	7% GHI	2%	3%	3%	6% KLM	2%	2%	2%	4%	2%	1%	2%	3% P	8% PQR

# IOG Public Governance Survey 2014

Q2f. Please indicate how important you believe each of the following values should be in guiding government policy in our country today: **Increasing spending on job creation during times of economic downturn**

BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	37%	39%	35%	34%	44% FG	35%	34%	35%	41% H	38%	42%	41%	38%	42% O	37%	36%	38%	39%
Very important	48%	47%	51%	50%	44%	53% EG	45%	54% IK	47% K	49% K	38%	49%	46%	49%	48%	48%	46%	51%
Not so important	9%	8%	8%	10%	8%	9%	8%	7%	10%	8%	9%	7%	10% L	8%	9%	11% R	12% R	7%
Not at all important	3%	2%	3%	-	2%	2%	4% F	2%	1%	1%	7% HIJ	1%	4% L	1%	3% N	3%	3%	2%
You cannot say	3%	3%	3%	6%	1%	1%	9% EF	1%	1%	3% H	5% HI	2%	2%	1%	2% N	2% R	1%	1%

# IOG Public Governance Survey 2014

Q3a. How important do you believe each of the following is to having a good government that serves everyone well?

**Being publicly accountable to citizens for how decisions and policies are made**

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	55%	62% C	52%	54%	60%	59%	56%	52%	50%	50%	51%	56%	58% K	64% K	55%	56%	56%	52%
Very important	37%	35%	40% F	38%	32%	31%	36%	39%	42%	37%	39% N	37%	36%	28%	36%	37%	36%	39%
Not so important	4%	2%	4%	4%	4%	6% B	5%	4%	4%	7%	5%	3%	3%	5%	4%	4%	4%	3%
Not at all important	1%	1%	2%	1%	1%	-	1%	*%	2%	2%	1%	1%	1%	1%	2% P	*%	1%	2%
You cannot say	3%	1%	3%	4% B	4%	4% B	2%	5%	3%	4%	4% M	3%	2%	2%	3%	3%	3%	3%

# IOG Public Governance Survey 2014

Q3a. How important do you believe each of the following is to having a good government that serves everyone well?

**Being publicly accountable to citizens for how decisions and policies are made**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	55%	45%	50%	58% BC	65% BCD	55%	56%	55%	56%	50%	60% J	56%	54%	56%	52%	67% QRS	51%	59% QS	52%
Very important	37%	39% E	42% DE	36%	31%	33%	37%	39%	37%	39%	35%	38%	39%	36%	41%	29%	43% PRS	33%	35%
Not so important	4%	7% DE	5% E	3%	2%	5%	4%	3%	4%	5%	4%	5%	4%	4%	4%	3%	4%	5%	4%
Not at all important	1%	2%	2% E	1%	*%	2%	1%	*%	1%	2%	1%	1%	*%	1%	1%	1%	*%	2% Q	1%
You cannot say	3%	7% CDE	2%	3%	1%	5% GH	2%	2%	2%	5% KL	1%	1%	2%	3%	2%	1%	1%	2%	8% PQR

# IOG Public Governance Survey 2014

Q3a. How important do you believe each of the following is to having a good government that serves everyone well?

**Being publicly accountable to citizens for how decisions and policies are made**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	55%	52%	55%	55%	68% FG	55% G	43%	53%	58%	59%	67% HIJ	57%	61%	54%	63% N	58%	51%	58%
Very important	37%	38%	38%	38%	30%	41% E	38% E	43% IJK	37% K	36% K	26%	39% M	33%	42% O	32%	38%	40%	37%
Not so important	4%	6% D	4% D	1%	1%	3% E	8% EF	3%	4% K	4% K	2%	3%	4%	3%	3%	2%	7% P	4%
Not at all important	1%	1%	1%	1%	1%	*%	3% EF	*%	1%	*%	4% HIJ	*%	1% L	*%	1%	1%	1%	1%
You cannot say	3%	2%	2%	5%	1%	1%	9% EF	*%	1%	1%	2%	1%	1%	1%	1%	1%	1%	*%

# IOG Public Governance Survey 2014

Q3b. How important do you believe each of the following is to having a good government that serves everyone well?

**Actively consulting with citizens and other sectors in the development of policies**

**BANNER 1**

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	42%	47%	39%	43%	40%	46%	41%	41%	35%	36%	39%	42%	47% K	44%	41%	43%	43%	38%
Very important	48%	46%	51% D	46%	49%	45%	49%	46%	54%	51%	49%	49%	45%	51%	48%	48%	47%	51%
Not so important	6%	5%	6%	6% F	7%	3%	7% F	7%	7%	9%	7% LN	4%	5%	3%	6%	6%	6%	5%
Not at all important	1%	1%	2%	1%	1%	*%	*%	1%	1%	-	1%	2%	1%	1%	2% P	*%	1%	3% Q
You cannot say	3%	2%	2%	4%	3%	5%	2%	4%	3%	5%	4% M	3%	2%	2%	3%	3%	3%	3%

# IOG Public Governance Survey 2014

Q3b. How important do you believe each of the following is to having a good government that serves everyone well?

**Actively consulting with citizens and other sectors in the development of policies**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	42%	36%	38%	47% BC	44% BC	42%	43%	40%	40%	42%	45% M	40%	38%	42%	40%	50% QS	37%	45% Q	42%
Very important	48%	47%	51% D	44%	49%	44%	49%	49%	53%	44%	48%	51% J	52%	47%	52%	44%	56% PRS	45%	41%
Not so important	6%	7%	7%	5%	5%	6%	5%	7%	4%	6%	5%	6%	7%	6%	5%	3%	5%	6%	8% P
Not at all important	1%	3% DE	2%	1%	*%	2%	1%	*%	1%	2% KM	*%	2% K	*%	1%	1%	1%	1%	2% Q	1%
You cannot say	3%	7% CDE	3%	3%	1%	6% GI	2%	3%	2%	5% KL	1%	1%	3%	3%	2%	1%	1%	2%	8% PQR

# IOG Public Governance Survey 2014

Q3b. How important do you believe each of the following is to having a good government that serves everyone well?

**Actively consulting with citizens and other sectors in the development of policies**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
				PROF														
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	42%	40%	41%	40%	49% FG	42% G	34%	41%	43%	45%	55% HIJ	42%	49% L	42%	49% N	45% Q	36%	43%
Very important	48%	48%	50%	49%	47%	50%	45%	53% K	50% K	48% K	35%	52% M	43%	52% O	44%	48%	52%	50%
Not so important	6%	7%	5%	7%	3%	7% E	8% E	5%	7% K	5%	3%	5%	5%	5%	5%	5%	9%	6%
Not at all important	1%	2%	1%	-	*%	*%	4% EF	*%	*%	1%	4% HIJ	*%	1% L	*%	1%	1%	2%	1%
You cannot say	3%	3%	2%	4%	1%	1%	9% EF	1%	1%	1%	3%	1%	1%	1%	1%	1% R	1%	*%

# IOG Public Governance Survey 2014

Q3c. How important do you believe each of the following is to having a good government that serves everyone well?

**Providing public services in the most cost-efficient way possible**

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	49%	56%	48%	47%	50%	50%	50%	48%	47%	48%	48%	49%	53%	52%	47%	50%	49%	46%
Very important	42%	40%	42%	41%	41%	39%	43%	41%	44%	44%	43%	41%	39%	42%	42%	41%	41%	43%
Not so important	6%	2%	7% B	7% B	4%	5%	4%	7%	7%	3%	6% N	5% N	5% N	2%	7%	5%	6%	7%
Not at all important	1%	1%	1%	1%	2%	1%	1%	*%	-	2%	*%	2% K	1%	1%	2% P	1%	1%	2%
You cannot say	3%	1%	2%	3% B	3%	4% B	2%	4%	2%	4%	3%	3%	2%	2%	3%	3%	3%	2%

# IOG Public Governance Survey 2014

Q3c. How important do you believe each of the following is to having a good government that serves everyone well?

**Providing public services in the most cost-efficient way possible**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	49%	37%	39%	54% BC	60% BC	51%	47%	49%	51%	47%	50%	48%	48%	49%	49%	58% QRS	45%	49%	49%
Very important	42%	41%	49% BDE	40%	35%	39%	43%	41%	41%	41%	43%	44%	42%	41%	44%	37%	47% PRS	40%	38%
Not so important	6%	12% CDE	7% DE	3%	4%	3%	7% F	7% F	4%	6%	5%	6%	8%	6%	4%	3%	6%	7% P	5%
Not at all important	1%	2% DE	2% E	1%	*%	2%	1%	1%	2%	2%	1%	1%	-	1%	1%	1%	1%	2% Q	1%
You cannot say	3%	7% CDE	3%	2%	1%	5% GH	2%	2%	2%	4% KL	1%	1%	2%	3%	2%	1%	1%	2%	7% PQR

# IOG Public Governance Survey 2014

Q3c. How important do you believe each of the following is to having a good government that serves everyone well?

**Providing public services in the most cost-efficient way possible**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	49%	47%	47%	52%	59% FG	47% G	40%	47%	49%	55% HI	54%	50%	55% L	48%	55% N	58% QR	28%	52% Q
Very important	42%	43%	44%	38%	36%	44% E	43% E	48% JK	44% K	39% K	31%	44% M	37%	46% O	38%	37%	53% PR	42%
Not so important	6%	6%	6%	6%	4%	7% E	7% E	4%	6% J	4%	9% HJ	5%	5%	5%	6%	3%	16% PR	5% P
Not at all important	1%	2%	1%	-	1%	1%	3% EF	1%	*%	1%	4% HIJ	*%	2% L	*%	1%	1%	2%	*%
You cannot say	3%	2%	2%	4%	1%	1%	8% EF	*%	1%	1% H	2%	*%	1%	1%	1%	1%	1%	1%

# IOG Public Governance Survey 2014

Q3d. How important do you believe each of the following is to having a good government that serves everyone well?

**Making effective use of the latest electronic technology in the delivery of information and services**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	29%	28%	31%	29%	25%	26%	31%	32%	29%	33%	30%	27%	29%	31%	31%	27%	29%	32%
Very important	49%	55%	52% D	46%	50%	49%	51%	46%	54% H	46%	49%	49%	50%	50%	47%	51%	49%	52%
Not so important	16%	14%	12%	19% CG	20% C	20% C	14%	15%	12%	14%	14%	18% K	18% K	14%	16%	17%	18% R	11%
Not at all important	2%	1%	3% B	1%	1%	1%	1%	1%	3%	3%	2% M	2% M	1%	2%	2% P	1%	1%	3%
You cannot say	3%	2%	2%	4% C	4%	4%	2%	6% I	2%	5%	4% M	3%	2%	3%	3%	4%	4%	3%

# IOG Public Governance Survey 2014

Q3d. How important do you believe each of the following is to having a good government that serves everyone well?

**Making effective use of the latest electronic technology in the delivery of information and services**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	29%	25%	25%	31% BC	35% BC	34% G	28%	28%	27%	33%	28%	28%	28%	29%	28%	37% QS	28%	30%	26%
Very important	49%	43%	53% B	50% B	48%	44%	51% F	51% F	53%	43%	52% J	50% J	55% J	49%	53%	52% S	53% S	49%	43%
Not so important	16%	23% CDE	17%	14%	15%	14%	18% F	16%	16%	16%	17%	19%	14%	17% O	13%	10%	16% P	16% P	20% P
Not at all important	2%	3%	2%	1%	1%	3%	1%	1%	1%	3% KM	1%	2%	1%	1%	3%	1%	1%	2%	2%
You cannot say	3%	7% CDE	3%	3% E	1%	5% G	2%	3%	3%	5% KL	2%	1%	3% L	3%	3%	-	2%	3%	8% QR

# IOG Public Governance Survey 2014

Q3d. How important do you believe each of the following is to having a good government that serves everyone well?

**Making effective use of the latest electronic technology in the delivery of information and services**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	29%	27%	27%	23%	36% FG	28% G	23%	29%	31%	29%	34%	30%	32%	30%	32%	33% Q	21%	29% Q
Very important	49%	51%	51%	57%	49%	52% G	46%	54% K	51% K	52% K	39%	53%	48%	53% O	48%	49%	53%	51%
Not so important	16%	18%	18%	14%	13%	18% E	18% E	17%	16%	16%	20%	16%	17%	15%	17%	15%	21% P	17%
Not at all important	2%	2%	2%	-	1%	1%	4% EF	*%	1%	1%	5% HIJ	1%	2% L	1%	1%	2%	3%	1%
You cannot say	3%	2%	3%	5%	1%	2%	9% EF	*%	1%	2% H	3% H	1%	2%	1%	2%	1%	2%	1%

# IOG Public Governance Survey 2014

Q3e. How important do you believe each of the following is to having a good government that serves everyone well?

**Protecting the privacy of personal information it collects from citizens**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	60%	62%	65% D	56%	62%	60%	61%	55%	64% H	58%	59%	62%	63%	69% K	57%	63% O	59%	66% Q
Very important	31%	30%	27%	34% C	29%	30%	32%	34%	30%	31%	32% N	29%	31%	24%	32%	30%	32% R	27%
Not so important	5%	4%	4%	5%	4%	6%	5%	5%	3%	7%	5%	4%	4%	4%	6% P	4%	5%	3%
Not at all important	1%	1%	2%	2%	2%	1%	-	1%	1%	-	1%	2%	1%	1%	2% P	1%	1%	2%
You cannot say	3%	2%	2%	4% C	2%	3%	2%	5%	2%	4%	4% MN	3% M	1%	1%	3%	3%	3%	2%

# IOG Public Governance Survey 2014

Q3e. How important do you believe each of the following is to having a good government that serves everyone well?

**Protecting the privacy of personal information it collects from citizens**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	60%	49%	51%	67% BC	70% BC	62%	61%	56%	58%	59%	63%	59%	56%	61%	57%	66% Q	58%	60%	60%
Very important	31%	33% E	39% DE	27%	26%	27%	30%	36% FG	35% F	31%	30%	32%	36%	30%	36% N	28%	36% PRS	30%	26%
Not so important	5%	10% CDE	5% E	4%	2%	5%	6%	5%	3%	4%	4%	6%	5%	5% O	3%	5%	4%	5%	5%
Not at all important	1%	2%	2% DE	1%	*%	1%	1%	1%	2%	1%	1%	2%	1%	1%	2%	1%	1%	2% Q	1%
You cannot say	3%	6% CDE	3%	2%	1%	5% GI	2%	3%	2%	4% KL	2%	1%	2%	3%	2%	-	1%	2%	7% QR

# IOG Public Governance Survey 2014

Q3e. How important do you believe each of the following is to having a good government that serves everyone well?

**Protecting the privacy of personal information it collects from citizens**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	60%	57%	58%	61%	69% FG	59% G	53%	58%	61%	66% H	66%	60%	67% L	59%	67% N	65% Q	42%	65% Q
Very important	31%	35%	33%	27%	28%	34% E	30%	36% JK	34% JK	26%	24%	34% M	26%	36% O	27%	30%	42% PR	29%
Not so important	5%	4%	5%	7%	2%	6% E	6% E	5%	4%	5%	4%	5%	4%	3%	5%	4%	11% PR	4%
Not at all important	1%	1%	2%	-	1%	1%	3% EF	1%	1%	1%	3%	1%	2%	1%	1%	1%	3%	1%
You cannot say	3%	2%	2%	5%	1%	1%	8% EF	1%	1%	1%	3% H	1%	1%	1%	1%	1%	2%	1%

# IOG Public Governance Survey 2014

Q3f. How important do you believe each of the following is to having a good government that serves everyone well?

**Working constructively with other levels of government**

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	45%	46%	45%	44%	51%	43%	47%	47%	43%	40%	44%	46%	49%	49%	43%	47%	45%	43%
Very important	44%	50%	45%	42%	40%	48%	45%	39%	48% H	49%	44%	43%	45%	44%	45%	44%	44%	47%
Not so important	6%	3%	5%	8% BCF	6%	5%	6%	8%	5%	8%	7% M	6%	4%	5%	8% P	5%	7%	5%
Not at all important	2%	1%	3% B	2% B	1%	-	-	1%	1%	-	1%	2%	1%	1%	2%	1%	1%	3%
You cannot say	3%	1%	2%	3% B	3%	4%	3%	4%	3%	4%	4% N	3%	2%	1%	3%	3%	3%	2%

# IOG Public Governance Survey 2014

Q3f. How important do you believe each of the following is to having a good government that serves everyone well?

**working constructively with other levels of government**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	45%	36%	37%	50% BC	55% BC	46%	45%	45%	46%	47% L	47% L	40%	49% L	46%	42%	54% QRS	43%	45%	45%
Very important	44%	45%	50% DE	42%	40%	40%	46% F	46%	45%	39%	44%	52% JKM	43%	43%	48%	43%	49% RS	43%	40%
Not so important	6%	9% E	8% E	6% E	3%	7%	6%	7%	5%	7%	6%	6%	5%	6%	6%	2%	6% P	8% P	6% P
Not at all important	2%	3% DE	3% DE	*%	1%	2%	2%	1%	2%	2%	2%	2%	1%	2%	2%	1%	1%	3% Q	2%
You cannot say	3%	6% CDE	3%	2%	1%	5% GH	2%	2%	2%	5% KLM	1%	1%	2%	3%	2%	-	2%	2%	8% QR

# IOG Public Governance Survey 2014

Q3f. How important do you believe each of the following is to having a good government that serves everyone well?

**Working constructively with other levels of government**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	45%	43%	44%	50%	56% FG	43% G	37%	45%	46%	47%	52%	49%	47%	45%	50% N	47% Q	34%	50% Q
Very important	44%	45%	47%	44%	41%	48% EG	42%	48% K	47% K	46% K	33%	46%	42%	49% O	42%	46%	50%	44%
Not so important	6%	8% D	6%	3%	3%	7% E	8% E	5%	6%	5%	7%	4%	7% L	6%	5%	5%	11% PR	5%
Not at all important	2%	2%	1%	-	*%	1%	4% EF	1%	1%	*%	5% HIJ	1%	2% L	*%	2% N	1%	4% PR	1%
You cannot say	3%	2%	2%	4%	*%	1%	9% EF	*%	*%	1%	3% HI	1%	1%	*%	1%	1%	2%	1%

# IOG Public Governance Survey 2014

Q3g. How important do you believe each of the following is to having a good government that serves everyone well?

**Making publicly available the non-confidential research and statistics that it collects**

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Extremely important	34%	40% D	39% D	30%	35%	33%	33%	34%	35%	30%	33%	34%	35%	38%	32%	36%	33%	40% Q
Very important	44%	41%	40%	46% C	40%	46%	48% C	48%	41%	48%	45%	44%	45%	38%	45%	43%	45%	41%
Not so important	15%	15%	15%	15%	18%	15%	16%	11%	18% H	18%	15%	14%	16%	17%	16%	15%	16% R	12%
Not at all important	3%	2%	3% G	3% G	2%	3%	1%	2%	2%	1%	2%	3%	2%	5%	3% P	2%	3%	3%
You cannot say	4%	2%	3%	5% G	6%	4%	3%	6%	4%	4%	5% M	5%	3%	2%	4%	5%	4%	4%

# IOG Public Governance Survey 2014

Q3g. How important do you believe each of the following is to having a good government that serves everyone well?

**Making publicly available the non-confidential research and statistics that it collects**

**BANNER 2**

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Extremely important	34%	28%	31%	36% B	38% BC	35%	35% H	30%	37%	36%	34%	33%	30%	35% O	29%	42% QS	30%	38% QS	31%
Very important	44%	46%	45%	42%	44%	41%	42%	49% FG	49%	39%	45%	47% J	48% J	43%	49% N	38%	49% PRS	41%	42%
Not so important	15%	15%	16%	16%	13%	14%	17% I	15% I	9%	15%	15%	16%	18%	15%	15%	16%	16%	15%	14%
Not at all important	3%	3%	3%	2%	3%	2%	3% I	3%	1%	4% LM	3% M	2%	1%	3%	3%	4%	2%	3%	3%
You cannot say	4%	8% CE	4% E	4% E	2%	7% GHI	2%	3%	3%	6% L	3%	2%	3%	4%	4%	-	3%	3%	9% QR

# IOG Public Governance Survey 2014

Q3g. How important do you believe each of the following is to having a good government that serves everyone well?

**Making publicly available the non-confidential research and statistics that it collects**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		=====			=====			=====				=====		=====		=====		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Extremely important	34%	31%	35%	36%	41% FG	33% G	28%	30%	36% H	37% H	46% HIJ	32%	40% L	31%	41% N	35%	29%	35%
Very important	44%	48%	44%	44%	43%	47% G	40%	49% JK	48% K	42% K	32%	49% M	40%	50% O	40%	43%	50%	46%
Not so important	15%	16%	16%	12%	12%	17% E	16% E	17%	14%	16%	12%	16%	14%	15%	15%	17%	15%	16%
Not at all important	3%	1%	3%	-	2%	2%	5% EF	3% J	2%	1%	7% IJ	3%	3%	2%	2%	3%	3%	2%
You cannot say	4%	4%	3%	8%	2%	2%	11% EF	1%	1%	4% HI	3%	1%	2%	1%	2%	2%	2%	2%

# IOG Public Governance Survey 2014

Q4. Thinking now of the elected officials who lead our governments, is it more important that they make decisions:

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Based on the priorities expressed by the people they represent	72%	73%	72%	70%	74%	76%	71%	70%	76%	69%	71%	74%	76% K	75%	68%	75% O	71%	75%
Based on their own judgement and experience	13%	13%	12%	15% F	10%	9%	14%	14%	13%	13%	13% LM	10%	8%	12%	17% P	10%	14% R	7%
You cannot say	15%	13%	16%	15%	16%	15%	15%	16%	11%	18%	16%	16%	15%	13%	15%	15%	15%	18%

# IOG Public Governance Survey 2014

Q4. Thinking now of the elected officials who lead our governments, is it more important that they make decisions:

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Based on the priorities expressed by the people they represent	72%	60%	62%	77% BC	84% BCD	68%	73% F	74% F	71%	68%	75% J	73%	75%	72%	71%	74%	72%	74% S	68%
Based on their own judgement and experience	13%	19% DE	20% DE	8%	7%	12%	13%	13%	17%	13%	14%	14%	13%	13%	14%	16% S	17% S	14% S	5%
You cannot say	15%	21% DE	18% E	15% E	8%	20% GHI	14%	12%	13%	19% KLM	11%	12%	12%	15%	15%	10%	11%	13%	28% PQR

# IOG Public Governance Survey 2014

Q4. Thinking now of the elected officials who lead our governments, is it more important that they make decisions:

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		=====			=====			=====				=====		=====		=====		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Based on the priorities expressed by the people they represent	72%	75% D	70%	62%	81% FG	73% G	58%	75%	73%	80% I	77%	74%	79% L	75%	78%	80% QR	62%	75% Q
Based on their own judgement and experience	13%	10%	13%	15%	11%	16% EG	11%	14%	18% HJK	10%	9%	14%	14%	15%	13%	11%	31% PR	13%
You cannot say	15%	15%	17%	23%	8%	11% E	30% EF	11%	9%	10%	13%	11% M	8%	10%	9%	9%	7%	12% Q

# IOG Public Governance Survey 2014

Q5. Thinking now of the civil servants that manage government departments and agencies, do you think they should:

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Actively provide expert advice and recommend policies to the elected officials	66%	70%	66%	65%	69%	61%	71% F	64%	66%	62%	64%	70% K	70%	69%	65%	67%	66%	69%
Limit their role to carrying out whatever decisions are made by the elected officials	18%	17%	17%	19%	18%	25% CG	15%	17%	18%	19%	18%	14%	17%	16%	22% P	14%	19%	17%
You cannot say	15%	12%	17%	16%	13%	15%	15%	19%	16%	19%	18% M	15%	14%	15%	12%	18% O	16%	15%

# IOG Public Governance Survey 2014

Q5. Thinking now of the civil servants that manage government departments and agencies, do you think they should:  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Actively provide expert advice and recommend policies to the elected officials	66%	57%	63%	67% B	76% BCD	62%	67% F	68% F	77% FGH	58%	69% J	70% J	74% J	66%	68%	68%	70% S	66%	61%
Limit their role to carrying out whatever decisions are made by the elected officials	18%	23% E	20% E	17%	14%	17%	20%	19%	14%	22% M	19%	18%	14%	18%	17%	27% QRS	20% S	20% S	10%
You cannot say	15%	21% E	17% E	16% E	10%	22% GHI	13%	13%	9%	20% KLM	12%	12%	12%	16%	15%	5%	10% P	15% PQ	30% PQR

# IOG Public Governance Survey 2014

Q5. Thinking now of the civil servants that manage government departments and agencies, do you think they should:  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		=====			=====			=====				=====		=====		=====		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Actively provide expert advice and recommend policies to the elected officials	66%	66%	67%	73%	76% FG	69% G	52%	71% K	70% K	73% K	62%	73% M	68%	70%	72%	67%	69%	75% P
Limit their role to carrying out whatever decisions are made by the elected officials	18%	20% D	15%	11%	17%	21% G	15%	20% J	22% J	14%	22% J	19%	21%	22% O	17%	23% R	27% R	16%
You cannot say	15%	13%	18%	17%	6%	11% E	33% EF	9%	8%	12% I	16% HI	8%	11% L	8%	11%	10% Q	4%	9% Q

# IOG Public Governance Survey 2014

Q6. Which view is closer to your own:

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
A collaborative working relationship between elected officials and civil servants creates good public policy	73%	80% C	67%	73% C	74%	73%	79% C	72%	70%	76%	73%	74%	76%	80%	70%	75% O	75% R	64%
The tension between elected officials and civil servants creates good public policy	10%	8%	8%	12% C	11%	10%	9%	13% I	8%	9%	10% MN	7% N	6%	3%	14% P	6%	11% R	7%
You cannot say	17%	13%	25% BDEFG	15%	15%	17%	13%	15%	22% H	15%	18%	19%	18%	17%	17%	18%	15%	29% Q

# IOG Public Governance Survey 2014

Q6. Which view is closer to your own:

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
A collaborative working relationship between elected officials and civil servants creates good public policy	73%	63%	65%	74% BC	86% BCD	67%	73% F	76% F	84% FGH	65%	77% J	76% J	75% J	72%	75%	69%	77% PS	74% S	67%
The tension between elected officials and civil servants creates good public policy	10%	14% DE	17% DE	7% E	2%	9%	10%	11%	9%	12%	9%	11%	12%	10%	11%	21% QRS	12% RS	9% S	2%
You cannot say	17%	23% CE	17% E	19% E	12%	24% GHI	16% I	13% I	7%	23% KLM	14%	14%	13%	18% O	14%	10%	11%	18% PQ	30% PQR

# IOG Public Governance Survey 2014

Q6. Which view is closer to your own:

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
A collaborative working relationship between elected officials and civil servants creates good public policy	73%	72%	74%	72%	82% FG	74% G	60%	75%	78% K	80% HK	71%	77%	76%	75%	79% N	75% Q	64%	83% PQ
The tension between elected officials and civil servants creates good public policy	10%	9%	9%	12%	9% G	13% EG	6%	15% JK	11% J	6%	8%	14% M	9%	13% O	8%	11% R	29% PR	5%
You cannot say	17%	19%	17%	17%	9%	13% E	35% EF	11%	10%	13%	21% HIJ	9%	15% L	12%	13%	14% Q	7%	12% Q

# IOG Public Governance Survey 2014

Q7. Do you believe that political parties in our system of government:

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Have a constructive role helping to set government policy between elections	62%	64%	71% DEFG	58%	58%	59%	62%	61%	74% HJ	56%	64%	61%	65%	62%	57%	67% O	58%	80% Q
Should have a role limited only to organizing and running in elections	22%	21% C	14%	25% C	24% C	26% C	25% C	22% I	12%	27% I	20%	22%	19%	24%	29% P	15%	25% R	8%
You cannot say	16%	15%	15%	17%	19%	14%	13%	17%	14%	17%	17%	17%	16%	15%	13%	18% O	17% R	12%

# IOG Public Governance Survey 2014

Q7. Do you believe that political parties in our system of government:

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Have a constructive role helping to set government policy between elections	62%	56%	60%	62%	69% BCD	56%	63% F	65% F	69% F	61%	66%	64%	60%	62%	66%	64% S	66% S	64% S	54%
Should have a role limited only to organizing and running in elections	22%	23%	25%	20%	20%	21%	22%	24%	21%	20%	22%	24%	26%	22%	23%	27% S	22% S	23% S	17%
You cannot say	16%	20% CE	15% E	18% E	11%	22% GHI	15% HI	11%	10%	19% KL	12%	11%	14%	17% O	11%	9%	12%	13%	29% PQR

# IOG Public Governance Survey 2014

Q7. Do you believe that political parties in our system of government:

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Have a constructive role helping to set government policy between elections	62%	58%	64%	69%	71% FG	63% G	53%	66%	67% K	66%	59%	69% M	64%	68%	66%	61%	60%	74% PQ
Should have a role limited only to organizing and running in elections	22%	23%	21%	18%	21% G	26% G	16%	24%	24%	21%	25%	23%	24%	23%	23%	27% R	34% PR	17%
You cannot say	16%	19%	15%	13%	8%	11% E	31% EF	10%	9%	13% I	16% HI	8%	12% L	9%	11%	11% Q	6%	9%

# IOG Public Governance Survey 2014

**JURISDICTION (FOR SPLIT SAMPLE)**  
BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Federal government	33%	33%	33%	33%	36%	33%	34%	35%	35%	34%	35%	32%	31%	32%	34%	32%	33%	32%
Provincial government	33%	30%	33%	34%	33%	33%	33%	34%	33%	27%	33%	31%	34%	42% KL	32%	35%	33%	33%
Municipal government	33%	37%	34%	33%	32%	34%	33%	31%	32%	38%	33%	37% N	34%	26%	34%	33%	33%	35%

# IOG Public Governance Survey 2014

**JURISDICTION** (FOR SPLIT SAMPLE)  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Federal government	33%	32%	34%	34%	31%	32%	35%	29%	31%	34%	31%	33%	35%	33%	35%	32%	29%	35% Q	36% Q
Provincial government	33%	33%	34%	33%	33%	34%	35%	32%	33%	33%	36%	32%	36%	34%	31%	31%	35%	35%	30%
Municipal government	33%	35%	31%	33%	36%	34%	31%	39% G	36%	33%	33%	36%	29%	33%	33%	37%	36% R	30%	34%

# IOG Public Governance Survey 2014

**JURISDICTION** (FOR SPLIT SAMPLE)  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Federal government	33%	33%	31%	34%	30%	35% E	34%	27%	31%	41% HI	40% HI	32%	34%	32%	33%	35% R	37% R	29%
Provincial government	33%	35%	33%	36%	34%	33%	33%	29%	36% H	35% H	40% H	32%	36% L	33%	34%	35%	31%	33%
Municipal government	33%	32%	36%	30%	36%	32%	33%	45% IJK	34% JK	24%	20%	36% M	30%	34%	34%	30%	32%	38% P

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q8. We would now like to ask a few questions about GOVERNMENT. would you say that GOVERNMENT today is:

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Generally working	27%	29%	23%	29% C	29%	30%	26%	27%	23%	26%	26%	26%	29% N	19%	30% P	24%	28% R	22%
working, with major problems	31%	30%	30%	29%	29%	32%	37% D	33%	31%	38%	33% L	26%	28%	35% L	31%	30%	32% R	26%
Broken, but working in some areas	23%	18%	25% F	23%	28% F	18%	21%	17%	24% H	19%	19%	29% K	25% K	22%	22%	24%	21%	29% Q
Completely broken	10%	17% DEG	11% E	10%	6%	12% E	8%	11%	11%	7%	11%	9%	10%	16% L	9%	11%	10%	13%
You cannot say	9%	6%	11% B	9%	9%	9%	7%	12%	11%	10%	11%	10%	8%	7%	7%	11% O	9%	10%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q8. We would now like to ask a few questions about GOVERNMENT. Would you say that GOVERNMENT today is:  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Generally working	27%	25%	28%	27%	27%	26%	26%	27%	30%	28%	25%	28%	30%	27%	27%	68% QRS	37% RS	7%	20% R
Working, with major problems	31%	33%	34% D	27%	30%	25%	32% F	36% F	35% F	24%	33% J	35% J	37% J	30%	34%	23%	44% PRS	26%	22%
Broken, but working in some areas	23%	18%	18%	29% BCE	23% C	24%	24%	20%	20%	26% M	22%	23%	18%	23%	21%	3%	13% P	38% PQS	25% PQ
Completely broken	10%	9%	10%	9%	14% BCD	10%	11%	10%	9%	11% M	14% LM	9%	6%	11%	9%	*%	2% P	23% PQS	11% PQ
You cannot say	9%	15% DE	10% E	8%	6%	16% GHI	7%	8%	6%	11% KL	6%	5%	9%	9%	8%	5%	4%	6%	22% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q8. We would now like to ask a few questions about GOVERNMENT. Would you say that GOVERNMENT today is:  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Generally working	27%	24%	27%	19%	28% G	29% G	22%	100%	-	-	-	41% M	16%	35% O	21%	28%	27%	32%
Working, with major problems	31%	32%	30%	31%	35% G	32% G	24%	-	100%	-	-	35%	30%	36% O	31%	31%	40% PR	33%
Broken, but working in some areas	23%	22%	24%	30%	23%	23%	23%	-	-	100%	-	17%	31% L	20%	29% N	24%	23%	21%
Completely broken	10%	11%	10%	12%	12%	10%	9%	-	-	-	100%	4%	18% L	5%	16% N	13% QR	7%	9%
You cannot say	9%	12%	9%	8%	2%	6% E	22% EF	-	-	-	-	4%	5%	4%	4%	4%	3%	6% Q

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q9. In what way is GOVERNMENT broken?

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	663	50	187	246	42	61	77	94	91	34	240	185	166	55	302	362	513	151
Unweighted 'N'	646	72	171	197	77	63	66	75	85	29	210	194	162	61	312	334	516	130
wasteful spending	75%	75%	73%	75%	75%	93% BCDEG	64%	60%	71%	79% H	70%	81% K	79% K	77%	72%	77%	74%	77%
Not responsive to citizen priorities and needs	72%	79%	74%	67%	72%	77%	78%	62%	78% H	76%	71%	74%	76%	77%	69%	75%	70%	78% Q
Poor decisions/do not agree with policies	66%	70%	65%	65%	71%	69%	66%	68%	65%	66%	67%	68%	68%	60%	64%	68%	67%	65%
Cannot be trusted	58%	66%	52%	58%	53%	66% C	61%	66%	56%	66%	64% LM	55%	54%	63%	61%	54%	60% R	50%
Corruption/too much corruption	56%	52%	61% EG	55%	40%	75% BCDEG	46%	58%	64%	46%	61%	52%	55%	67% L	56%	57%	56%	59%
Inadequate services/help to those in need	50%	62% D	49%	44%	44%	54%	61% D	39%	53% H	59% H	49%	49%	57%	51%	47%	53%	49%	52%
Lack of leadership	44%	57% C	35%	44%	42%	67% CDEG	40%	48% I	31%	41%	43%	37%	54% KL	45%	46%	42%	47% R	34%
Poor government leadership / representation	6%	4%	6%	8% E	2%	3%	8%	11%	6%	11%	8%	5%	5%	4%	6%	6%	7%	4%
Other	2%	-	*%	2%	4%	-	5%	4%	1%	3%	2%	2%	1%	-	2%	2%	2%	1%
You cannot say	1%	-	1%	1%	1%	-	2%	-	-	3%	*%	2%	1%	-	1%	1%	1%	2%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q9. In what way is GOVERNMENT broken?  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	663	84	161	238	181	138	318	123	54	172	203	165	68	561	102	7	108	382	167
Unweighted 'N'	646	90	154	217	185	137	310	118	49	169	197	154	70	557	89	6	104	373	163
wasteful spending	75%	71%	67%	76%	82% BC	72%	80% H	65%	75%	71%	78%	79%	69%	74%	78%	75%	65%	76% Q	79% Q
Not responsive to citizen priorities and needs	72%	67%	59%	77% C	80% BC	69%	73%	77%	65%	78% K	68%	74%	74%	74%	66%	18%	61% P	75% PQ	75% PQ
Poor decisions/do not agree with policies	66%	67%	64%	63%	72%	58%	72% FI	69%	54%	69%	70%	68%	58%	67%	62%	31%	56%	69% PQ	69% PQ
Cannot be trusted	58%	46%	54%	62% B	60% B	53%	57%	62%	62%	56%	56%	64%	57%	58%	57%	31%	39%	63% Q	58% Q
Corruption/too much corruption	56%	56%	55%	57%	57%	55%	55%	59%	60%	59% M	60% M	58% M	42%	56%	60%	57%	47%	58% Q	58%
Inadequate services/help to those in need	50%	42%	41%	55% BC	55% BC	49%	52%	46%	47%	58% M	54% M	49% M	34%	49%	53%	18%	47%	55% PS	42%
Lack of leadership	44%	43%	35%	44%	51% C	36%	50% F	41%	37%	39%	48%	43%	49%	43%	50%	31%	31%	52% QS	34%
Poor government leadership / representation	6%	4%	4%	5%	10% BC	3%	6%	11% F	10%	4%	8%	4%	12%	6%	6%	12%	1%	7% Q	6% Q
Other	2%	-	1%	2%	3%	-	2%	3%	-	2%	2%	2%	2%	2%	3%	-	1%	2%	2%
You cannot say	1%	2%	3%	*%	-	2%	1%	-	-	-	1%	-	1%	1%	1%	-	-	1%	2%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q9. In what way is GOVERNMENT broken?

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T			
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU-PROB?		BETT/ JOB		SMAL- LER		BIG- GER	STAT/ QUO
												SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER		
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)		
Weighted 'N'	663	120	188	33	206	286	171	-	-	454	209	183	420	196	431	268	74	214	
Unweighted 'N'	646	114	179	31	195	283	168	-	-	448	198	173	414	190	416	263	72	211	
Wasteful spending	75%	82% CD	73%	57%	81% G	74%	69%	-	-	73%	79%	66%	82% L	68%	80% N	84% QR	52%	71% Q	
Not responsive to citizen priorities and needs	72%	65%	71%	61%	79% F	69%	70%	-	-	69%	80% J	65%	76% L	64%	78% N	72%	62%	74%	
Poor decisions/do not agree with policies	66%	61%	67%	67%	75% FG	64%	61%	-	-	59%	82% J	64%	70%	58%	71% N	65%	77% PR	64%	
Cannot be trusted	58%	57%	60%	61%	64% F	54%	57%	-	-	48%	79% J	46%	65% L	50%	62% N	59%	62%	57%	
Corruption/too much corruption	56%	63%	58%	59%	63% F	50%	59% F	-	-	51%	67% J	45%	62% L	52%	60%	61% QR	45%	50%	
Inadequate services/help to those in need	50%	42%	47%	51%	56%	47%	47%	-	-	42%	66% J	42%	54% L	37%	58% N	50%	45%	51%	
Lack of leadership	44%	40%	40%	27%	49% G	45% G	36%	-	-	38%	57% J	39%	49% L	40%	47%	46%	44%	49%	
Poor government leadership / representation	6%	4%	6%	4%	12% FG	5% G	1%	-	-	3%	12% J	8%	5%	4%	8% N	7%	5%	6%	
Other	2%	2%	2%	3%	3%	2%	3%	-	-	1%	3%	1%	2%	-	2%	1%	4%	1%	
You cannot say	1%	3%	2%	-	-	1%	3%	-	-	1%	2%	2%	1%	1%	1%	3%	-	2%	

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10a. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Being publicly accountable To citizens for how decisions and policies are made**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Excellent job	11%	9%	8%	14% CG	13%	13%	8%	13% I	6%	7%	9% M	7%	5%	8%	15% P	7%	12% R	7%
Good job	25%	25%	28% F	27% F	21%	20%	25%	28%	27%	26%	28%	24%	25%	23%	26%	25%	25%	26%
Only fair job	32%	29%	34%	31%	30%	31%	34%	31%	35%	37%	33%	34%	34%	33%	30%	34% O	31%	36%
Poor job	26%	34% CD	24%	23%	30%	30% D	27%	21%	26%	20%	23%	28%	31% K	35% K	25%	26%	26%	26%
You cannot say	6%	2%	6% B	6% B	5%	7% B	7% B	7%	6%	9%	7% N	7% N	5% N	1%	4%	7% O	6%	7%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10a. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Being publicly accountable to citizens for how decisions and policies are made**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Excellent job	11%	15% DE	21% BDE	5%	5%	11%	13% HI	8%	9%	14% LM	15% LM	8%	9%	12% O	8%	44% QRS	13% RS	5% S	2%
Good job	25%	29% E	26%	25%	22%	24%	24%	25%	36% FGH	23%	22%	28% K	33% JK	24%	30% N	39% RS	41% RS	9%	18% R
Only fair job	32%	30%	26%	36% BC	35% C	34%	33%	32%	26%	29%	32%	35% J	31%	32%	33%	12%	34% P	34% P	36% P
Poor job	26%	16%	20%	29% BC	35% BCD	21%	26%	29% F	26%	26%	29%	26%	23%	26%	23%	3%	10% P	50% PQS	27% PQ
You cannot say	6%	10% CDE	6% E	4%	4%	10% GHI	4%	6%	4%	9% KLM	3%	4%	4%	6%	5%	2%	2%	3%	17% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10a. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Being publicly accountable to citizens for how decisions and policies are made**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Excellent job	11%	10% C	6%	10%	8%	16% EG	7%	21% IJK	12% JK	3%	4%	16% M	8%	16% O	8%	10%	30% PR	9%
Good job	25%	26%	28%	22%	29% G	24%	24%	49% IJK	28% JK	9% K	4%	34% M	19%	33% O	20%	23%	29%	32% P
Only fair job	32%	38%	33%	34%	28%	34% E	34% E	25% K	41% HK	40% HK	10%	31%	32%	33%	32%	33% Q	20%	34% Q
Poor job	26%	21%	27% B	31%	34% FG	23%	21%	2% H	19% H	45% HI	82% HIJ	16%	39% L	17%	37% N	31% QR	19%	23%
You cannot say	6%	6%	6%	3%	2%	2%	15% EF	3% IK	1%	2%	1%	2%	2%	1%	3% N	2%	3%	2%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10b. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Actively consulting with citizens and other sectors in the development of policies**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Excellent job	8%	6%	5%	9% C	10%	9%	8%	7%	6%	5%	6%	6%	5%	5%	11% P	5%	9% R	4%
Good job	25%	26%	24%	27%	21%	23%	23%	31% I	22%	25%	27% L	20%	24%	22%	26%	23%	26%	22%
Only fair job	34%	28%	37% D	31%	35%	35%	38%	30%	37%	43% H	35%	38%	34%	31%	31%	37% O	33%	37%
Poor job	27%	36% CDFG	27%	26%	28%	26%	23%	24%	27% J	17%	24%	29%	30% K	39% KL	27%	26%	26%	29%
You cannot say	7%	3%	7% B	7% B	5%	6%	8% B	8%	8%	10%	8% N	7% N	7% N	3%	5%	9% O	7%	8%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10b. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Actively consulting with citizens and other sectors in the development of policies**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Excellent job	8%	10% DE	13% DE	5%	3%	9% H	9% H	5%	8%	11% LM	10% LM	5%	5%	8% O	5%	31% QRS	9% RS	3%	2%
Good job	25%	32% DE	30% DE	22%	19%	23%	24%	26%	33% FG	22%	23%	25%	36% JKL	24%	29%	48% QRS	38% RS	9%	16% R
Only fair job	34%	31%	30%	35% C	38% BC	33%	34%	37%	31%	32%	32%	38%	31%	33%	37%	15%	38% P	35% P	35% P
Poor job	27%	16%	20%	31% BC	35% BC	24%	29% F	26%	24%	26%	31% M	26%	23%	27%	24%	3%	12% P	50% PQS	28% PQ
You cannot say	7%	11% DE	7%	6%	5%	11% GHI	5%	6%	4%	10% KLM	3%	6% K	4%	7%	6%	3%	4%	3%	19% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10b. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Actively consulting with citizens and other sectors in the development of policies**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Excellent job	8%	7% C	4%	7%	5%	10% EG	7%	15% IJK	8% JK	3%	1%	11% M	6%	11% O	6%	7%	17% PR	7%
Good job	25%	25%	28% D	17%	27% G	26% G	20%	48% IJK	28% JK	8% K	4%	35% M	18%	34% O	18%	23%	38% PR	28% P
Only fair job	34%	37%	33%	40%	31%	36% E	34%	28% K	43% HK	41% HK	14%	33%	33%	36%	35%	34% Q	25%	37% Q
Poor job	27%	23%	28% B	33%	34% FG	24%	23%	5%	19% H	45% HI	78% HIJ	17%	40% L	17%	38% N	32% QR	18%	24% Q
You cannot say	7%	8% D	7%	3%	3%	3%	17% EF	4%	2%	3%	3%	4%	3%	3%	4%	4%	2%	4%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10c. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Providing public services in the most cost-efficient way possible**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Excellent job	7%	6%	8% F	6%	7%	4%	6%	8%	8%	7%	7% M	5%	4%	7%	8%	5%	7%	6%
Good job	28%	25%	28%	28%	34%	31%	28%	28%	24%	23%	27%	25%	27%	26%	31% P	26%	29%	27%
Only fair job	36%	36%	35%	36%	33%	39%	41%	34%	38%	46% H	37%	37%	40%	34%	36%	37%	37%	36%
Poor job	22%	30% CFG	21%	24%	22%	19%	19%	21%	22%	16%	20%	27% K	22%	30% K	21%	23%	22%	22%
You cannot say	7%	3%	8% B	7% B	4%	8% B	6%	8%	8%	7%	8% N	6% N	7% N	2%	5%	9% O	6%	9%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10c. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Providing public services in the most cost-efficient way possible**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Excellent job	7%	9% DE	9% DE	5%	5%	9% G	5%	7%	8%	7%	7%	6%	5%	6%	7%	27% QRS	7% RS	2%	3%
Good job	28%	32% DE	36% DE	25%	22%	24%	30% F	27%	30%	30%	27%	29%	33%	28%	29%	48% RS	42% RS	12%	21% R
Only fair job	36%	34%	32%	38% C	41% BC	37%	37%	36%	35%	33%	37%	38%	38%	36%	37%	15%	40% P	41% PS	34% P
Poor job	22%	13%	17%	26% BC	28% BC	19%	23%	24%	22%	20%	25% M	23%	19%	23%	20%	8%	8%	41% PQS	25% PQ
You cannot say	7%	12% CDE	6%	6%	4%	11% GHI	5%	6%	4%	10% KLM	4%	4%	5%	7%	6%	2%	3%	4%	18% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10c. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Providing public services in the most cost-efficient way possible**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Excellent job	7%	6%	5%	8%	8% G	6%	5%	11% IJK	7% JK	2%	1%	10% M	4%	10% O	4%	6%	9%	7%
Good job	28%	30%	26%	28%	27%	31% G	26%	51% IJK	32% JK	13% K	4%	38% M	22%	35% O	23%	25%	45% PR	32% P
Only fair job	36%	36%	38%	37%	35%	38%	35%	29%	43% HK	45% HK	27%	35%	37%	37%	39%	36%	31%	38% Q
Poor job	22%	20%	24%	24%	26% FG	21%	19%	6%	16% H	35% HI	65% HIJ	14%	34% L	15%	31% N	29% QR	11%	19% Q
You cannot say	7%	8% D	6%	3%	3%	4%	16% EF	3%	2%	5% I	2%	3%	3%	3%	3%	4%	3%	3%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10d. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making effective use of the latest electronic technology in the delivery of information and services**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Excellent job	8%	6%	9%	7%	9%	8%	8%	9%	8%	10%	9% MN	7%	5%	4%	9%	7%	8%	9%
Good job	34%	34%	31%	36% C	34%	38%	35%	36% I	28%	32%	33%	33%	34%	33%	37% P	32%	35% R	30%
Only fair job	33%	32%	36%	33%	34%	33%	31%	31%	36%	34%	33%	34%	35%	42%	34%	33%	33%	36%
Poor job	13%	18% EF	14%	14%	10%	10%	13%	12%	14%	9%	12%	14%	15%	17%	13%	14%	13%	15%
You cannot say	11%	10%	11%	10%	14%	12%	12%	12%	14%	16%	14% N	12% N	11% N	3%	8%	15% O	11%	11%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10d. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making effective use of the Latest electronic technology in the delivery of information and services**

BANNER 2

		AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
	TOTAL	18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Excellent job	8%	10% DE	11% DE	6%	6%	8%	7%	6%	12% H	10%	8%	6%	8%	7%	10%	29% QRS	9% RS	4%	2%
Good job	34%	33%	40% BDE	33%	30%	36%	35%	34%	37%	30%	36%	38% J	36%	34%	35%	51% RS	49% RS	19%	26% R
Only fair job	33%	32%	28%	36% C	37% C	28%	36% F	34% F	33%	30%	35%	35%	36%	33%	34%	12%	33% P	42% PQS	32% P
Poor job	13%	11%	12%	15%	15%	13%	13%	16%	13%	16% M	14%	12%	11%	14%	12%	3%	4%	28% PQS	13% PQ
You cannot say	11%	14%	10%	10%	12%	16% GHI	10% I	9%	6%	14% KLM	8%	9%	9%	12%	9%	5%	5%	8%	28% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10d. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making effective use of the latest electronic technology in the delivery of information and services**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Excellent job	8%	8%	5%	9%	8%	8%	6%	13% IJK	9% JK	3%	3%	11% M	5%	12% O	5%	6%	14% PR	9% P
Good job	34%	34%	34%	32%	38% G	36% G	28%	52% IJK	41% JK	23% K	9%	44% M	30%	42% O	30%	34%	36%	39%
Only fair job	33%	35%	36%	37%	32%	35%	32%	26%	36% H	45% HIK	32%	30%	37% L	32%	37% N	37%	33%	32%
Poor job	13%	12%	14%	15%	15%	13%	13%	3%	9% H	19% HI	49% HIJ	7%	21% L	7%	19% N	15% Q	10%	12%
You cannot say	11%	10%	11%	7%	6%	8%	21% EF	7%	6%	10% I	8%	7%	8%	7%	8%	8%	7%	8%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10e. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Protecting the privacy of personal information it collects from citizens**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Excellent job	10%	8%	13% DF	8%	15% F	7%	12%	10%	10%	12%	10%	9%	9%	8%	12%	9%	10%	13%
Good job	38%	38%	36%	40%	37%	39%	37%	39%	37%	33%	37%	39%	40%	36%	39%	37%	38%	37%
Only fair job	27%	27%	28%	26%	26%	30%	25%	26%	29%	27%	28%	26%	26%	31%	27%	27%	27%	27%
Poor job	13%	19% CE	11%	14%	10%	13%	13%	14%	11%	11%	12%	14%	13%	20% KM	13%	13%	13%	11%
You cannot say	12%	8%	12%	12%	12%	11%	13%	12%	12%	16%	13% N	12% N	12% N	5%	9%	14% O	11%	13%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10e. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Protecting the privacy of personal information it collects from citizens**

BANNER 2

		AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
	TOTAL	18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Excellent job	10%	13% DE	13% DE	9%	8%	11%	10%	8%	9%	10%	10%	10%	9%	10%	10%	35% QRS	12% RS	4%	5%
Good job	38%	41%	39%	39%	35%	34%	38%	41% F	44% F	33%	37%	41% J	49% JK	39%	36%	47% RS	53% RS	24%	31% R
Only fair job	27%	24%	28%	27%	28%	27%	28%	27%	24%	25%	29%	27%	25%	27%	27%	11%	26% P	36% PQS	24% P
Poor job	13%	7%	11%	14% B	18% BC	10%	15% F	13%	12%	14% M	16% M	12%	9%	12%	15%	2%	4%	27% PQS	13% PQ
You cannot say	12%	15% C	10%	11%	12%	18% GHI	9%	10%	10%	17% KLM	8%	9%	9%	12%	11%	5%	5%	10% PQ	28% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10e. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Protecting the privacy of personal information it collects from citizens**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Excellent job	10%	10%	7%	15%	11% G	12% G	7%	17% IJK	12% JK	4%	2%	15% M	6%	14% O	8%	9%	15% P	12%
Good job	38%	40%	41%	33%	40% G	41% G	33%	52% IJK	44% JK	33% K	11%	47% M	34%	47% O	35%	38%	40%	45% P
Only fair job	27%	28%	28%	22%	25%	28%	27%	20%	30% H	34% H	30% H	24%	30% L	26%	30%	29% R	27%	24%
Poor job	13%	11%	13%	20%	17% FG	11%	11%	3%	7% H	21% HI	47% HIJ	6%	21% L	7%	19% N	16% R	11%	10%
You cannot say	12%	10%	12%	11%	8%	8%	21% EF	9%	7%	9%	10%	7%	9%	7%	9% N	8%	7%	9%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10f. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Working constructively with other levels of government**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Excellent job	7%	5%	7%	7%	9%	10%	8%	8%	6%	7%	7%	7%	5%	4%	9% P	6%	8% R	5%
Good job	30%	28%	32%	31%	28%	32%	26%	30%	30%	28%	30%	29%	29%	28%	32%	29%	30%	33%
Only fair job	35%	35%	35%	33%	39%	36%	36%	33%	35%	39%	35%	36%	38%	33%	35%	35%	35%	35%
Poor job	18%	26% CF	16%	20% CF	16%	13%	19%	18%	16%	13%	16%	19%	20%	30% KLM	18%	19%	19%	16%
You cannot say	9%	6%	11% B	8%	8%	9%	10%	10%	12%	13%	11% N	9%	8%	5%	6%	12% O	8%	12% Q

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10f. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Working constructively with other levels of government**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Excellent job	7%	11% DE	9% E	6%	5%	8%	7%	7%	8%	9% M	8%	7%	5%	7%	8%	33% QRS	7% RS	2%	3%
Good job	30%	30%	35% DE	28%	28%	30%	30%	29%	38% GH	26%	27%	33% JK	41% JKL	30%	30%	47% RS	45% RS	14%	22% R
Only fair job	35%	29%	33%	38% B	38% B	33%	37% I	37% I	27%	32%	39% J	34%	36%	35%	33%	13%	38% P	41% PS	33% P
Poor job	18%	15%	14%	20% BC	23% BC	16%	19%	19%	20%	20% M	20% M	19% M	13%	18%	20%	3%	6%	37% PQS	20% PQ
You cannot say	9%	16% CDE	10% E	8%	6%	13% GHI	7%	8%	6%	13% KLM	6%	7%	6%	9%	10%	4%	4%	7% PQ	22% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10f. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Working constructively with other levels of government**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Excellent job	7%	6%	7%	13%	8%	9% G	5%	15% IJK	7% JK	3%	2%	11% M	5%	10% O	6%	6%	17% PR	7%
Good job	30%	31%	30%	23%	32% G	32% G	25%	52% IJK	37% JK	11% K	6%	41% M	23%	38% O	24%	29%	35%	36% P
Only fair job	35%	36%	36%	38%	34%	35%	35%	23%	42% HK	51% HIK	21%	32%	38% L	36%	37%	39% Q	28%	36% Q
Poor job	18%	17%	20%	19%	22% FG	18%	15%	5%	8%	30% HI	67% HIJ	11%	28% L	11%	26% N	20%	16%	16%
You cannot say	9%	10%	7%	6%	4%	6%	20% EF	5%	6%	6%	4%	5%	6%	5%	7%	7%	4%	5%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10g. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making publicly available the non-confidential research and statistics that it collects**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Excellent job	8%	7%	7%	8%	9%	8%	7%	10% I	5%	7%	7% M	5%	4%	8%	10% P	6%	8% R	5%
Good job	24%	19%	26%	25%	22%	28% B	22%	25%	24%	25%	26% LN	20%	24%	18%	26%	23%	24%	26%
Only fair job	34%	31%	34%	32%	35%	33%	40% D	33%	31%	40%	33%	35%	36%	39%	32%	35%	34%	33%
Poor job	19%	28% DEFG	21%	17%	17%	16%	18%	15%	24% HJ	13%	17%	21%	20%	27% K	20%	18%	18%	22%
You cannot say	15%	16%	13%	17% C	17%	15%	13%	17%	15%	15%	16% N	19% N	15% N	7%	12%	18% O	15%	15%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10g. How good a job do you believe GOVERNMENT is doing in terms of each of the following:  
**Making publicly available the non-confidential research and statistics that it collects**  
 BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Excellent job	8%	11% DE	13% DE	5%	4%	9%	8%	6%	8%	11% LM	9%	6%	6%	8%	7%	32% QRS	8% RS	3%	2%
Good job	24%	30% DE	30% DE	23% E	17%	24%	24%	25%	28%	22%	23%	25%	32% JK	24%	26%	45% RS	37% RS	10%	14% R
Only fair job	34%	29%	30%	35%	39% BC	32%	36%	32%	32%	30%	35%	36% J	36%	33%	38%	11%	37% P	39% PS	32% P
Poor job	19%	12%	14%	21% BC	26% BC	17%	19%	20%	20%	19% M	23% M	19% M	13%	19%	17%	4%	7%	38% PQS	18% PQ
You cannot say	15%	19% C	13%	16%	15%	18% GI	13%	18% G	12%	18% K	11%	14%	13%	16%	13%	8%	10%	10%	33% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q10g. How good a job do you believe GOVERNMENT is doing in terms of each of the following:  
**Making publicly available the non-confidential research and statistics that it collects**  
 BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Excellent job	8%	7%	5%	8%	8%	10% G	5%	14% IJK	9% JK	3%	2%	11% M	6%	11% O	6%	7%	18% PR	7%
Good job	24%	24%	26%	25%	24%	27% G	20%	43% IJK	29% JK	9%	6%	33% M	19%	30% O	20%	23%	31% P	29% P
Only fair job	34%	38%	36%	36%	33%	35%	33%	25%	39% HK	46% HIK	21%	32%	35%	36%	34%	34%	30%	34%
Poor job	19%	16%	18%	19%	24% FG	17%	17%	5%	13% H	28% HI	61% HIJ	11%	29% L	12%	27% N	23% QR	14%	16%
You cannot say	15%	15%	15%	12%	12%	12%	25% EF	13%	10%	13%	10%	12%	11%	11%	14%	13% Q	8%	13% Q

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q11. How would you rate your own personal experience in dealing with GOVERNMENT agencies or services in the past 12 months?

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Very satisfied	11%	8%	9%	11%	15%	14%	9%	12%	8%	10%	10%	8%	11%	7%	13% P	8%	11%	8%
Somewhat satisfied	35%	34%	36% E	36% E	26%	34%	38% E	39%	35%	39%	37%	33%	33%	31%	37% P	33%	36%	33%
Not very satisfied	21%	16%	27% BDFG	21%	22%	17%	15%	19%	28% HJ	14%	21%	22%	18%	26%	21%	20%	19%	28% Q
Not at all satisfied	10%	13%	11%	10%	10%	10%	9%	9%	11%	8%	10%	11%	11%	15%	11%	10%	10%	15% Q
Have not had any experience in past 12 months	23%	28% C	17%	23% C	27% C	25% C	29% C	21%	18%	29% I	22%	26%	27% K	21%	17%	28% O	24% R	17%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q11. How would you rate your own personal experience in dealing with GOVERNMENT agencies or services in the past 12 months?

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Very satisfied	11%	9%	14% BD	9%	10%	10%	10%	9%	15%	10%	12%	10%	12%	11%	9%	100%	-	-	-
Somewhat satisfied	35%	39% D	38% D	32%	32%	32%	35%	36%	39%	32%	36%	38% J	39%	34%	40% N	-	100%	-	-
Not very satisfied	21%	20%	22%	22%	20%	16%	23% F	21% F	23%	22%	21%	21%	20%	21%	21%	-	-	67%	-
Not at all satisfied	10%	9%	7%	12% C	13% C	8%	11%	12%	9%	10%	12%	9%	8%	10%	11%	-	-	33%	-
Have not had any experience in past 12 months	23%	24%	20%	25% C	25% C	34% GHI	21% I	21% I	14%	26% K	19%	22%	20%	24% O	18%	-	-	-	100%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q11. How would you rate your own personal experience in dealing with GOVERNMENT agencies or services in the past 12 months?

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Very satisfied	11%	10%	10%	15%	12% G	13% G	4%	27% IJK	8% JK	1%	*%	19% M	4%	16% O	7%	13%	13%	10%
Somewhat satisfied	35%	36%	34%	29%	38% G	36%	31%	48% JK	50% JK	20% K	7%	43% M	30%	44% O	30%	33%	45% P	40% P
Not very satisfied	21%	24%	20%	28%	23% G	22% G	18%	7%	22% H	39% HIK	20% H	15%	27% L	18%	25% N	23% R	23%	18%
Not at all satisfied	10%	8%	10%	6%	13% F	9%	10%	1%	4% H	14% HI	48% HIJ	4%	18% L	4%	16% N	13% Q	6%	10%
Have not had any experience in past 12 months	23%	21%	26%	23%	14%	20% E	38% EF	17%	16%	26% HI	23% I	19%	21%	18%	22%	19% Q	12%	22% Q

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q12. When GOVERNMENT fails to operate as it should, who do you hold most responsible?

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Elected officials	42%	47%	38%	40%	49% C	46%	44%	40%	44%	45%	43%	45%	43%	40%	43%	41%	43%	39%
Senior civil servants	9%	8%	10%	8%	10%	6%	10%	7%	7%	7%	7%	7%	7%	9%	12% P	5%	9%	9%
Political parties	7%	6%	9% G	8% G	5%	6%	5%	6%	8%	4%	7%	7%	7%	8%	8%	7%	7%	9%
Front line workers delivering public services	6%	3%	6% E	7% BE	1%	4%	5% E	5%	4%	5%	5%	4%	4%	2%	7% P	4%	6%	5%
The media	1%	-	2%	1%	1%	1%	-	1%	2%	-	1%	1%	1%	1%	1%	1%	1%	1%
All equally responsible	25%	27%	24%	25%	24%	26%	28%	27%	25%	27%	26%	24%	28%	30%	21%	29% O	25%	24%
You cannot say	10%	9%	12%	10%	9%	10%	9%	12%	11%	12%	12%	11%	10%	9%	8%	12% O	10%	12%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q12. When GOVERNMENT fails to operate as it should, who do you hold most responsible?

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Elected officials	42%	33%	36%	44% BC	52% BCD	41%	39%	44%	53% FGH	36%	44% J	42% J	49% JL	42%	42%	51% QS	37%	46% QS	39%
Senior civil servants	9%	9%	12% DE	7%	7%	9%	9%	9%	9%	6%	9%	11% J	10%	10% O	4%	16% RS	13% RS	5%	4%
Political parties	7%	9%	8%	6%	7%	5%	8% F	9% F	6%	6%	7%	8%	9%	8%	7%	3%	10% PS	9% PS	3%
Front line workers delivering public services	6%	7% E	9% DE	4% E	2%	4%	7% FH	4%	8%	7%	7%	6%	4%	5%	6%	2%	10% PRS	6% PS	1%
The media	1%	1%	1%	1%	1%	1%	1%	1%	*%	2% K	*%	1%	1%	1%	2%	3% R	1%	*%	1%
All equally responsible	25%	24%	21%	28% C	27% C	24%	27% I	24%	19%	29% M	25% M	25% M	19%	24%	30% N	18%	23%	27% P	29% PQ
You cannot say	10%	16% DE	13% E	9% E	5%	16% GHI	9% I	8%	5%	14% KLM	7%	8%	8%	10%	10%	6%	6%	7%	24% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q12. When GOVERNMENT fails to operate as it should, who do you hold most responsible?

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Elected officials	42%	44%	42%	49%	55% FG	40% G	30%	45%	40%	47% I	51% I	46%	43%	48% O	43%	46% Q	36%	47% Q
Senior civil servants	9%	10%	8%	7%	8%	11% EG	5%	12% JK	11% JK	6% K	3%	12% M	7%	11%	9%	10% R	21% PR	6%
Political parties	7%	9% D	7%	3%	8%	8% G	6%	6%	10% H	8%	7%	8%	8%	7%	9%	7%	10%	7%
Front line workers delivering public services	6%	6%	4%	5%	4%	6%	5%	5%	9% HJK	4%	4%	5%	7% L	5%	6%	4%	20% PR	4%
The media	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%
All equally responsible	25%	21%	26%	27%	21%	26% E	29% E	24%	24%	28%	30%	23%	30% L	23%	30% N	28% Q	8%	29% Q
You cannot say	10%	11%	12%	9%	4%	6% E	24% EF	6%	5%	6%	4%	5%	4%	7% O	3%	5%	3%	6% Q

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13a. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Elected officials**

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
A positive role	38%	36%	42% DG	37%	38%	39%	34%	37%	40%	36%	37%	36%	35%	35%	43% P	34%	38%	40%
A negative role	25%	20%	25%	25%	22%	27%	26%	22%	27%	22%	24%	24%	25%	30%	25%	25%	24%	28%
No real difference	25%	33% CF	18%	27% C	26% C	22%	28% C	27% I	17%	27% I	23%	25%	31% K	26%	25%	24%	26% R	16%
You cannot say	12%	12%	14%	11%	13%	13%	12%	14%	16%	16%	15% MN	14% MN	10%	8%	8%	17% O	12%	15%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13a. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Elected officials**  
 BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
A positive role	38%	41% D	43% DE	33%	36%	35%	37%	39%	47% FG	35%	41%	37%	42%	38%	41%	76% QRS	54% RS	17%	25% R
A negative role	25%	25%	23%	25%	28%	21%	26%	27%	27%	23%	27%	28% M	21%	26% O	20%	11%	16% P	43% PQS	20% P
No real difference	25%	17%	19%	32% BC	26% BC	27% I	26% I	22%	16%	24%	24%	27%	26%	24%	26%	8%	23% P	30% PQ	28% PQ
You cannot say	12%	17% DE	14% E	11%	9%	17% GHI	10%	12%	10%	18% KLM	8%	9%	11%	12%	14%	5%	8%	10% P	27% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13a. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Elected officials**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
A positive role	38%	38%	35%	29%	46% G	41% G	25%	66% IJK	45% JK	18% K	9%	57% M	26%	53% O	30%	37%	47% P	45% P
A negative role	25%	28%	26%	35%	30% FG	25% G	19%	10%	23% H	37% HI	57% HIJ	17%	37% L	19%	33% N	28% R	35% PR	22%
No real difference	25%	24%	26%	21%	20%	25% E	30% EF	17%	25% H	35% HIK	24% H	19%	30% L	21%	28% N	27% Q	14%	24% Q
You cannot say	12%	10%	13%	15%	4%	9% E	26% EF	7%	7%	10%	9%	7%	7%	7%	9%	8% Q	4%	9% Q

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13b. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Senior civil servants (managers and policy experts)**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
A positive role	34%	31%	35%	33%	34%	35%	39%	33%	32%	40%	34%	33%	32%	29%	39% P	30%	35%	34%
A negative role	24%	21%	27% G	25% G	24%	23%	19%	25%	28% J	17%	24%	24%	23%	25%	26% P	22%	22%	32% Q
No real difference	27%	36% CF	23%	29% C	26%	26%	28%	28%	23%	26%	25%	28%	32% K	31%	25%	29%	29% R	17%
You cannot say	14%	12%	16%	13%	17%	16%	14%	14%	17%	17%	17% M	16%	12%	15%	10%	19% O	14%	17%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13b. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Senior civil servants (managers and policy experts)**

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
A positive role	34%	32%	39% BDE	32%	33%	32%	32%	39% FG	46% FG	31%	34%	38% J	39% J	34%	37%	57% QRS	47% RS	20%	24%
A negative role	24%	25%	24%	24%	24%	20%	26% F	25%	26%	22%	28% JM	27% M	20%	25% O	20%	20%	19%	36% PQS	17%
No real difference	27%	21%	22%	31% BC	31% BC	27%	29% HI	24%	20%	27%	27%	25%	30%	27%	28%	16%	25% P	32% PQ	28% P
You cannot say	14%	21% CDE	15%	12%	12%	21% GHI	12%	12%	8%	19% KLM	11%	10%	11%	14%	15%	7%	9%	11%	31% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13b. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Senior civil servants (managers and policy experts)**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
A positive role	34%	34%	33%	35%	40% G	37% G	24%	52% IJK	42% JK	23% K	11%	50% M	24%	48% O	27%	32%	47% P	41% P
A negative role	24%	25%	24%	29%	28% G	26% G	17%	17%	23% H	31% HI	46% HIJ	19%	34% L	19%	32% N	28% R	32% R	21%
No real difference	27%	29%	28%	20%	26%	26%	30%	23%	25%	34% HI	34% HI	22%	32% L	24%	30% N	31% Q	17%	27% Q
You cannot say	14%	11%	14%	16%	6%	11% E	29% EF	9%	10%	12%	9%	9%	9%	9%	11%	9%	5%	11% Q

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13c. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Front line workers delivering public services**

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
A positive role	45%	46%	42%	43%	49%	46%	53% CD	40%	44%	52% H	44%	43%	50%	48%	46%	44%	46%	41%
A negative role	16%	7%	18% BG	18% B	12%	17% B	13% B	20% J	15%	9%	16% M	14%	10%	11%	20% P	12%	16%	17%
No real difference	26%	36% CDEFG	26%	27%	24%	25%	22%	27%	25%	22%	25%	28%	30%	31%	25%	27%	26%	29%
You cannot say	13%	10%	13%	12%	16%	12%	12%	13%	16%	16%	15% M	14% M	10%	10%	8%	17% O	12%	13%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13c. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Front line workers delivering public services**

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
A positive role	45%	44%	42%	44%	50% C	43%	42%	49% FG	57% FG	41%	43%	49% JK	50% JK	44%	50%	64% QRS	51% RS	37%	37%
A negative role	16%	15% E	24% BDE	14% E	10%	14%	18%	16%	15%	16%	20% M	17%	13%	16%	16%	18% S	17% S	20% S	9%
No real difference	26%	23%	22%	29% BC	30% BC	25%	28%	25%	23%	25%	27%	26%	28%	27% O	22%	14%	26% P	32% PQS	26% P
You cannot say	13%	17% E	13%	12%	9%	18% GHI	11% I	10% I	5%	18% KLM	10%	7%	9%	12%	13%	4%	6%	11% PQ	29% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13c. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Front line workers delivering public services**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
A positive role	45%	47%	45%	41%	55% FG	47% G	30%	58% IJK	49% K	43% K	29%	56% M	39%	52% O	46%	43%	47%	54% PQ
A negative role	16%	14%	15%	10%	14%	19% EG	13%	15%	18%	14%	25% HIJ	15%	21% L	17%	17%	20% R	33% PR	10%
No real difference	26%	29%	28%	35%	25%	26%	29%	21%	26% H	32% HI	34% HI	22%	31% L	24%	29% N	29% Q	16%	28% Q
You cannot say	13%	10%	12%	14%	6%	8%	28% EF	6%	7%	11% HI	12% HI	7%	9%	7%	9%	8% Q	5%	8% Q

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13d. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Political parties**  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
A positive role	22%	19%	28% BDEF	18%	19%	20%	23%	19%	27% H	26%	23% N	22%	20%	16%	21%	22%	20%	29% Q
A negative role	38%	39%	38%	38%	37%	39%	36%	35%	38%	32%	36%	35%	37%	44%	43% P	33%	37%	39%
No real difference	27%	33% C	21%	31% C	29%	25%	25%	31% I	20%	25%	26%	28%	30%	29%	26%	28%	29% R	18%
You cannot say	14%	9%	14%	13%	14%	15%	16% B	14%	15%	17%	16%	14%	12%	11%	10%	17% O	13%	14%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13d. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Political parties**  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
A positive role	22%	30% CDE	22% E	21% E	16%	24%	19%	20%	32% FGH	22%	22%	19%	25%	21%	23%	41% QRS	29% RS	12%	14%
A negative role	38%	33%	38%	38%	40% B	31%	42% FI	41% F	34%	35%	40%	44% JM	36%	38%	34%	36% S	34% S	50% PQS	27%
No real difference	27%	19%	26% B	28% B	31% B	25%	27%	28%	28%	25%	26%	28%	29%	27%	28%	17%	29% P	28% P	28% P
You cannot say	14%	18% DE	14%	12%	13%	20% GHI	12% I	11% I	6%	18% KLM	12%	9%	10%	13%	16%	7%	8%	10%	30% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13d. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Political parties**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
A positive role	22%	23%	22%	23%	25% G	23% G	16%	33% IJK	25% JK	14% K	8%	33% M	14%	30% O	17%	21%	27%	26% P
A negative role	38%	39%	35%	45%	44% G	41% G	26%	29%	40% H	44% H	62% HIJ	32%	49% L	36%	45% N	43% R	46% R	36%
No real difference	27%	28% D	29% D	17%	25%	27%	30%	28%	27%	31% K	22%	26%	29%	26%	29%	28% Q	21%	27% Q
You cannot say	14%	11%	15%	15%	6%	9% E	29% EF	10%	8%	11%	8%	9%	8%	8%	9%	8%	6%	11% PQ

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13e. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **The media**  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
A positive role	30%	33%	37% DEFG	26%	25%	27%	28%	29%	34%	28%	31%	30%	30%	26%	32% P	27%	28%	39% Q
A negative role	32%	29%	28%	34% C	33%	35%	32%	31%	31%	28%	31%	31%	30%	29%	34%	30%	33% R	27%
No real difference	27%	29%	22%	29% C	29%	27%	27%	27% I	19%	31% I	25%	27%	29%	35% K	26%	27%	28% R	21%
You cannot say	12%	9%	12%	12%	13%	10%	12%	13%	16%	13%	14% M	12%	10%	10%	8%	15% O	11%	13%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13e. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **The media**  
BANNER 2

		AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
	TOTAL	18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
A positive role	30%	25%	27%	31% B	33% BC	30%	28%	31%	37% G	25%	29%	32% J	36% JK	29%	34%	39% RS	38% RS	24%	21%
A negative role	32%	36% E	34% E	31%	28%	29%	34% I	33%	26%	31%	35%	32%	33%	33%	28%	35%	32%	33%	29%
No real difference	27%	23%	27%	27%	28%	23%	27%	28%	31% F	26%	27%	28%	24%	27%	26%	21%	24%	33% PQS	24%
You cannot say	12%	16% E	11%	11%	11%	18% GHI	11% I	8%	6%	17% KLM	9%	7%	7%	12%	13%	4%	6%	10% PQ	26% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13e. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **The media**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
A positive role	30%	28%	30%	30%	38% FG	30% G	19%	35% K	35% K	29% K	19%	40% M	23%	38% O	27%	27%	34% P	35% P
A negative role	32%	37% C	28%	37%	31%	34% G	29%	35%	33%	34%	35%	31%	39% L	32%	35%	38% R	39% R	29%
No real difference	27%	25%	29%	23%	25%	27%	27%	25%	26%	28%	34% HI	23%	31% L	25%	29% N	28% Q	21%	28% Q
You cannot say	12%	9%	12%	10%	5%	8% E	25% EF	6%	7%	9%	12% HI	6%	8%	6%	9% N	7%	5%	8%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13f. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Citizen advocacy groups**

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
A positive role	43%	41%	48% DE	40%	35%	45%	48% DE	42%	48%	47%	44%	42%	47%	41%	43%	44%	42%	50% Q
A negative role	15%	14%	14%	18% C	17%	15%	13%	15%	12%	12%	14%	15%	12%	12%	20% P	11%	16%	13%
No real difference	27%	35% CDG	25%	26%	28%	26%	24%	25%	24%	25%	25%	28%	28%	34% K	28%	25%	27%	24%
You cannot say	15%	10%	14%	16% B	20% B	14%	14%	17%	17%	16%	17% M	16%	12%	14%	9%	20% O	15%	14%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13f. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Citizen advocacy groups**  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
A positive role	43%	39%	40%	46% BC	47% BC	39%	42%	48% FG	57% FGH	39%	44%	46% J	46%	43%	45%	58% QRS	49% RS	41% S	31%
A negative role	15%	17% D	22% DE	10%	14%	16%	17% I	15%	10%	15%	17%	16%	17%	16%	14%	23% RS	17% S	15% S	11%
No real difference	27%	26%	23%	29% C	27%	25%	28%	25%	26%	27%	27%	27%	25%	27%	25%	13%	26% P	32% PQS	26% P
You cannot say	15%	18% E	15%	15%	12%	20% GHI	14% I	12%	7%	19% KLM	12%	11%	11%	15%	15%	6%	9%	12% P	32% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13f. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Citizen advocacy groups**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
A positive role	43%	41%	43%	51%	57% FG	43% G	28%	49% K	49% K	44% K	34%	50% M	43%	52% O	42%	43%	45%	50% P
A negative role	15%	16%	14%	10%	14%	19% EG	11%	20% J	16%	13%	19% J	16%	18%	15%	17%	19% R	31% PR	11%
No real difference	27%	30%	27%	21%	21%	28% E	30% E	22%	27% H	30% H	35% HI	23%	30% L	24%	30% N	29% Q	18%	27% Q
You cannot say	15%	13%	16%	18%	7%	10%	31% EF	10%	8%	14% HI	12%	11%	9%	9%	11%	9%	6%	11% Q

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13g. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Industry associations**

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
A positive role	25%	24%	28% D	22%	30%	29%	25%	24%	27%	25%	26%	22%	24%	22%	30% P	21%	25%	25%
A negative role	26%	22%	30% BDE	24%	18%	24%	27%	20%	30% H	28%	24%	27%	25%	23%	29% P	22%	24%	33% Q
No real difference	30%	35% C	23%	34% C	29%	28%	29% C	35% I	22%	27%	28%	31%	32%	38% K	28%	31%	32% R	19%
You cannot say	20%	20%	19%	20%	22%	19%	19%	21%	22%	20%	22%	20%	19%	18%	13%	26% O	19%	22%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13g. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Industry associations**  
 BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
A positive role	25%	29% DE	31% DE	22%	21%	29%	24%	25%	30%	24%	25%	25%	31% J	26%	23%	46% QRS	34% RS	16%	16%
A negative role	26%	26%	26%	25%	26%	18%	26% F	30% F	32% F	25%	26%	28%	22%	26%	25%	23%	23%	33% PQS	19%
No real difference	30%	23%	24%	34% BC	35% BC	27%	32%	28%	26%	27%	31%	32%	30%	29%	30%	21%	29% P	35% PQS	26%
You cannot say	20%	22%	20%	19%	18%	26% GHI	18% I	16%	12%	24% KLM	18%	14%	17%	19%	22%	9%	13%	16% P	39% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q13g. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Industry associations**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
A positive role	25%	24%	28%	23%	27% G	29% G	18%	37% IJK	31% JK	14%	12%	34% M	20%	35% O	21%	27%	28%	28%
A negative role	26%	25%	22%	39% BC	33% FG	25% G	17%	22%	27% H	31% H	36% HI	25%	30% L	24%	30% N	28% R	40% PR	23%
No real difference	30%	34% D	30%	22%	28%	31%	29%	26%	30%	34% H	36% H	25%	35% L	28%	33% N	32%	26%	31%
You cannot say	20%	17%	20%	16%	11%	15% E	36% EF	15%	12%	20% HI	16%	16%	14%	13%	16%	14% Q	7%	18% PQ

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q14. Do you believe the people who run the GOVERNMENT are genuinely trying to do their best for the people they represent, even if they do not always succeed in doing so?

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Yes	41%	43%	36%	40%	44%	45% C	44% C	40%	35%	44%	39%	37%	41%	35%	42%	40%	43% R	30%
No	41%	41%	45% DF	38%	42%	37%	39%	35%	48% HJ	37%	39%	43%	42%	47%	42%	39%	38%	51% Q
You cannot say	19%	16%	19%	21% E	14%	18%	16%	24%	18%	19%	21%	20%	17%	18%	16%	22% O	19%	20%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q14. Do you believe the people who run the GOVERNMENT are genuinely trying to do their best for the people they represent, even if they do not always succeed in doing so?

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Yes	41%	41%	45% DE	38%	38%	38%	40%	44%	41%	38%	42%	44%	45%	40%	43%	82% QRS	57% RS	15%	31% R
No	41%	38%	35%	43% C	46% BC	38%	44% H	36%	42%	44%	43%	40%	37%	41%	39%	11%	28% P	69% PQS	34% PQ
You cannot say	19%	21% E	21% E	19%	15%	24% G	16%	19%	17%	18%	16%	16%	18%	19%	19%	7%	15% P	16% P	35% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q14. Do you believe the people who run the GOVERNMENT are genuinely trying to do their best for the people they represent, even if they do not always succeed in doing so?

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Yes	41%	43%	38%	43%	44% G	44% G	31%	75% IJK	45% JK	17% K	7%	61% M	26%	53% O	33%	40%	48% P	47% P
No	41%	37%	41%	34%	43%	39%	40%	14%	38% H	65% HI	85% HIJ	24%	64% L	33%	52% N	45% R	44%	39%
You cannot say	19%	20%	21%	22%	13%	17% E	29% EF	11%	17% HK	18% HK	8%	15% M	11%	14%	15%	15% Q	8%	14% Q

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q15. Which of the following two statements about GOVERNMENT is closest to your own view, even if neither is exactly right?

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Governments are essential to finding solutions to the important problems in our society	44%	40%	41%	46%	45%	48% G	39%	53% IJ	39%	41%	46% LN	40% N	44% N	29%	45%	42%	45% R	39%
Governments are often the cause of the important problems in our society	43%	49% D	45%	40%	41%	41%	48% D	31%	45% H	45% H	38%	45% K	44% K	60% KLM	43%	43%	42%	48% Q
You cannot say	14%	11%	15%	15%	14%	10%	13%	16%	16%	14%	16%	15%	12%	10%	11%	16% O	14%	13%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q15. Which of the following two statements about GOVERNMENT is closest to your own view, even if neither is exactly right?  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Governments are essential to finding solutions to the important problems in our society	44%	46%	45%	42%	42%	39%	41%	50% FG	57% FG	37%	44% J	43% J	58% JKL	42%	53% N	79% QRS	54% RS	26%	35% R
Governments are often the cause of the important problems in our society	43%	38%	39%	45% BC	49% BC	44% HI	47% HI	35%	33%	46% M	47% M	46% M	30%	44% O	36%	17%	36% P	61% PQS	40% P
You cannot say	14%	16% E	16% E	13%	10%	17% GI	12%	14%	10%	17% KLM	9%	11%	12%	14%	11%	4%	10% P	12% P	25% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q15. Which of the following two statements about GOVERNMENT is closest to your own view, even if neither is exactly right?  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		=====			=====			=====				=====		=====		=====		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Governments are essential to finding solutions to the important problems in our society	44%	44%	43%	43%	52% FG	46% G	30%	66% IJK	49% JK	32% K	18%	100%	-	60% O	34%	41%	51% P	53% P
Governments are often the cause of the important problems in our society	43%	42%	42%	42%	43%	43%	43%	26%	42% H	58% HI	75% HIJ	-	100%	33%	58% N	53% QR	43%	39%
You cannot say	14%	13%	15%	15%	6%	11% E	27% EF	9%	9%	10%	7%	-	-	7%	8%	6%	6%	9%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q16. Do you believe the issues facing GOVERNMENT today are:  
BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Somewhat more complex and challenging than they were 10 years ago	34%	32%	30%	35% C	37%	38% C	35%	33%	28%	36%	32%	33%	34%	34%	35%	33%	36% R	25%
Much more complex and challenging than they were 10 years ago	34%	36%	32%	35%	35%	32%	32%	38%	33%	32%	35%	35%	31%	31%	32%	35%	34%	30%
Are no more complex and challenging than they were 10 years ago	22%	20%	26% DE	19%	17%	20%	25%	17%	26% H	19%	21%	22%	24%	27%	23%	21%	19%	34% Q
You cannot say	11%	12%	12%	10%	11%	10%	8%	12%	12%	12%	12%	11%	10%	8%	10%	11%	10%	12%

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q16. Do you believe the issues facing GOVERNMENT today are:

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Somewhat more complex and challenging than they were 10 years ago	34%	28%	39% BDE	34%	31%	29%	35% F	39% F	33%	30%	38% J	36%	35%	34%	35%	31%	42% PRS	31%	27%
Much more complex and challenging than they were 10 years ago	34%	35%	30%	32%	39% CD	34%	33%	32%	43% FGH	33%	33%	35%	35%	32%	39% N	51% QRS	36% RS	30%	27%
Are no more complex and challenging than they were 10 years ago	22%	17%	17%	26% BC	26% BC	22%	23%	19%	17%	23%	23%	21%	20%	23% O	16%	13%	16%	29% PQ	24% PQ
You cannot say	11%	20% CDE	13% DE	9% E	4%	15% GHI	9%	10%	7%	14% KL	6%	8%	9%	11%	10%	5%	6%	9% PQ	22% PQR

# IOG Public Governance Survey 2014

## ALL JURISDICTIONS

Q16. Do you believe the issues facing GOVERNMENT today are:

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Somewhat more complex and challenging than they were 10 years ago	34%	35%	34%	43%	38% G	35% G	29%	38% K	38% K	37% K	20%	38%	34%	37%	36%	34%	47% PR	37%
Much more complex and challenging than they were 10 years ago	34%	36%	30%	29%	37% G	35% G	26%	39% JK	39% JK	29%	30%	39% M	33%	41% O	32%	37%	31%	35%
Are no more complex and challenging than they were 10 years ago	22%	19%	23%	19%	22%	22%	21%	17%	18%	29% HI	40% HIJ	18%	28% L	17%	27% N	23% Q	17%	23% Q
You cannot say	11%	11%	12%	9%	3%	7% E	24% EF	6%	5%	5%	10% I	4%	4%	5%	5%	6%	5%	5%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q8. We would now like to ask a few questions about GOVERNMENT. Would you say that GOVERNMENT today is:

FEDERAL GOVT

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
Generally working	22%	16%	12%	27% C	27% C	26% C	21%	28% I	9%	21%	21%	22%	21%	16%	29% P	14%	23% R	15%
Working, with major problems	28%	25%	32% D	21%	30%	38% D	37% D	27%	36%	36%	33% L	18%	24%	37% L	27%	30%	30% R	21%
Broken, but working in some areas	28%	30%	29%	30%	29%	22%	26%	18%	24%	21%	20%	40% K	35% K	28%	26%	30%	26%	37% Q
Completely broken	13%	25% DEFG	15% E	12%	6%	9%	8%	14%	16%	8%	13%	12%	14%	11%	10%	15%	12%	15%
You cannot say	9%	4%	12% BF	10%	9%	5%	8%	13%	15%	13%	13% M	8%	6%	7%	8%	11%	9%	13%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q8. We would now like to ask a few questions about GOVERNMENT. Would you say that GOVERNMENT today is:

FEDERAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
Generally working	22%	17%	25%	18%	25%	17%	25% H	17%	25%	18%	18%	23%	32% JK	22%	19%	73% QRS	32% RS	4%	12% R
Working, with major problems	28%	38% DE	32%	24%	24%	23%	29%	38% F	27%	22%	33% J	34% J	29%	28%	29%	19%	44% PRS	24%	18%
Broken, but working in some areas	28%	19%	20%	39% BCE	29%	32%	29%	24%	25%	34%	26%	29%	26%	28%	31%	1%	17% P	42% PQ	34% PQ
Completely broken	13%	8%	14%	10%	17% BD	9%	12%	16%	14%	14% M	18% LM	9%	5%	13%	11%	1%	2%	25% PQS	14% PQ
You cannot say	9%	18% CDE	9%	9%	4%	20% GHI	6%	6%	9%	11% K	4%	5%	7%	9%	10%	5%	5%	6%	21% PQR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q8. We would now like to ask a few questions about GOVERNMENT. Would you say that GOVERNMENT today is:

FEDERAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
Generally working	22%	23%	23%	13%	22%	26% G	14%	100%	-	-	-	35% M	12%	29% O	15%	25%	20%	26%
Working, with major problems	28%	28%	27%	44%	34% G	29% G	21%	-	100%	-	-	32%	29%	34%	29%	30%	40% R	27%
Broken, but working in some areas	28%	29%	28%	27%	28%	25%	33%	-	-	100%	-	23%	35% L	26%	35% N	30%	21%	29%
Completely broken	13%	11%	14%	9%	15%	13%	9%	-	-	-	100%	6%	20% L	7%	18% N	11%	14%	12%
You cannot say	9%	9%	8%	7%	2%	6% E	22% EF	-	-	-	-	3%	3%	4%	3%	4%	5%	6%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q9. In what way is GOVERNMENT broken?

FEDERAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	270	25	76	102	15	21	30	37	36	13	91	81	72	18	120	150	210	60
Unweighted 'N'	262	38	69	79	28	23	25	28	33	11	77	84	73	21	127	135	208	54
Not responsive to citizen priorities and needs	78%	75%	77%	74%	91% D	97% BCDG	76%	80%	83%	64%	80%	79%	77%	82%	76%	80%	78%	77%
Wasteful spending	71%	72%	66%	73%	74%	93% BCDG	60%	58%	57%	73%	62%	75%	83% K	73%	64%	76% O	71%	71%
Poor decisions/do not agree with policies	68%	68%	67%	68%	56%	78%	72%	78%	63%	73%	73% N	66%	75% N	45%	67%	69%	68%	70%
Cannot be trusted	60%	72%	53%	61%	73%	63%	56%	72%	53%	47%	60%	63%	57%	75%	68% P	54%	62%	53%
Corruption/too much corruption	58%	62%	55%	54%	71%	82% CDG	53%	54%	55%	46%	55%	58%	61%	78% K	60%	56%	59%	55%
Inadequate services/help to those in need	56%	61%	57%	51%	62%	62%	60%	56%	55%	65%	58%	57%	60%	47%	54%	58%	56%	56%
Lack of leadership	41%	52%	39%	40%	33%	59%	36%	46%	39%	36%	44%	32%	53% L	29%	38%	44%	42%	41%
Poor government leadership / representation	10%	8%	10%	11%	3%	8%	13%	12%	12%	19%	13%	8%	7%	13%	9%	10%	10%	8%
Other	3%	-	-	4%	12%	-	4%	5%	-	-	2%	5%	2%	-	2%	3%	3%	1%
You cannot say	2%	-	1%	2%	-	-	4%	-	-	9%	1%	2%	-	-	2%	1%	2%	2%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q9. In what way is GOVERNMENT broken?

FEDERAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	270	27	69	104	70	53	127	48	22	75	76	63	31	220	49	2	40	147	81
Unweighted 'N'	262	29	66	91	76	53	122	44	22	75	72	58	32	219	43	2	39	141	80
Not responsive to citizen priorities and needs	78%	79%	68%	79%	85% C	77%	76%	88%	71%	82%	76%	83%	80%	79%	71%	-	74%	78%	81%
wasteful spending	71%	58%	70%	68%	81% BD	70%	78% H	53%	74%	67%	75%	79%	62%	70%	75%	49%	66%	72%	72%
Poor decisions/do not agree with policies	68%	72%	71%	64%	70%	60%	72%	62%	69%	78% M	65%	70%	56%	68%	69%	-	66%	68%	71%
Cannot be trusted	60%	47%	56%	60%	70% B	49%	58%	69% F	81% FG	61%	60%	64%	65%	61%	60%	51%	55%	63%	58%
Corruption/too much corruption	58%	48%	55%	57%	66%	46%	59%	58%	78% F	61% M	61% M	64% M	40%	57%	62%	51%	54%	60%	57%
Inadequate services/help to those in need	56%	52%	47%	53%	71% CD	59%	56%	50%	61%	66% M	57%	56%	41%	55%	60%	-	59%	59%	51%
Lack of leadership	41%	46%	33%	37%	53% CD	31%	50% F	34%	31%	39%	43%	45%	46%	40%	49%	-	34%	49% S	33%
Poor government leadership / representation	10%	5%	5%	10%	16% C	4%	8%	28% FGI	5%	4%	15% JL	5%	22% JL	10%	9%	51%	-	13%	7%
Other	3%	-	2%	3%	3%	-	3%	5%	-	4%	2%	4%	-	2%	6%	-	-	3%	3%
You cannot say	2%	3%	4%	1%	-	2%	3%	-	-	-	2%	-	-	2%	2%	-	-	2%	3%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q9. In what way is GOVERNMENT broken?

FEDERAL GOVT

BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	270	48	71	9	75	117	78	-	-	187	83	81	161	84	168	103	32	83
Unweighted 'N'	262	45	65	9	72	116	74	-	-	184	78	74	161	79	164	103	28	83
Not responsive to citizen priorities and needs	78%	70%	77%	72%	88% F	72%	77%	-	-	76%	81%	72%	81%	72%	84% N	76%	71%	82%
Wasteful spending	71%	86% CD	60% D	29%	79%	68%	68%	-	-	72%	69%	60%	79% L	65%	77% N	79%	62%	66%
Poor decisions/do not agree with policies	68%	64%	69%	60%	77% F	63%	68%	-	-	62%	82% J	60%	73%	59%	74% N	65%	82% PR	64%
Cannot be trusted	60%	56%	66%	60%	76% FG	53%	55%	-	-	52%	78% J	54%	65%	58%	64%	57%	81% PR	61%
Corruption/too much corruption	58%	69%	56%	64%	70% F	50%	59%	-	-	56%	62%	47%	65% L	59%	61%	58%	57%	54%
Inadequate services/help to those in need	56%	49%	48%	60%	71% FG	52%	48%	-	-	52%	66% J	54%	59%	50%	62%	55%	60%	59%
Lack of leadership	41%	43%	34%	24%	46%	43%	33%	-	-	38%	50%	28%	49% L	34%	47% N	44%	31%	51% Q
Poor government leadership / representation	10%	4%	9%	13%	23% FG	7%	1%	-	-	5%	21% J	13%	7%	6%	12%	10% Q	1%	13% Q
Other	3%	3%	2%	12%	5%	2%	1%	-	-	2%	4%	-	4%	-	4%	1%	9%	1%
You cannot say	2%	-	4%	-	-	2%	3%	-	-	1%	3%	3%	1%	2%	1%	1%	-	4%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10a. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Being publicly accountable to citizens for how decisions and policies are made**

FEDERAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
Excellent job	11%	5%	9%	14% B	8%	11%	12%	12%	6%	8%	9% M	7%	4%	3%	15% P	7%	12% R	5%
Good job	18%	10%	16%	20%	18%	18%	21%	20%	15%	28%	21% M	19%	13%	12%	22% P	14%	19%	14%
Only fair job	34%	29%	36%	34%	31%	34%	35%	34%	36%	34%	35%	35%	37%	46%	30%	38% O	32%	41%
Poor job	32%	55% CDFG	33%	27%	37%	34%	27%	27%	37% J	19%	29%	34%	41% K	37%	30%	34%	32%	31%
You cannot say	5%	1%	6% B	5% B	5%	3%	5%	7%	6%	11%	7% N	5%	5%	2%	3%	7% O	4%	9%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10a. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Being publicly accountable to citizens for how decisions and policies are made**

FEDERAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
Excellent job	11%	20% DE	19% DE	4%	4%	10%	13%	8%	6%	11%	16% L	8%	10%	11%	11%	45% QRS	13% RS	5%	3%
Good job	18%	25% DE	21%	15%	14%	13%	18%	21%	24%	14%	11%	22% K	26% JK	18%	19%	34% RS	31% RS	9%	8%
Only fair job	34%	29%	31%	41% BC	32%	43% H	35%	26%	31%	32%	34%	39%	32%	33%	39%	19%	39% PR	28%	42% PR
Poor job	32%	13%	25% B	36% BC	47% BCD	23%	31%	42% FG	33%	35%	37%	30%	29%	33%	28%	3%	15% P	56% PQS	33% PQ
You cannot say	5%	12% CDE	5%	4%	2%	11% GH	3%	2%	5%	8% KLM	1%	1%	2%	6%	3%	-	2%	3%	14% QR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10a. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Being publicly accountable to citizens for how decisions and policies are made**

FEDERAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
Excellent job	11%	10%	9%	4%	8%	15% EG	7%	26% IJK	13% J	1%	7% J	16% M	8%	16% O	6%	9%	25% PR	11%
Good job	18%	22%	17%	16%	16%	21%	15%	41% IJK	19% JK	6%	5%	26% M	13%	21%	16%	19%	23%	20%
Only fair job	34%	39%	38%	44%	28%	34%	40% E	30% K	46% HK	39% K	5%	35%	33%	37%	33%	35%	25%	36%
Poor job	32%	25%	34%	35%	47% FG	29%	22%	3% H	22% H	52% HI	82% HIJ	23%	43% L	25%	43% N	35%	26%	32%
You cannot say	5%	4%	2%	-	1%	2%	15% EF	*% L	1%	2%	1%	*% L	2% L	1%	2%	2%	1%	1%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10b. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Actively consulting with citizens and other sectors in the development of policies**

FEDERAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
Excellent job	6%	-	5%	8%	7%	6%	8%	8%	6%	6%	7% M	5%	2%	-	10% P	3%	7% R	2%
Good job	20%	19%	16%	22%	17%	21%	23%	20%	14%	28%	21% M	16%	14%	20%	23% P	17%	21%	16%
Only fair job	35%	27%	40% D	30%	40%	37%	37%	26%	37%	31%	31%	39%	42% K	35%	29%	41% O	34%	38%
Poor job	33%	53% CDEFG	31%	34%	31%	32%	24%	37% J	35%	22%	33%	33%	37%	40%	34%	31%	32%	35%
You cannot say	6%	1%	8% B	7% B	5%	3%	8% B	8%	9%	13%	8%	6%	5%	5%	4%	9% O	6%	10%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10b. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Actively consulting with citizens and other sectors in the development of policies**

FEDERAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	
weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
Excellent job	6%	14% DE	8% DE	3%	3%	6%	7%	5%	6%	10%	6%	4%	6%	6%	6%	22% QRS	9% RS	2%	3%
Good job	20%	26% DE	25% DE	15%	15%	16%	20%	18%	30% F	15%	18%	22%	27% J	21%	17%	51% QRS	28% RS	11%	8%
Only fair job	35%	30%	35%	36%	36%	41% I	34%	35%	26%	36%	37%	33%	34%	34%	39%	21%	40% PR	29%	40% PR
Poor job	33%	15%	26% B	40% BC	43% BC	23%	36% F	37% F	33%	32%	37%	35%	31%	33%	32%	5%	19% P	54% PQS	33% PQ
You cannot say	6%	15% CDE	6%	6%	3%	14% GHI	3%	4%	5%	8% KM	2%	5%	2%	7%	6%	-	4%	4%	15% QR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10b. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Actively consulting with citizens and other sectors in the development of policies**

FEDERAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	
weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
Excellent job	6%	4%	5%	4%	6%	6%	6%	13% JK	7% J	2%	3%	10% M	4%	10% O	4%	6%	13% R	6%
Good job	20%	23% D	18%	8%	19%	23% G	14%	45% IJK	25% JK	6%	5%	26% M	17%	27% O	14%	22%	32% R	20%
Only fair job	35%	40%	34%	47%	26%	37% E	39% E	29% K	41% HK	43% HK	13%	38%	31%	35%	36%	33%	28%	39% Q
Poor job	33%	24%	39% B	40%	48% FG	30%	23%	10%	25% H	46% HI	78% HIJ	24%	45% L	25%	44% N	36%	26%	32%
You cannot say	6%	8%	3%	-	1%	3%	18% EF	2%	2%	3%	1%	2%	3%	3%	3%	3%	1%	3%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10c. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Providing public services in the most cost-efficient way possible**

FEDERAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
Excellent job	7%	4%	10% F	6%	9%	3%	8%	8%	10%	11%	8% M	6%	3%	5%	9%	5%	8%	5%
Good job	24%	15%	20%	24%	28%	31% B	27%	27%	16%	23%	25%	23%	18%	17%	28% P	20%	25%	19%
Only fair job	41%	39%	42%	39%	38%	46%	43%	31%	44%	45%	38%	42%	46%	52%	39%	43%	40%	43%
Poor job	22%	40% CDFG	20%	22%	22%	16%	17%	23%	21%	13%	20%	23%	27%	25%	20%	23%	21%	24%
You cannot say	6%	1%	8% B	8% B	3%	5%	4%	11%	9%	8%	9% N	7%	5%	2%	4%	9% O	6%	11%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10c. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Providing public services in the most cost-efficient way possible**

FEDERAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
Excellent job	7%	13% DE	9%	4%	5%	9%	6%	8%	9%	8%	8%	5%	7%	7%	9%	25% QRS	9% RS	2%	4%
Good job	24%	29%	29% DE	21%	18%	20%	26%	22%	30%	24%	18%	25%	35% K	24%	22%	47% RS	35% RS	14%	15%
Only fair job	41%	33%	38%	43%	46% B	38%	43%	45%	36%	37%	44%	44%	44%	41%	42%	19%	45% P	42% P	44% P
Poor job	22%	10%	20% B	25% B	27% B	20%	22%	22%	21%	23% M	26% M	24% M	12%	22%	21%	10%	8%	38% PQS	22% PQ
You cannot say	6%	15% CDE	4%	7%	3%	13% GHI	3%	4%	4%	9% L	4%	2%	3%	7%	6%	-	3%	4%	16% QR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10c. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Providing public services in the most cost-efficient way possible**

FEDERAL GOVT

BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
Excellent job	7%	6%	6%	8%	11% F	5%	6%	15% JK	9% JK	2%	3%	11% M	5%	12% O	3%	7%	9%	9%
Good job	24%	27%	23%	23%	20%	28% EG	20%	49% IJK	28% JK	13% K	5%	34% M	18%	28%	21%	23%	39% P	28%
Only fair job	41%	42%	43%	47%	39%	43%	39%	30%	46% HK	52% HK	31%	38%	44%	43%	43%	41%	37%	44%
Poor job	22%	19%	24%	21%	28% FG	20%	17%	4%	15% H	30% HI	59% HIJ	15%	30% L	15%	30% N	25% Q	14%	18%
You cannot say	6%	7%	4%	-	1%	3%	17% EF	1%	1%	4%	2%	2%	3%	2%	3%	3%	2%	2%

# IOG Public Governance Survey 2014

FEDERAL GOVT

Q10d. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making effective use of the latest electronic technology in the delivery of information and services**

FEDERAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
Excellent job	8%	5%	8%	8%	13%	8%	9%	10%	6%	13%	10% N	6% N	6%	1%	8%	8%	9%	5%
Good job	31%	31%	26%	30%	32%	35%	37%	30%	25%	32%	29%	28%	27%	38%	34%	28%	32%	25%
Only fair job	37%	35%	35%	38%	41%	36%	34%	36%	35%	36%	35%	39%	41%	45%	38%	35%	36%	38%
Poor job	15%	24% E	20% E	13%	7%	11%	12%	10%	19% J	5%	13%	18%	16%	13%	14%	15%	13%	20%
You cannot say	10%	5%	11%	12%	6%	10%	8%	14%	15%	13%	14% N	8%	10% N	3%	6%	14% O	9%	12%

# IOG Public Governance Survey 2014

FEDERAL GOVT

Q10d. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making effective use of the latest electronic technology in the delivery of information and services**

FEDERAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
Excellent job	8%	11%	11% D	6%	6%	5%	8%	8%	7%	10% L	8%	4%	10%	7%	12%	29% QRS	8%	4%	5%
Good job	31%	36% D	39% D	22%	29%	36%	31%	27%	34%	28%	28%	36%	33%	32% O	23%	54% RS	47% RS	16%	20%
Only fair job	37%	28%	29%	44% BC	41% BC	31%	38%	42%	38%	32%	41%	42% J	38%	35%	45%	15%	36% P	43% P	38% P
Poor job	15%	9%	12%	18% B	16%	12%	14%	17%	15%	19%	15%	13%	11%	15%	12%	1%	3%	31% PQS	13% PQ
You cannot say	10%	16%	9%	10%	8%	16% GHI	8%	7%	6%	11% L	8%	5%	8%	10%	8%	1%	5% P	6% P	24% PQR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10d. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making effective use of the latest electronic technology in the delivery of information and services**

FEDERAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
Excellent job	8%	4%	8%	9%	5%	10% E	8%	19% IJK	8% J	2%	4%	12% M	6%	12% O	4%	5%	14% P	12% P
Good job	31%	32%	27%	25%	33% G	34% G	24%	47% JK	44% JK	22% K	6%	40% M	27%	38% O	28%	33%	33%	34%
Only fair job	37%	40%	42%	47%	38%	36%	36%	28%	37%	48% HI	36%	35%	40%	36%	40%	41%	35%	35%
Poor job	15%	12%	15%	19%	18%	15%	11%	2%	8% H	20% HI	46% HIJ	9%	21% L	7%	22% N	15%	11%	14%
You cannot say	10%	12%	8%	-	6%	5%	21% EF	4%	4%	8%	8%	5%	6%	6%	6%	6%	7%	5%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10e. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Protecting the privacy of personal information it collects from citizens**

FEDERAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
Excellent job	10%	1%	10% B	10% B	15% B	6%	13% B	11%	6%	16%	10% N	7%	9% N	3%	11%	8%	10%	8%
Good job	34%	24%	31%	36%	36%	29%	38%	35%	31%	31%	33%	37%	30%	26%	38% P	29%	34%	31%
Only fair job	30%	32%	34%	26%	36%	32%	25%	24%	37% H	26%	29%	28%	32%	44%	28%	31%	29%	32%
Poor job	20%	39% CDEG	18%	19%	10%	28% EG	15%	21%	18%	14%	19%	23%	22%	23%	17%	23%	20%	20%
You cannot say	7%	4%	8%	8%	4%	5%	8%	10%	8%	13%	9%	5%	7%	4%	5%	9%	7%	9%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10e. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Protecting the privacy of personal information it collects from citizens**

FEDERAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
Excellent job	10%	12%	13% D	7%	7%	7%	11%	8%	6%	9%	10%	9%	10%	8%	15%	35% QRS	13% RS	2%	5%
Good job	34%	38%	37% E	34%	26%	34%	32%	37%	34%	30%	33%	34%	46% JK	35% O	26%	51% RS	50% RS	18%	26%
Only fair job	30%	31%	26%	31%	33%	31%	31%	29%	28%	29%	28%	34%	28%	30%	27%	8%	28% P	37% P	31% P
Poor job	20%	4%	16% B	23% B	31% BC	13%	22% F	22%	20%	22% M	26% M	20% M	10%	19%	23%	5%	6%	37% PQS	20% PQ
You cannot say	7%	15% DE	8%	5%	3%	14% GH	4%	4%	12%	10% KL	3%	4%	5%	7%	9%	-	2%	6% Q	18% QR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10e. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Protecting the privacy of personal information it collects from citizens**

## FEDERAL GOVT

BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
Excellent job	10%	8%	9%	21%	8%	13% EG	6%	23% IJK	11% JK	1%	4%	15% M	6%	14% O	6%	10%	12%	11%
Good job	34%	36%	35%	25%	28%	39% EG	30%	51% IJK	40% JK	28% K	7%	41% M	31%	42% O	29%	37%	38%	37%
Only fair job	30%	35%	30%	19%	31%	27%	32%	23%	35% H	35% H	30%	29%	30%	28%	33%	29%	29%	30%
Poor job	20%	14%	20%	25%	30% FG	18%	14%	1%	12% H	32% HI	55% HIJ	12%	29% L	13%	28% N	20%	20%	19%
You cannot say	7%	7%	5%	10%	3%	3%	18% EF	1%	2%	4%	3%	2%	3%	2%	3%	4%	1%	4%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10f. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**working constructively with other levels of government**

FEDERAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
Excellent job	7%	1%	7% B	8% B	4%	9%	11% B	8%	5%	8%	7%	7%	5%	-	11% P	4%	9% R	2%
Good job	23%	17%	21%	26%	25%	23%	22%	29%	19%	28%	25%	20%	18%	19%	26%	20%	24%	21%
Only fair job	36%	35%	39%	31%	42%	41%	36%	27%	40%	37%	35%	39%	41%	37%	32%	40% O	34%	45% Q
Poor job	25%	42% CDEFG	24%	26%	22%	22%	20%	26% J	25% J	11%	22%	28%	28%	38% K	26%	25%	26%	23%
You cannot say	8%	4%	9%	9%	6%	5%	11%	10%	11%	16%	11%	6%	8%	6%	5%	11% O	8%	10%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10f. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Working constructively with other levels of government**

## FEDERAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
Excellent job	7%	16% DE	10% DE	4%	2%	3%	8% F	8%	9%	8%	9%	7%	8%	8%	7%	26% QRS	11% RS	2%	3%
Good job	23%	26%	29% D	18%	21%	24%	23%	22%	29%	20%	18%	23%	38% JKL	24%	22%	53% QRS	33% RS	11%	15%
Only fair job	36%	24%	33%	41% B	40% B	39% I	37% I	36%	25%	34%	41%	39%	31%	37%	33%	14%	42% P	35% P	38% P
Poor job	25%	14%	21%	29% B	33% BC	17%	27% F	29% F	30%	28%	27%	27%	18%	24%	30%	7%	9%	46% PQS	24% PQ
You cannot say	8%	19% CDE	8%	7%	4%	17% GHI	4%	5%	7%	10%	5%	5%	4%	8%	10%	-	4%	6%	20% QR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10f. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Working constructively with other levels of government**

FEDERAL GOVT

BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
Excellent job	7%	5%	10%	9%	6%	9%	7%	17% IJK	9% J	1%	3%	9%	8%	12% O	4%	6%	19% PR	7%
Good job	23%	24%	19%	28%	22%	28% G	17%	47% IJK	30% JK	7%	5%	32% M	16%	29% O	19%	25%	25%	27%
Only fair job	36%	41%	36%	34%	35%	34%	39%	26% K	44% HK	51% HK	14%	36%	39%	38%	38%	40% Q	28%	40% Q
Poor job	25%	23%	29%	23%	35% FG	24% G	17%	9%	12%	36% HI	74% HIJ	19%	32% L	18%	35% N	24%	26%	23%
You cannot say	8%	7%	6%	6%	2%	5% E	20% EF	2%	5%	5%	3%	3%	6%	4%	5%	5%	2%	3%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10g. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making publicly available the non-confidential research and statistics that it collects**

FEDERAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
Excellent job	8%	-	7%	9%	8%	10%	8%	11%	5%	8%	8% LMN	4%	3%	2%	10% P	5%	9% R	2%
Good job	20%	10%	17%	23% B	14%	22%	27% B	22%	14%	26%	22%	18%	15%	19%	23%	18%	21%	18%
Only fair job	38%	39%	38%	37%	46%	33%	41%	36%	37%	38%	37%	40%	44%	49%	36%	40%	37%	43%
Poor job	22%	31%	28% G	20%	16%	23%	16%	18%	32% HJ	14%	21%	26%	25%	22%	23%	22%	21%	27%
You cannot say	12%	20%	10%	11%	17%	12%	8%	12%	12%	13%	12%	12%	13%	8%	8%	15% O	12%	10%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10g. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making publicly available the non-confidential research and statistics that it collects**

FEDERAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
Excellent job	8%	13% DE	12% DE	3%	4%	6%	8%	5%	12%	9% L	9% L	3%	10% L	7%	8%	27% QRS	9% RS	4%	3%
Good job	20%	30% DE	25% DE	15%	15%	20%	20%	24%	16%	17%	18%	19%	30% JK	21%	18%	53% QRS	29% RS	9%	10%
Only fair job	38%	29%	33%	46% BC	41% B	39%	43% H	32%	36%	35%	42%	43%	35%	37%	43%	10%	46% P	38% P	41% P
Poor job	22%	9%	18% B	26% B	32% BC	18%	21%	28%	21%	27% M	25% M	23%	15%	23%	20%	4%	9%	42% PQS	20% PQ
You cannot say	12%	20% DE	12%	10%	8%	17% G	8%	12%	15%	11%	6%	12% K	10%	12%	11%	5%	8%	7%	26% PQR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q10g. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making publicly available the non-confidential research and statistics that it collects**

FEDERAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
Excellent job	8%	6%	6%	4%	8%	8%	6%	19% IJK	8% J	1%	4%	11% M	5%	12% O	4%	6%	17% PR	7%
Good job	20%	18%	18%	24%	17%	25% EG	15%	43% IJK	26% JK	6%	8%	28% M	15%	26% O	15%	22%	23%	23%
Only fair job	38%	43%	44%	44%	38%	37%	40%	27%	46% HK	50% HK	22%	38%	40%	38%	41%	38%	36%	41%
Poor job	22%	22%	23%	17%	29% G	23% G	15%	5%	13% H	33% HI	61% HIJ	15%	31% L	17%	31% N	23%	21%	21%
You cannot say	12%	11%	9%	11%	7%	7%	24% EF	6%	7%	9%	6%	7%	9%	7%	9%	10% Q	3%	8% Q

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q11. How would you rate your own personal experience in dealing with GOVERNMENT agencies or services in the past 12 months?

FEDERAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
Very satisfied	10%	3%	8%	13% B	11%	13% B	8%	14% I	5%	8%	10%	10%	11% N	3%	14% P	7%	11%	8%
Somewhat satisfied	31%	29%	29%	32%	27%	28%	37%	37%	29%	39%	35% M	28%	24%	32%	36% P	26%	33% R	23%
Not very satisfied	22%	24%	25%	22%	23%	19%	17%	19%	19%	13%	17%	25%	25%	28%	20%	24%	21%	26%
Not at all satisfied	12%	16%	16% D	9%	10%	8%	10%	10%	15%	11%	11%	12%	12%	13%	11%	12%	10%	20% Q
Have not had any experience in past 12 months	25%	28%	22%	24%	29%	32%	28%	20%	32%	29%	27%	26%	28%	23%	20%	31% O	26%	23%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q11. How would you rate your own personal experience in dealing with GOVERNMENT agencies or services in the past 12 months?

FEDERAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT		EXPERIENCE	
		=====				=====				=====				=====		=====		=====	
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
Very satisfied	10%	9%	13% D	6%	14% D	6%	12% F	9%	11%	8%	10%	9%	19% JKL	11%	8%	100%	-	-	-
Somewhat satisfied	31%	30%	32%	31%	30%	32%	33%	29%	31%	26%	36%	35%	29%	31%	33%	-	100%	-	-
Not very satisfied	22%	25%	21%	23%	19%	22%	22%	24%	21%	22%	21%	24%	21%	21%	24%	-	-	65%	-
Not at all satisfied	12%	8%	8%	14%	15%	7%	11%	14% F	17%	14% M	15% M	11% M	3%	11%	13%	-	-	35%	-
Have not had any experience in past 12 months	25%	28%	25%	26%	22%	34% GI	22%	24%	20%	30% K	19%	21%	28%	26%	23%	-	-	-	100%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q11. How would you rate your own personal experience in dealing with GOVERNMENT agencies or services in the past 12 months?

FEDERAL GOVT  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
Very satisfied	10%	10%	10%	15%	11% G	15% G	2%	35% IJK	7% JK	*% K	1%	18% M	5%	15% O	5%	15% R	11%	9%
Somewhat satisfied	31%	35%	29%	31%	33%	33%	26%	46% JK	48% JK	19% K	5%	36%	30%	40% O	26%	30%	42% P	32%
Not very satisfied	22%	24%	22%	20%	23%	22%	21%	4%	23% H	38% HIK	21% H	20%	25%	20%	27% N	19%	29%	25%
Not at all satisfied	12%	9%	12%	10%	17% FG	11%	8%	2%	6% H	12% HI	45% HIJ	5%	18% L	4%	18% N	12%	7%	11%
Have not had any experience in past 12 months	25%	22%	27%	24%	15%	20%	43% EF	14%	16%	31% HI	28% HI	21%	23%	21%	24%	24% Q	11%	22% Q

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q12. When GOVERNMENT fails to operate as it should, who do you hold most responsible?

FEDERAL GOVT

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
Elected officials	41%	53%	41%	40%	44%	45%	36%	40%	49%	35%	43%	45%	39%	46%	44%	39%	42%	40%
Senior civil servants	9%	6%	9%	8%	13%	4%	15% F	8%	5%	10%	8%	10% N	8%	3%	13% P	6%	9%	8%
Political parties	6%	12%	6%	6%	5%	6%	4%	4%	7%	5%	6%	8% N	7%	2%	6%	7%	6%	8%
Front line workers delivering public services	6%	2%	7%	6%	2%	5%	8%	1%	4%	5%	3%	4%	5%	4%	8% P	4%	6%	6%
The media	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	2%	1%	1%	1%	1%
All equally responsible	27%	21%	23%	29%	23%	28%	31%	32%	20%	32%	27%	22%	31%	40% L	23%	30% O	28%	20%
You cannot say	10%	5%	12%	11%	12%	11%	7%	15%	14%	14%	14% N	10%	10%	3%	7%	14% O	9%	17% Q

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q12. When GOVERNMENT fails to operate as it should, who do you hold most responsible?

FEDERAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
Elected officials	41%	35%	32%	45% C	53% BC	33%	42%	50% F	43%	38%	41%	44%	50%	43%	35%	40%	42%	45%	36%
Senior civil servants	9%	7%	14% E	8%	6%	11%	8%	9%	13%	5%	12% J	9%	12% J	10% O	3%	20% RS	15% RS	4%	4%
Political parties	6%	7%	7%	7%	4%	5%	7%	9%	4%	5%	7%	6%	8%	6%	7%	2%	9% PS	9% PS	1%
Front line workers delivering public services	6%	11% DE	9% E	4%	2%	4%	8%	4%	8%	6% M	8% M	9% M	1%	6%	6%	3%	9% PS	8% S	1%
The media	*%	1%	-	1%	*%	1%	*%	-	1%	1%	*%	*%	-	1%	*%	2%	*%	-	1%
All equally responsible	27%	22%	28%	26%	30%	30%	28%	20%	23%	31%	25%	26%	22%	25%	36% N	25%	21%	27%	35% Q
You cannot say	10%	17% E	11%	10%	6%	16% G	8%	8%	8%	15% KL	6%	5%	7%	10%	12%	8%	5%	8%	22% PQR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q12. When GOVERNMENT fails to operate as it should, who do you hold most responsible?

FEDERAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
												SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	
Weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
Elected officials	41%	46%	43%	42%	59% FG	37%	31%	41%	41%	46%	55% HI	45%	43%	43%	45%	44%	38%	47%
Senior civil servants	9%	14%	9%	11%	8%	13% G	4%	14% JK	15% JK	6% K	1%	12%	9%	12%	9%	11% R	25% PR	4%
Political parties	6%	3%	9% B	-	4%	8%	5%	4%	9%	5%	5%	7%	7%	7%	7%	5%	9%	7%
Front line workers delivering public services	6%	6%	4%	4%	3%	7% E	6%	3%	10% H	5%	7%	4%	8%	6%	6%	3%	20% PR	5%
The media	1%	-	1%	3%	1%	-	1%	1%	1%	1%	-	1%	1%	1%	1%	1%	-	1%
All equally responsible	27%	22%	27%	36%	21%	28%	30%	31%	22%	32% I	25%	25%	30%	25%	30%	32% Q	4%	29% Q
You cannot say	10%	8%	9%	4%	3%	7%	23% EF	5%	3%	5%	7%	6%	3%	7% O	2%	4%	4%	7%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13a. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Elected officials**

FEDERAL GOVT  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
A positive role	32%	22%	33%	33%	34%	37%	31%	31%	34%	37%	34%	30%	25%	22%	40% P	25%	33%	28%
A negative role	30%	32%	30%	28%	30%	30%	32%	22%	30%	23%	26%	34%	30%	39%	28%	32%	29%	33%
No real difference	26%	40% CF	22%	27%	25%	22%	25%	31%	20%	18%	24%	26%	35% K	30%	26%	26%	27%	21%
You cannot say	12%	6%	14%	11%	11%	11%	12%	16%	15%	21%	17% LM	9%	10%	9%	7%	17% O	11%	17%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13a. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Elected officials**

FEDERAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
A positive role	32%	41% D	34%	29%	30%	27%	35%	31%	36%	26%	37% J	31%	40% J	33%	30%	73% QRS	47% RS	18%	17%
A negative role	30%	29%	28%	31%	32%	23%	30%	34% F	44% F	32%	29%	33%	26%	31%	26%	11%	22% P	46% PQS	27% P
No real difference	26%	14%	25% B	30% B	28% B	31% I	26% I	25% I	10%	25%	25%	31%	26%	26%	26%	11%	24% P	29% P	31% P
You cannot say	12%	16%	13%	10%	10%	20% GH	9%	9%	11%	17% KLM	9%	4%	8%	11%	17%	6%	7%	8%	26% PQR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13a. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Elected officials**

FEDERAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
A positive role	32%	34%	32%	21%	37% G	36% G	22%	64% IJK	38% JK	17%	13%	52% M	20%	42% O	26%	33%	40%	39%
A negative role	30%	32%	32%	38%	40% FG	29% G	21%	12%	32% H	39% H	53% HIJ	19%	45% L	26%	39% N	31%	41% R	27%
No real difference	26%	26%	27%	32%	20%	26%	31% E	17%	22%	38% HIK	25%	20%	31% L	26%	28%	30% Q	16%	24%
You cannot say	12%	8%	10%	10%	4%	8% E	26% EF	7%	8%	7%	9%	9% M	4%	7%	6%	6%	3%	10% Q

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13b. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Senior civil servants (managers and policy experts)**

FEDERAL GOVT  
BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
A positive role	31%	20%	34% B	29%	30%	29%	38% B	30%	33%	47% H	34% M	27%	24%	25%	39% P	24%	31%	31%
A negative role	24%	29%	27%	21%	28%	28%	22%	20%	26%	19%	22%	27%	27%	26%	24%	25%	24%	27%
No real difference	29%	46% CEFG	22%	34% C	25%	26%	25%	35% J	24%	13%	26%	32%	35%	33%	28%	30%	31% R	22%
You cannot say	15%	5%	16% B	15% B	17%	17% B	15%	15%	18%	21%	18%	14%	14%	16%	9%	22% O	14%	21%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13b. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Senior civil servants (managers and policy experts)**

FEDERAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
A positive role	31%	31%	37%	29%	28%	26%	30%	40% F	36%	26%	28%	38% J	39% J	31%	31%	47% RS	45% RS	22%	20%
A negative role	24%	26%	24%	25%	22%	22%	26%	22%	33%	24%	30% M	26%	18%	26% O	16%	20%	17%	34% PQS	23%
No real difference	29%	21%	26%	32% B	35% B	28%	32%	27%	21%	32%	30%	25%	34%	28%	34%	25%	29%	32%	28%
You cannot say	15%	22%	13%	14%	15%	24% GHI	12%	11%	11%	18% M	12%	11%	9%	14%	19%	9%	9%	12%	29% PQR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13b. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Senior civil servants (managers and policy experts)**

FEDERAL GOVT  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	
Weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
A positive role	31%	34%	31%	38%	34% G	37% G	19%	46% JK	40% JK	23%	16%	45% M	23%	44% O	26%	28%	49% P	38% P
A negative role	24%	24%	31%	25%	30% G	25%	19%	20%	23%	30% H	38% HI	18%	36% L	21%	31% N	29%	29%	23%
No real difference	29%	32%	26%	22%	29%	27%	33%	28%	24%	36% I	36% I	26%	33%	27%	32%	33% Q	17%	30% Q
You cannot say	15%	10%	11%	15%	7%	11%	29% EF	7%	13% H	11%	10%	11%	8%	8%	11%	10%	5%	10%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13c. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Front line workers delivering public services**

FEDERAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
A positive role	41%	44%	37%	40%	50%	36%	51% C	38%	35%	51%	39%	43%	42%	40%	43%	39%	43%	34%
A negative role	16%	6%	18% BE	17% BE	8%	18% B	16%	18%	14%	12%	17%	15%	10%	14%	20% P	12%	16%	14%
No real difference	29%	44% G	29% G	30% G	27%	33% G	18%	31% J	30% J	13%	27%	31%	35%	35%	30%	29%	28%	35%
You cannot say	14%	6%	16% B	13%	15%	13%	16%	13%	20%	24%	18%	12%	13%	11%	8%	20% O	13%	17%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13c. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Front line workers delivering public services**

FEDERAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
A positive role	41%	38%	38%	39%	49% C	34%	42%	46% F	46%	39%	38%	41%	50%	40%	46%	68% QRS	43%	37%	34%
A negative role	16%	17%	22% E	15%	9%	18%	14%	15%	22%	14%	18%	19%	15%	16%	15%	9%	18% P	19% PS	12%
No real difference	29%	26%	27%	31%	30%	26%	32%	31%	24%	28%	33%	32%	29%	31% O	19%	20%	32%	32%	26%
You cannot say	14%	19%	13%	14%	12%	22% GHI	11%	9%	8%	19% LM	11%	8%	6%	13%	19%	3%	7%	12% P	28% PQR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13c. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Front line workers delivering public services**

FEDERAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
A positive role	41%	39%	42%	33%	52% G	46% G	24%	56% IJK	44% K	41% K	27%	53% M	37%	47%	42%	41%	46%	50%
A negative role	16%	16%	18%	10%	11%	20% E	14%	12%	21% H	14%	21%	15%	20%	17%	16%	21% R	26% R	10%
No real difference	29%	36%	31%	36%	32%	26%	32%	29%	26%	33%	34%	24%	34% L	28%	31%	31%	22%	30%
You cannot say	14%	10%	9%	21%	5%	9%	31% EF	2%	10% H	12% H	17% H	8%	9%	7%	11%	7%	6%	10%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13d. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Political parties**

FEDERAL GOVT  
BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
A positive role	21%	19%	28% D	15%	25%	20%	23%	15%	28% H	29%	22%	22%	20%	18%	23%	18%	19%	29% Q
A negative role	42%	47%	38%	43%	38%	44%	42%	43%	33%	34%	39%	40%	42%	57% KL	44%	39%	44% R	33%
No real difference	24%	29%	18%	29% C	25%	23%	20%	26%	22%	16%	22%	27% N	27% N	13%	24%	23%	25%	19%
You cannot say	14%	5%	16% B	13% B	12%	13%	15% B	16%	18%	21%	18% M	11%	11%	12%	8%	19% O	12%	19%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13d. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Political parties**

FEDERAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
A positive role	21%	27%	21%	20%	18%	22%	19%	24%	26%	24%	17%	18%	28% K	21%	21%	40% RS	29% RS	13%	14%
A negative role	42%	36%	39%	46%	44%	34%	46% F	42%	45%	38%	44%	52% JM	39%	42%	41%	33%	39%	54% PQS	31%
No real difference	24%	17%	26%	22%	27%	21%	24%	23%	23%	19%	24%	25%	28%	25%	20%	17%	24%	24%	26%
You cannot say	14%	20%	14%	12%	11%	23% GHI	12%	10%	6%	19% LM	15% LM	5%	6%	13%	18%	10%	7%	9%	29% PQR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13d. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Political parties**

FEDERAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
A positive role	21%	22%	25%	23%	23%	22%	17%	39% IJK	26% JK	12%	8%	34% M	13%	27% O	18%	20%	30%	26%
A negative role	42%	43%	36%	45%	49% G	47% G	26%	32%	44% H	48% H	62% HIJ	34%	55% L	41%	48%	49%	47%	43%
No real difference	24%	24%	29%	15%	21%	23%	28%	20%	22%	29% H	21%	22%	26%	23%	25%	25%	17%	22%
You cannot say	14%	11%	10%	17%	7%	8%	29% EF	9%	8%	10%	9%	10%	6%	9%	8%	6%	6%	10%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13e. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **The media**

FEDERAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
A positive role	28%	30%	41% DEF	20%	19%	26%	32% D	26%	32%	42% H	31%	28%	27%	24%	33% P	24%	25%	44% Q
A negative role	37%	44% C	23%	44% C	43% C	38% C	37% C	38% IJ	24%	20%	31%	38%	42% K	46%	39%	35%	41% R	18%
No real difference	23%	19%	21%	25%	25%	26%	19%	27%	25%	21%	24%	24%	20%	20%	23%	23%	23%	22%
You cannot say	12%	7%	15%	11%	12%	10%	12%	10%	19%	16%	14%	11%	12%	11%	5%	18% O	11%	16%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13e. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **The media**

FEDERAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
A positive role	28%	26%	26%	29%	32%	25%	26%	36% G	38%	23%	23%	32%	40% JK	27%	33%	36% S	37% RS	26% S	18%
A negative role	37%	36%	38%	37%	36%	30%	41% F	36%	33%	32%	44% J	38%	39%	37%	36%	46%	35%	37%	37%
No real difference	23%	19%	25%	23%	23%	25%	23%	21%	22%	25%	24%	25%	17%	24%	18%	16%	22%	27% P	21%
You cannot say	12%	19% E	10%	11%	9%	20% GHI	10%	7%	7%	20% KLM	9%	5%	4%	11%	13%	2%	6%	10% P	25% PQR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13e. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **The media**

FEDERAL GOVT  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK					SMAL- LER	BIG- GER	STAT/ QUO
												SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE			
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	
Weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
A positive role	28%	26%	29%	29%	40% FG	29% G	16%	35% K	32% K	31% K	15%	37% M	24%	38% O	25%	29%	28%	37%
A negative role	37%	46%	34%	38%	36%	41%	33%	46% J	42%	35%	37%	39%	43%	35%	42%	45% R	46% R	30%
No real difference	23%	20%	28%	18%	20%	23%	25%	16%	19%	24%	35% HI	18%	27% L	20%	25%	20%	22%	26%
You cannot say	12%	9%	8%	15%	4%	7%	26% EF	3%	7%	10% H	13% H	6%	6%	7%	8%	5%	4%	8%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13f. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Citizen advocacy groups**

FEDERAL GOVT  
BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
A positive role	40%	38%	46% D	35%	38%	46%	40%	39%	42%	48%	42%	38%	43%	42%	43%	37%	38%	51% Q
A negative role	18%	15%	15%	21%	15%	12%	20%	18%	15%	18%	17%	17%	13%	10%	21% P	14%	19% R	10%
No real difference	27%	40% C	23%	28%	30%	25%	27%	29%	23%	18%	24%	31%	31%	34%	28%	26%	28%	24%
You cannot say	15%	6%	16% B	15% B	18%	16%	14%	14%	20%	16%	18%	14%	13%	14%	7%	23% O	15%	16%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13f. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Citizen advocacy groups**

FEDERAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
A positive role	40%	35%	38%	42%	44%	34%	40%	42%	56% FG	39%	38%	44%	43%	40%	40%	54% S	47% S	42% S	25%
A negative role	18%	18%	24% DE	13%	15%	15%	19%	20%	15%	12%	20% J	19%	24% J	17%	18%	26%	18%	16%	15%
No real difference	27%	26%	24%	29%	30%	31%	28%	26%	20%	30%	29%	29%	22%	28%	24%	14%	26% P	30% P	30% P
You cannot say	15%	21% E	13%	17%	11%	20% I	13%	11%	8%	20% LM	13%	8%	11%	14%	18%	6%	9%	11%	30% PQR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13f. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Citizen advocacy groups**

FEDERAL GOVT  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
A positive role	40%	37%	40%	43%	59% FG	38% G	26%	42%	49% K	42%	31%	44%	43%	51% O	38%	40%	50%	46%
A negative role	18%	19%	20%	14%	12%	24% EG	12%	26% J	20%	13%	18%	21%	18%	18%	18%	24% R	26% R	11%
No real difference	27%	29%	30%	20%	22%	30%	29%	24%	22%	31% I	37% HI	23%	32% L	23%	32% N	28%	18%	30% Q
You cannot say	15%	15%	11%	23%	7%	8%	33% EF	8%	9%	14%	13%	11%	8%	8%	12%	8%	5%	13%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13g. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Industry associations**

FEDERAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
A positive role	23%	19%	26%	20%	26%	24%	29%	22%	27%	37%	26%	19%	19%	19%	30% P	17%	23%	26%
A negative role	27%	31%	31%	23%	26%	26%	33%	19%	29%	32%	25%	33%	29%	24%	30%	25%	27%	29%
No real difference	30%	37%	23%	37% CG	30%	31%	23%	40% IJ	21%	13%	27%	31%	35%	41%	29%	32%	32% R	22%
You cannot say	19%	13%	20%	20%	18%	19%	15%	20%	24%	19%	22%	17%	18%	16%	12%	26% O	18%	23%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13g. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: Industry associations

FEDERAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
A positive role	23%	31% D	27%	19%	21%	22%	23%	25%	28%	19%	23%	26%	30%	24%	22%	42% RS	35% RS	15%	13%
A negative role	27%	26%	29%	27%	27%	21%	29%	34% F	32%	27%	28%	32%	22%	28%	25%	19%	22%	38% PQS	24%
No real difference	30%	21%	24%	35% BC	37% BC	33%	33%	26%	24%	29%	33%	33%	30%	32%	24%	29%	33%	33%	25%
You cannot say	19%	22%	20%	18%	16%	24%	16%	15%	16%	25% KL	16% L	9%	18% L	16%	29% N	9%	10%	15%	38% PQR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q13g. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Industry associations**

FEDERAL GOVT  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
A positive role	23%	21%	26%	28%	25%	26% G	17%	36% JK	33% JK	15% K	7%	33% M	18%	32% O	19%	26%	28%	25%
A negative role	27%	27%	24%	32%	38% FG	28% G	16%	20%	28%	34% H	43% HI	25%	35% L	27%	34% N	30% R	45% PR	22%
No real difference	30%	35%	32%	28%	28%	33%	28%	32%	26%	34%	34%	26%	36% L	31%	31%	30%	23%	35% Q
You cannot say	19%	16%	18%	12%	9%	13%	38% EF	12%	13%	17%	16%	16%	11%	10%	15%	14% Q	4%	17%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q14. Do you believe the people who run the GOVERNMENT are genuinely trying to do their best for the people they represent, even if they do not always succeed in doing so?

FEDERAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
Yes	34%	27%	29%	35%	36%	37%	39%	33%	31%	39%	35%	30%	28%	29%	37%	30%	37% R	19%
No	46%	61% DG	50%	42%	48%	46%	43%	43%	48%	40%	43%	50%	55% K	51%	47%	46%	44%	60% Q
You cannot say	20%	12%	21%	22% B	16%	17%	19%	24%	21%	21%	22%	20%	17%	20%	16%	23% O	19%	21%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q14. Do you believe the people who run the GOVERNMENT are genuinely trying to do their best for the people they represent, even if they do not always succeed in doing so?

FEDERAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
Yes	34%	39%	37%	30%	32%	29%	36%	32%	38%	31%	36%	32%	42%	33%	37%	79% QRS	53% RS	12%	21% R
No	46%	33%	45%	49% B	54% B	42%	48%	49%	44%	50%	47%	50%	41%	47%	43%	13%	34% P	72% PQS	41% P
You cannot say	20%	28% E	19%	21%	14%	29% G	16%	19%	18%	19%	17%	18%	16%	20%	20%	8%	13%	15%	38% PQR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q14. Do you believe the people who run the GOVERNMENT are genuinely trying to do their best for the people they represent, even if they do not always succeed in doing so?

FEDERAL GOVT

BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
Yes	34%	40% C	28%	46%	34%	38% G	27%	75% IJK	43% JK	11% K	4%	54% M	21%	42% O	28%	38%	43%	37%
No	46%	40%	52% BD	32%	52%	46%	42%	14%	38% H	71% HI	86% HIJ	29%	69% L	42%	59% N	47%	47%	48%
You cannot say	20%	20%	20%	22%	13%	17%	31% EF	11%	19% HK	18% HK	10%	18% M	10%	16%	13%	15%	11%	15%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q15. Which of the following two statements about GOVERNMENT is closest to your own view, even if neither is exactly right?

FEDERAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
Governments are often the cause of the important problems in our society	44%	53% D	44%	37%	42%	44%	58% CD	30%	42%	47% H	37%	45%	52% K	60% K	45%	42%	44%	45%
Governments are essential to finding solutions to the important problems in our society	42%	36%	43%	46% G	36%	46%	33%	50%	46%	44%	48% LMN	37%	37%	31%	45%	39%	43%	39%
You cannot say	14%	11%	14%	17% G	22% G	10%	8%	20% J	13%	8%	15%	18%	11%	9%	10%	18% O	14%	16%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q15. Which of the following two statements about GOVERNMENT is closest to your own view, even if neither is exactly right?

FEDERAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT		EXPERIENCE	
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
Governments are often the cause of the important problems in our society	44%	36%	44%	44%	48%	43%	45%	39%	43%	44% M	48% M	54% M	30%	45%	39%	20%	42% P	55% PQS	41% P
Governments are essential to finding solutions to the important problems in our society	42%	43%	42%	44%	39%	37%	44%	49%	39%	39%	42%	37%	61% JKL	41%	49%	76% QRS	49% RS	31%	35%
You cannot say	14%	21%	14%	12%	13%	19% G	11%	12%	18%	16%	10%	10%	10%	15%	12%	5%	9%	14% P	25% PQR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q15. Which of the following two statements about GOVERNMENT is closest to your own view, even if neither is exactly right?

FEDERAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
Governments are often the cause of the important problems in our society	44%	45%	43%	39%	48%	42%	43%	25%	45% H	55% HI	71% HIJ	-	100%	36%	58% N	54% R	53% R	36%
Governments are essential to finding solutions to the important problems in our society	42%	44%	46%	41%	46% G	48% G	29%	69% IJK	48% JK	35% K	19%	100%	-	57% O	33%	42%	38%	54% PQ
You cannot say	14%	11%	11%	20%	6%	10%	29% EF	6%	7%	10%	11%	-	-	7%	9%	4%	8%	9%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q16. Do you believe the issues facing GOVERNMENT today are:

FEDERAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	46	171	246	45	68	88	115	88	45	274	156	146	46	330	333	547	117
Unweighted 'N'	664	72	157	209	81	70	75	99	81	38	245	170	151	55	342	322	563	101
Somewhat more complex and challenging than they were 10 years ago	33%	43%	31%	33%	32%	31%	31%	34%	32%	36%	33%	27%	37% N	21%	35%	31%	35% R	25%
Much more complex and challenging than they were 10 years ago	31%	31%	26%	33%	31%	38%	34%	31%	29%	35%	32%	32%	31%	31%	30%	33%	33% R	24%
Are no more complex and challenging than they were 10 years ago	25%	17%	29%	22%	21%	23%	32% B	20%	27%	24%	23%	28%	22%	39% KM	25%	24%	22%	38% Q
You cannot say	11%	9%	14% G	12% G	16% G	9%	3%	16% J	13%	5%	12%	12%	9%	9%	9%	12%	10%	14%

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q16. Do you believe the issues facing GOVERNMENT today are:

FEDERAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	664	99	199	212	153	132	313	121	56	155	173	167	100	545	118	68	206	222	168
Unweighted 'N'	664	110	192	201	161	135	312	119	57	163	168	161	101	553	111	64	210	218	172
Somewhat more complex and challenging than they were 10 years ago	33%	22%	38% B	36% B	29%	27%	34%	41% F	35%	27%	36%	38% J	37%	33%	34%	37%	43% RS	29%	24%
Much more complex and challenging than they were 10 years ago	31%	37%	27%	29%	37%	33%	33%	31%	27%	32%	30%	33%	34%	30%	37%	44% RS	34%	27%	29%
Are no more complex and challenging than they were 10 years ago	25%	18%	23%	25%	30% B	24%	26%	20%	26%	27%	29%	21%	25%	27% O	16%	10%	18%	33% PQ	28% PQ
You cannot say	11%	22% CDE	11% E	10%	5%	16% GH	7%	8%	12%	14% KM	5%	8%	4%	11%	13%	8%	5%	11% Q	19% PQR

# IOG Public Governance Survey 2014

## FEDERAL GOVT

Q16. Do you believe the issues facing GOVERNMENT today are:

FEDERAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	664	121	172	27	175	305	183	144	188	187	83	279	291	256	318	251	91	206
Unweighted 'N'	664	119	166	25	178	305	181	144	198	184	78	274	297	256	322	253	89	209
Somewhat more complex and challenging than they were 10 years ago	33%	36%	34%	47%	40% G	33%	25%	38% K	43% JK	30%	22%	38%	34%	37%	33%	33%	42%	38%
Much more complex and challenging than they were 10 years ago	31%	33%	31%	22%	35%	33%	27%	40% JK	36%	29%	25%	35%	33%	38%	31%	35%	32%	32%
Are no more complex and challenging than they were 10 years ago	25%	21%	24%	30%	24%	26%	24%	17%	17%	37% HI	41% HI	23%	28%	22%	30% N	28%	21%	25%
You cannot say	11%	10%	11%	-	2%	8% E	25% EF	6%	3%	5%	12% I	4%	4%	3%	5%	4%	6%	5%

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q8. We would now like to ask a few questions about GOVERNMENT. Would you say that GOVERNMENT today is:

PROVINCIAL GOVT

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
Generally working	23%	25%	15%	27% C	31% C	26%	22%	29%	19%	26%	25% LN	17%	20%	14%	25%	21%	25% R	12%
Working, with major problems	33%	43%	32%	32%	26%	32%	35%	36%	30%	32%	33%	35%	33%	31%	34%	32%	34%	28%
Broken, but working in some areas	24%	10%	30% BF	22% B	27% B	18%	26% B	14%	29% H	19%	21%	26%	30% K	24%	23%	24%	21%	35% Q
Completely broken	13%	21%	14%	11%	9%	15%	11%	10%	14%	13%	12%	12%	11%	27% KLM	11%	14%	12%	18%
You cannot say	8%	1%	9% B	8% B	8%	9% B	6%	10%	8%	9%	9%	10%	6%	4%	7%	8%	8%	7%

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q8. We would now like to ask a few questions about GOVERNMENT. Would you say that GOVERNMENT today is:  
 PROVINCIAL GOVT  
 BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
Generally working	23%	27%	22%	25%	19%	20%	21%	30%	24%	28%	20%	23%	24%	23%	26%	62% QRS	31% RS	7%	16% R
Working, with major problems	33%	33%	39% D	26%	33%	27%	34%	33%	41%	22%	34% J	35% J	45% J	32%	37%	30%	48% PRS	21%	26%
Broken, but working in some areas	24%	15%	21%	31% BC	24%	23%	26% H	18%	24%	25%	27%	23%	18%	25%	19%	4%	13% P	39% PQS	28% PQ
Completely broken	13%	11%	10%	11%	19% CD	15%	14%	11%	8%	15% M	13% M	13% M	5%	13%	11%	-	3%	26% QS	14% Q
You cannot say	8%	14% DE	8%	6%	5%	15% GI	5%	8%	4%	9%	6%	5%	8%	8%	6%	3%	4%	7%	17% PQR

# IOG Public Governance Survey 2014

YOUR PROVINCIAL GOVT

Q8. We would now like to ask a few questions about GOVERNMENT. Would you say that GOVERNMENT today is:  
PROVINCIAL GOVT  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
Generally working	23%	14%	24% B	15%	23%	24%	21%	100%	-	-	-	36% M	11%	32% O	15%	22%	29%	24%
working, with major problems	33%	38% D	28%	18%	37% G	35% G	26%	-	100%	-	-	40% M	30%	42% O	30%	29%	45% P	39% P
Broken, but working in some areas	24%	24%	27%	41%	26%	23%	23%	-	-	100%	-	17%	31% L	19%	31% N	27%	22%	20%
Completely broken	13%	12%	12%	20%	13%	13%	11%	-	-	-	100%	5%	22% L	5%	21% N	19% QR	3%	11% Q
You cannot say	8%	12%	8%	6%	2%	4%	19% EF	-	-	-	-	3%	5%	3%	3%	3%	1%	6% Q

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q9. In what way is GOVERNMENT broken?

PROVINCIAL GOVT

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	243	13	77	84	15	23	32	28	36	11	86	57	66	31	106	137	181	62
Unweighted 'N'	231	18	68	67	26	24	28	22	33	10	76	58	60	32	104	127	179	52
Wasteful spending	79%	87%	78%	84% G	68%	91% G	64%	69%	76%	100% HI	78%	82%	81%	83%	78%	81%	79%	81%
Not responsive to citizen priorities and needs	72%	80%	78%	67%	67%	60%	79%	56%	88% H	90% H	74%	67%	78%	76%	68%	76%	69%	83% Q
Poor decisions/do not agree with policies	65%	78%	69%	60%	85% DF	52%	61%	54%	66%	69%	61%	72%	58%	77%	65%	65%	64%	68%
Cannot be trusted	63%	70%	59%	65%	43%	72%	64%	66%	62%	90% HI	71% M	65%	51%	66%	67%	59%	64%	60%
Corruption/too much corruption	62%	36%	73% BEG	68% BEG	14%	71% BEG	44% E	63%	75%	61%	70% M	60%	53%	69%	61%	62%	58%	73% Q
Inadequate services/help to those in need	54%	65%	52%	53%	38%	45%	72% CDEF	38%	58%	70% H	51%	53%	60%	59%	49%	59%	52%	61%
Lack of leadership	46%	70% C	34%	43%	47%	81% CDEG	43%	43%	32%	49%	42%	45%	47%	53%	53% P	40%	51% R	30%
Poor government leadership / representation	3%	-	1%	6%	3%	-	3%	7%	-	10%	4%	3%	4%	-	4%	2%	3%	2%
Other	2%	-	1%	2%	-	-	7%	5%	2%	10%	4%	-	2%	-	2%	2%	3%	-
You cannot say	1%	-	1%	1%	4%	-	-	-	-	-	-	2%	2%	-	-	2%	1%	2%

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q9. In what way is GOVERNMENT broken?

PROVINCIAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	243	26	61	87	69	53	127	38	19	62	82	59	24	211	32	3	40	142	58
Unweighted 'N'	231	27	56	81	67	50	123	36	16	58	81	50	24	202	29	2	38	138	53
Wasteful spending	79%	78%	65%	84% C	86% C	76%	83%	70%	83%	75%	84%	78%	72%	80%	79%	68%	68%	81%	84%
Not responsive to citizen priorities and needs	72%	61%	58%	79% C	82% BC	67%	72%	83%	71%	78%	70%	71%	68%	73%	66%	-	64%	76%	72%
Poor decisions/do not agree with policies	65%	64%	53%	66%	73% C	56%	72% I	72% I	39%	60%	74% M	64%	52%	67%	52%	32%	40%	72% Q	65% Q
Cannot be trusted	63%	54%	60%	67%	64%	56%	63%	79% FGI	46%	59%	59%	70%	53%	63%	63%	-	41%	72% Q	59%
Corruption/too much corruption	62%	71%	55%	66%	59%	64%	60%	70%	52%	61%	69%	54%	47%	60%	72%	68%	48%	66% Q	61%
Inadequate services/help to those in need	54%	51%	42%	66% C	51%	43%	58%	59%	50%	62% M	60% M	51%	31%	54%	58%	-	54%	61% S	41%
Lack of leadership	46%	42%	36%	50%	50%	48%	48%	46%	32%	40%	50%	43%	50%	46%	44%	32%	25%	55% QS	38%
Poor government leadership / representation	3%	-	-	3%	7%	-	5%	-	7%	2%	4%	3%	6%	3%	-	-	-	4%	3%
Other	2%	-	-	1%	5%	-	3%	4%	-	1%	3%	-	5%	2%	-	-	4%	2%	2%
You cannot say	1%	3%	3%	-	-	3%	1%	-	-	-	1%	-	4%	1%	-	-	-	1%	3%

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q9. In what way is GOVERNMENT broken?  
PROVINCIAL GOVT  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	243	47	72	18	79	104	61	-	-	159	84	59	165	62	168	111	18	74
Unweighted 'N'	231	45	66	16	73	99	59	-	-	152	79	57	155	63	154	104	18	71
Wasteful spending	79%	80%	82%	70%	87% G	79%	70%	-	-	73%	92% J	73%	86% L	69%	84% N	88% Q	31%	80% Q
Not responsive to citizen priorities and needs	72%	62%	71%	67%	73%	75%	67%	-	-	64%	88% J	67%	76%	61%	77% N	72%	62%	75%
Poor decisions/do not agree with policies	65%	51%	68%	71%	75% G	64%	52%	-	-	53%	88% J	64%	70%	51%	70% N	66%	55%	67%
Cannot be trusted	63%	56%	65%	58%	62%	64%	62%	-	-	50%	88% J	42%	74% L	48%	68% N	67%	45%	66%
Corruption/too much corruption	62%	61%	64%	65%	66%	59%	62%	-	-	55%	74% J	47%	69% L	50%	65% N	73% QR	16%	53% Q
Inadequate services/help to those in need	54%	42%	54%	58%	60%	54%	47%	-	-	44%	74% J	46%	58%	36%	62% N	53%	42%	60%
Lack of leadership	46%	34%	49%	28%	54%	43%	40%	-	-	37%	63% J	44%	51%	48%	46%	49%	48%	51%
Poor government leadership / representation	3%	4%	4%	-	4%	4%	-	-	-	2%	5%	2%	4%	2%	4%	4%	-	2%
Other	2%	3%	3%	-	3%	2%	-	-	-	1%	4%	2%	2%	-	3%	2%	-	2%
You cannot say	1%	1%	1%	-	-	-	4%	-	-	1%	1%	2%	-	2%	-	-	-	-

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q10a. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Being publicly accountable to citizens for how decisions and policies are made**

PROVINCIAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
Excellent job	11%	8%	6%	13% C	15%	16% C	8%	16% I	3%	9%	9% M	6%	4%	10%	16% P	6%	12% R	5%
Good job	26%	28%	25%	29% F	28%	17%	20%	33% J	26%	15%	28%	27%	24%	22%	24%	27%	27%	21%
Only fair job	31%	28%	36%	29%	26%	28%	32%	31%	38%	49%	35%	30%	32%	25%	30%	31%	29%	36%
Poor job	28%	35%	30%	23%	28%	31%	34%	16%	29% H	23%	23%	31%	36% K	42% K	27%	29%	27%	35%
You cannot say	5%	1%	3%	5%	3%	7%	7%	5%	4%	3%	5% N	6% N	5% N	1%	2%	7% O	5%	3%

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q10a. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Being publicly accountable to citizens for how decisions and policies are made**

PROVINCIAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
Excellent job	11%	11% D	23% BDE	3%	5%	11%	12%	7%	8%	15% L	15% L	4%	9%	11%	8%	42% QRS	13% RS	5%	1%
Good job	26%	32% E	25%	27%	21%	25%	24%	27%	29%	25%	23%	26%	31%	25%	31%	43% RS	41% RS	8%	18% R
Only fair job	31%	32% C	22%	34% C	35% C	28%	33%	30%	27%	26%	29%	37% J	31%	31%	27%	7%	32% P	35% P	32% P
Poor job	28%	18%	22%	32% BC	36% BC	26%	27%	29%	32%	28%	31%	27%	25%	28%	30%	6%	11%	50% PQS	33% PQ
You cannot say	5%	6%	8% DE	3%	3%	9% G	3%	6%	3%	6%	3%	6%	3%	5%	4%	2%	2%	2%	16% PQR

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q10a. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Being publicly accountable to citizens for how decisions and policies are made**

PROVINCIAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
Excellent job	11%	9%	5%	8%	7%	17% EG	6%	20% J	14% J	4%	-	17% M	7%	16% O	8%	11%	31% PR	8%
Good job	26%	27%	25%	25%	29%	22%	28%	51% IJK	31% JK	9%	3%	36% M	18%	34% O	19%	19%	36% P	34% P
Only fair job	31%	32%	35%	21%	26%	34%	30%	23% K	35% HK	44% HK	11%	27%	31%	33%	30%	31% Q	16%	32% Q
Poor job	28%	24%	30%	43% B	37% FG	24%	25%	1%	19% H	42% HI	85% HIJ	18%	42% L	15%	41% N	37% QR	18%	25%
You cannot say	5%	8%	5%	4%	2%	2%	12% EF	4%	1%	2%	1%	2%	2%	1%	3%	3%	-	2%

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q10b. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Actively consulting with citizens and other sectors in the development of policies**

PROVINCIAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
Excellent job	8%	6%	4%	9% C	12%	13% C	6%	7%	3%	3%	5%	6%	4%	5%	11% P	5%	9% R	4%
Good job	24%	24%	23%	28% G	25%	20%	18%	38% IJ	22%	16%	29% LM	20%	20%	21%	24%	24%	25%	19%
Only fair job	33%	31%	33%	32%	30%	30%	38%	34%	42%	59% H	40% N	32%	32%	25%	33%	33%	32%	36%
Poor job	29%	38% D	36% D	22%	30%	30%	29%	14%	30% H	17%	20%	34% K	35% K	49% KL	28%	29%	27%	38% Q
You cannot say	7%	1%	4%	9% BC	3%	7%	9% B	7%	4%	6%	6% N	9% N	8% N	1%	4%	9% O	7%	4%

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q10b. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Actively consulting with citizens and other sectors in the development of policies**

PROVINCIAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
Excellent job	8%	7%	16% BDE	4%	4%	9% H	9% H	3%	8%	13% LM	9% L	2%	5%	9% O	3%	30% QRS	8% S	5% S	1%
Good job	24%	32% E	29% E	22%	16%	23%	22%	29%	25%	22%	25%	21%	36% JL	22%	35% N	44% RS	40% RS	6%	14% R
Only fair job	33%	34%	25%	33%	41% C	29%	32%	38%	37%	26%	28%	42% JK	34%	33%	30%	18%	35% P	35% P	33% P
Poor job	29%	19%	22%	35% BC	35% BC	30%	32% H	22%	26%	31%	34% M	25%	21%	29%	28%	6%	12%	51% PQS	33% PQ
You cannot say	7%	8%	8%	6%	5%	9%	4%	8%	4%	9% K	3%	9% KM	3%	7%	5%	2%	5%	2%	19% PQR

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q10b. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Actively consulting with citizens and other sectors in the development of policies**

PROVINCIAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
Excellent job	8%	8% C	1%	9%	3%	13% EG	6%	16% IJ	8% J	3%	-	10%	7%	10%	6%	6%	20% PR	7%
Good job	24%	27%	26%	14%	27%	23%	22%	50% IJK	28% JK	9% K	2%	38% M	14%	35% O	14%	21%	42% PR	25%
Only fair job	33%	30%	36%	27%	31%	35%	31%	26% K	46% HK	39% HK	12%	31%	31%	37%	33%	33%	22%	37% Q
Poor job	29%	26%	30%	46%	35% F	25%	27%	5% H	16% H	45% HI	81% HIJ	18%	43% L	15%	42% N	35% QR	15%	26% Q
You cannot say	7%	8%	6%	4%	4%	4%	14% EF	4%	3%	5%	5%	3%	4%	3%	5%	4%	-	5%

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q10c. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Providing public services in the most cost-efficient way possible**

PROVINCIAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
Excellent job	5%	4%	4%	6% G	7%	5%	1%	9% I	1%	-	4%	4%	3%	7%	6%	4%	5%	2%
Good job	29%	19%	26%	31%	35%	27%	31%	31%	26%	22%	28%	27%	27%	21%	32%	26%	30%	26%
Only fair job	33%	44% D	37% D	28%	26%	34%	34%	29%	41%	45%	36%	31%	36%	29%	33%	32%	31%	40%
Poor job	27%	31%	27%	28%	28%	23%	26%	24%	27%	29%	26%	33%	25%	39% KM	25%	29%	27%	27%
You cannot say	7%	1%	6%	7% B	3%	10% B	8%	7%	4%	3%	6%	6%	10% N	3%	3%	10% O	7%	6%

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q10c. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Providing public services in the most cost-efficient way possible**

PROVINCIAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
Excellent job	5%	7%	7%	3%	4%	6%	4%	6%	5%	5%	6%	3%	3%	5%	4%	17% QRS	5%	3%	2%
Good job	29%	31%	37% DE	26%	21%	26%	30%	30%	26%	34%	28%	26%	33%	28%	34%	55% RS	44% RS	10%	20% R
Only fair job	33%	43% C	28%	32%	34%	35%	33%	31%	34%	28%	32%	36%	34%	33%	32%	14%	37% PS	39% PS	26% P
Poor job	27%	12%	20% B	34% BC	37% BC	23%	29%	26%	33%	23%	29%	29%	27%	28%	24%	12%	10%	46% PQS	35% PQ
You cannot say	7%	8%	8%	5%	5%	10% GI	5%	7%	3%	10% M	5%	6%	3%	7%	7%	2%	4%	3%	18% PQR

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q10c. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Providing public services in the most cost-efficient way possible**

PROVINCIAL GOVT

BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
Excellent job	5%	6%	2%	4%	5%	6%	4%	6% K	5% K	3%	1%	7%	3%	6%	4%	4%	10%	5%
Good job	29%	33% C	22%	21%	26%	30%	30%	51% IJK	37% JK	12% K	3%	38% M	22%	39% O	21%	25%	52% PR	31%
Only fair job	33%	28%	42% B	29%	32%	35%	30%	29%	39% HK	38% K	21%	34%	31%	35%	34%	30%	25%	36%
Poor job	27%	23%	29%	42%	33% G	26%	22%	10%	16%	41% HI	72% HIJ	18%	39% L	17%	37% N	38% QR	12%	23% Q
You cannot say	7%	10%	5%	4%	5%	3%	14% EF	4%	3%	6%	3%	3%	4%	2%	5%	3%	1%	6% Q

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q10d. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making effective use of the latest electronic technology in the delivery of information and services**

PROVINCIAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
Excellent job	7%	8%	7%	7%	6%	7%	7%	11% I	3%	6%	7%	10% M	4%	6%	9%	5%	7%	8%
Good job	35%	27%	30%	40% C	39%	34%	36%	40%	27%	36%	34%	34%	34%	30%	39% P	32%	36%	30%
Only fair job	34%	36%	40% D	30%	31%	36%	31%	27%	49% H	38%	37%	30%	35%	39%	33%	35%	33%	40%
Poor job	14%	19%	13%	15%	13%	9%	15%	13%	12%	14%	12%	15%	15%	20%	14%	14%	14%	14%
You cannot say	10%	9%	10%	9%	10%	12%	10%	9%	9%	6%	10%	11%	12%	5%	5%	14% O	10%	8%

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q10d. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making effective use of the latest electronic technology in the delivery of information and services**

PROVINCIAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
Excellent job	7%	10%	8%	5%	6%	6%	6%	7%	12%	7%	7%	4%	9%	7%	9%	23% QRS	9% RS	3%	2%
Good job	35%	34%	39% E	37%	29%	34%	35%	36%	43%	34%	38%	37%	34%	33%	46% N	52% RS	48% RS	20%	29%
Only fair job	34%	35%	29%	35%	38%	30%	39% I	31%	23%	32%	34%	30%	39%	36% O	23%	16%	33% P	42% PQ	32% P
Poor job	14%	10%	12%	15%	17%	16%	12%	15%	18%	14%	13%	17%	11%	14%	14%	3%	6%	27% PQS	14% PQ
You cannot say	10%	10%	12%	8%	10%	14% I	8%	11%	4%	12%	7%	12%	8%	10%	7%	6%	4%	8%	24% PQR

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q10d. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making effective use of the latest electronic technology in the delivery of information and services**

PROVINCIAL GOVT

BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
Excellent job	7%	9%	3%	4%	10%	7%	3%	8%	10%	4%	1%	9%	5%	10%	5%	5%	12%	8%
		C			G	G		K	JK					O				
Good job	35%	35%	33%	30%	37%	36%	32%	53%	42%	27%	9%	47%	29%	44%	29%	35%	40%	37%
								IJK	JK	K		M		O				
Only fair job	34%	30%	38%	33%	30%	38%	33%	29%	32%	46%	33%	31%	37%	32%	39%	34%	31%	36%
										HI								
Poor job	14%	15%	15%	25%	16%	12%	15%	6%	7%	15%	47%	7%	22%	8%	20%	18%	13%	11%
										HI	HIJ		L		N	R		
You cannot say	10%	11%	11%	8%	7%	7%	18%	5%	8%	8%	10%	6%	7%	6%	7%	8%	3%	8%
							EF											

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q10e. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Protecting the privacy of personal information it collects from citizens**

PROVINCIAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
Excellent job	9%	6%	11%	8%	17%	7%	8%	11%	8%	3%	8%	9%	6%	12%	11%	7%	9%	10%
Good job	39%	45%	35%	39%	35%	37%	43%	38%	40%	36%	38%	38%	44%	31%	40%	37%	39%	36%
Only fair job	30%	34%	33%	28%	20%	37% E	25%	26%	33%	39%	31%	29%	29%	25%	28%	31%	28%	35%
Poor job	12%	12%	12%	14% F	17%	6%	13%	10%	12%	10%	9%	14%	10%	28% KLM	14%	11%	13%	10%
You cannot say	11%	3%	9%	12% B	11%	12%	12%	15%	8%	13%	13% N	11%	11%	4%	7%	14% O	11%	8%

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q10e. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Protecting the privacy of personal information it collects from citizens**

PROVINCIAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
Excellent job	9%	10%	12%	8%	6%	10%	8%	8%	7%	7%	10%	8%	10%	10%	7%	29% QRS	11% RS	5%	4%
Good job	39%	49% CE	34%	42%	33%	32%	38%	44%	48% F	40%	36%	41%	45%	38%	42%	46% R	54% RS	24%	32%
Only fair job	30%	19%	31% B	31% B	33% B	30%	31%	27%	27%	23%	31%	28%	30%	30%	25%	19%	27%	37% PQS	27%
Poor job	12%	12%	11%	11%	16%	13%	13%	10%	14%	14%	13%	12%	8%	12%	15%	1%	4%	25% PQS	11% PQ
You cannot say	11%	10%	12%	8%	13%	15% I	10%	11%	4%	15%	9%	11%	7%	10%	12%	4%	4%	9% Q	27% PQR

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q10e. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Protecting the privacy of personal information it collects from citizens**

PROVINCIAL GOVT  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
Excellent job	9%	10%	4%	7%	10%	10%	6%	10% K	13% JK	6% K	1%	13% M	6%	11%	8%	6%	17% P	11%
Good job	39%	43%	37%	34%	41%	40%	34%	52% JK	46% JK	32% K	15%	51% M	31%	48% O	33%	35%	44%	44% P
Only fair job	30%	21%	36% B	25%	27%	32%	28%	27%	28%	39% HI	30%	26%	33%	29%	31%	32%	23%	29%
Poor job	12%	15%	11%	26%	15%	10%	14%	6%	5%	14% HI	41% HIJ	4%	21% L	6%	18% N	17% R	10%	7%
You cannot say	11%	10%	12%	8%	7%	8%	18% EF	5%	8%	10%	14%	6%	9%	6%	9%	9%	5%	8%

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q10f. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**working constructively with other levels of government**

PROVINCIAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
Excellent job	6%	6%	4%	7%	14%	6%	5%	12% IJ	4%	3%	7% M	5%	3%	4%	9% P	5%	7%	5%
Good job	29%	25%	30%	32%	29%	26%	22%	30%	29%	25%	30%	28%	27%	26%	30%	28%	29%	28%
Only fair job	39%	39%	42%	35%	37%	46%	40%	38%	46%	42%	41%	39%	41%	33%	43% P	35%	38%	42%
Poor job	17%	24%	15%	18%	13%	10%	23% F	10%	13%	23%	13%	20%	20% K	32% K	15%	20%	18%	17%
You cannot say	8%	6%	8%	8%	7%	11%	9%	10%	8%	6%	9%	9%	9%	4%	4%	12% O	8%	10%

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q10f. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Working constructively with other levels of government**

PROVINCIAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT		EXPERIENCE	
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
Excellent job	6%	8%	7%	5%	5%	9%	6%	6%	4%	9% L	7%	4%	4%	6%	8%	33% QRS	6% RS	1%	2%
Good job	29%	30%	33%	28%	24%	26%	30%	31%	33%	29%	26%	31%	37% K	29%	30%	43% RS	44% RS	13%	20%
Only fair job	39%	36%	36%	41%	42%	36%	40%	38%	38%	32%	43% J	39%	44%	40%	35%	20%	41% P	44% P	38% P
Poor job	17%	16%	11%	19% C	24% C	19%	18%	15%	19%	21% M	19% M	16%	10%	17%	17%	2%	5%	34% PQS	20% PQ
You cannot say	8%	9%	13% DE	6%	5%	10%	6%	10%	6%	9%	6%	11%	5%	8%	10%	3%	4%	7%	20% PQR

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q10f. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Working constructively with other levels of government**

PROVINCIAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
Excellent job	6%	7%	3%	4%	6%	8% G	4%	12% J	6%	4%	-	9% M	4%	8%	5%	4%	20% PR	6%
Good job	29%	34% D	25%	13%	32%	30%	24%	49% JK	40% JK	9%	5%	43% M	19%	38% O	22%	22%	42% P	35% P
Only fair job	39%	33%	44% B	48%	35%	42%	39%	28%	43% HK	57% HIK	26%	35%	42%	42%	40%	47% QR	26%	37%
Poor job	17%	13%	21%	27%	21%	16%	15%	6%	4%	24% HI	66% HIJ	8%	29% L	8%	27% N	20% Q	8%	16% Q
You cannot say	8%	12%	6%	8%	6%	4%	19% EF	5%	8%	6%	3%	5%	6%	4%	6%	7%	4%	5%

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q10g. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making publicly available the non-confidential research and statistics that it collects**

PROVINCIAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
Excellent job	8%	9%	6%	10% G	7%	8%	4%	12% IJ	3%	3%	7%	5%	3%	10%	10% P	5%	8% R	4%
Good job	26%	19%	25%	28%	33%	28%	21%	27%	25%	26%	27% N	24%	29% N	14%	28%	24%	26%	25%
Only fair job	32%	29%	34%	29%	27%	33%	41% D	33%	36%	42%	35%	30%	32%	33%	32%	32%	32%	33%
Poor job	20%	34% DF	25% DF	15%	19%	12%	20%	11%	26% H	17%	17%	20%	21%	35% KLM	19%	20%	18%	27% Q
You cannot say	15%	9%	11%	19% BC	14%	19%	13%	16%	10%	13%	14%	21% N	16%	8%	10%	19% O	16%	11%

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q10g. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making publicly available the non-confidential research and statistics that it collects**

PROVINCIAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
Excellent job	8%	11% DE	13% DE	4%	3%	8%	9%	6%	4%	12% LM	9% L	4%	5%	8%	4%	30% QRS	8% RS	3%	2%
Good job	26%	31% E	29% E	26%	18%	28%	23%	28%	32%	27%	26%	26%	30%	24%	36% N	46% RS	40% RS	10%	16%
Only fair job	32%	32%	30%	30%	36%	29%	33%	31%	34%	27%	31%	33%	42% J	33%	28%	13%	33% P	39% PS	28% P
Poor job	20%	12%	13%	22% BC	28% BC	20%	21%	17%	21%	18% M	23% M	21% M	8%	19%	22%	3%	7%	39% PQS	20% PQ
You cannot say	15%	13%	14%	17%	15%	14%	14%	19%	10%	16%	12%	17%	15%	16% O	9%	8%	11%	9%	34% PO

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q10g. How good a job do you believe GOVERNMENT is doing in terms of each of the following:  
**Making publicly available the non-confidential research and statistics that it collects**

PROVINCIAL GOVT  
 BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
Excellent job	8%	8%	3%	4%	6%	10% G	4%	12% J	9%	5%	–	11% M	6%	10%	7%	5%	23% PR	7%
Good job	26%	28%	24%	26%	26%	27%	24%	49% IJK	33% JK	8%	3%	38% M	17%	34% O	18%	21%	38% P	31% P
Only fair job	32%	34%	36%	26%	30%	33%	32%	22%	34% HK	47% HIK	22%	29%	33%	36%	31%	33%	24%	32%
Poor job	20%	12%	19%	36% B	23%	18%	18%	6%	11%	26% HI	61% HIJ	10%	31% L	9%	30% N	27% QR	7%	16% Q
You cannot say	15%	18%	18%	8%	15%	11%	21% F	11%	13%	15%	13%	12%	13%	11%	14%	14%	9%	14%

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q11. How would you rate your own personal experience in dealing with GOVERNMENT agencies or services in the past 12 months?

PROVINCIAL GOVT  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
Very satisfied	10%	8%	6%	9%	22% C	15%	9%	12%	6%	12%	10%	6%	8%	7%	13% P	7%	11% R	5%
Somewhat satisfied	37%	42% E	37% E	41% E	18%	29%	36% E	45%	33%	29%	37%	37%	39% N	25%	37%	36%	37%	36%
Not very satisfied	21%	16%	32% BDFG	17%	25%	18%	16%	17%	40% HJ	16%	25% M	20%	16%	26%	23%	20%	19%	31% Q
Not at all satisfied	12%	17%	14%	10%	9%	12%	9%	7%	15%	10%	11%	13%	9%	21% M	12%	11%	10%	19% Q
Have not had any experience in past 12 months	21%	17%	11%	23% C	26% C	26% C	30% C	19% I	7%	33% I	18%	24%	27% K	21%	16%	25% O	23% R	10%

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q11. How would you rate your own personal experience in dealing with GOVERNMENT agencies or services in the past 12 months?

PROVINCIAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
Very satisfied	10%	9%	12%	7%	11%	10%	9%	10%	10%	11%	13% L	6%	8%	10%	11%	100%	-	-	-
Somewhat satisfied	37%	43%	38%	35%	32%	30%	34%	40%	51% FG	36%	34%	39%	43%	35%	45% N	-	100%	-	-
Not very satisfied	21%	17%	24%	21%	21%	15%	26% F	18%	22%	20%	21%	22%	23%	21%	21%	-	-	65%	-
Not at all satisfied	12%	11%	8%	13%	14%	11%	13% I	12%	5%	12%	12%	10%	12%	12%	10%	-	-	35%	-
Have not had any experience in past 12 months	21%	20%	18%	23%	22%	34% GHI	17%	21%	13%	21%	20%	23% M	13%	22% O	12%	-	-	-	100%

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q11. How would you rate your own personal experience in dealing with GOVERNMENT agencies or services in the past 12 months?

PROVINCIAL GOVT  
BANNER 3

		EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
Very satisfied	10%	9%	8%	8%	13% G	12% G	3%	26% IJ	9% J	2%	-	19% M	3%	15% O	6%	11%	17%	10%
Somewhat satisfied	37%	38%	34%	23%	38%	37%	34%	49% JK	54% JK	20% K	9%	47% M	29%	46% O	30%	33%	47% P	42% P
Not very satisfied	21%	26%	22%	36%	23%	22%	18%	8%	17% H	40% HIK	21% H	17%	25% L	19%	25%	23%	19%	18%
Not at all satisfied	12%	8%	10%	8%	13%	10%	12%	2%	4%	14% HI	47% HIJ	3%	21% L	5%	18% N	16% Q	7%	10%
Have not had any experience in past 12 months	21%	19%	26%	25%	14%	18%	33% EF	14%	16%	24% H	23%	13%	22% L	15%	20%	17%	10%	20% Q

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q12. When GOVERNMENT fails to operate as it should, who do you hold most responsible?

PROVINCIAL GOVT

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
Elected officials	41%	46%	33%	40%	48%	47% C	50% C	41%	38%	61% HI	43%	41%	41%	42%	38%	44%	43%	34%
Political parties	12%	5%	15% B	14% B	9%	8%	8%	12%	9%	7%	11%	11%	12%	14%	15% P	9%	11%	16%
Senior civil servants	8%	8%	10%	7%	4%	7%	12%	7%	8%	7%	6%	6%	8%	9%	12% P	5%	8%	9%
Front line workers delivering public services	5%	4%	5%	6% F	2%	1%	4%	7%	3%	6%	5% N	4%	4%	1%	7% P	3%	5%	4%
The media	1%	-	3%	1%	2%	-	-	1%	4%	-	1%	2%	1%	2%	2%	1%	1%	3%
All equally responsible	23%	32% G	25% G	21%	27%	27%	14%	23%	30% J	13%	25%	25%	24%	21%	18%	27% O	22%	25%
You cannot say	10%	5%	9%	10%	8%	9%	12%	9%	8%	6%	9%	12%	11%	11%	9%	11%	10%	8%

# IOG Public Governance Survey 2014

## YOUR PROVINCIALGOVT

Q12. When GOVERNMENT fails to operate as it should, who do you hold most responsible?

PROVINCIAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
Elected officials	41%	32%	40%	41%	50% B	42%	39%	45%	48%	36%	41%	39%	52% JL	41%	43%	52% Q	33%	46% Q	44% Q
Political parties	12%	17% D	14% D	7%	13%	7%	13% F	14% F	13%	11%	11%	13%	12%	12%	11%	6%	16% PS	13% PS	6%
Senior civil servants	8%	10%	10%	7%	6%	6%	10%	8%	7%	7%	8%	11%	10%	9% O	3%	20% RS	12% RS	4%	2%
Front line workers delivering public services	5%	3%	8% E	4%	1%	3%	6%	2%	6%	6%	6%	2%	5%	4%	7%	3%	9% PR	3%	-
The media	1%	2%	2%	1%	1%	3%	1%	1%	-	2%	1%	2%	1%	1%	2%	5%	1%	1%	*%
All equally responsible	23%	21%	14%	30% C	26% C	20%	24%	21%	25%	25%	26% M	22%	16%	22%	26%	13%	22%	27% P	23%
You cannot say	10%	15% E	12% E	10% E	4%	19% GHI	8% I	9% I	1%	14% M	8%	9%	4%	10%	9%	1%	6% P	6% P	25% PQR

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q12. When GOVERNMENT fails to operate as it should, who do you hold most responsible?

PROVINCIAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		=====			=====			=====				=====		=====		=====		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
Elected officials	41%	45%	40%	46%	53% FG	42% G	27%	39%	40%	45%	54% HI	45%	44%	51% O	40%	48% Q	31%	45% Q
Political parties	12%	17% C	9%	8%	13%	13%	8%	11%	13%	13%	11%	13%	12%	11%	14%	11%	20%	11%
Senior civil servants	8%	8%	6%	8%	10%	9%	5%	13% JK	12% JK	2%	4%	14% M	4%	11%	7%	10%	17% R	7%
Front line workers delivering public services	5%	3%	4%	5%	3%	5%	6%	6% K	7% JK	2%	1%	4%	5%	3%	5%	3%	16% PR	3%
The media	1%	1%	2%	-	-	2%	1%	2%	2%	1%	-	2%	1%	3%	2%	1%	6%	1%
All equally responsible	23%	16%	26% B	23%	19%	23%	27% E	21%	21%	27%	29%	19%	30% L	18%	29% N	25% Q	9%	26% Q
You cannot say	10%	10%	15%	9%	2%	5%	25% EF	8% K	5% K	9% K	1%	3%	4%	6%	4%	3%	1%	7% PQ

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q13a. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Elected officials**

PROVINCIAL GOVT  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
A positive role	37%	35%	37%	38%	44%	36%	30%	40%	32%	32%	34%	37%	32%	35%	42% P	33%	37%	34%
A negative role	26%	17%	29%	24%	21%	28%	28%	21%	33%	26%	28%	22%	27%	28%	26%	25%	25%	31%
No real difference	25%	33%	22%	26%	22%	23%	27%	28%	22%	26%	26%	24%	28%	29%	24%	26%	26%	20%
You cannot say	13%	14%	13%	12%	14%	13%	14%	11%	14%	16%	13%	16%	13%	9%	9%	16% O	12%	15%

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q13a. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Elected officials**

PROVINCIAL GOVT  
BANNER 2

		AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
	TOTAL	18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
A positive role	37%	41% D	44% DE	30%	34%	32%	36%	39%	46%	36%	39%	33%	43%	36%	41%	78% QRS	51% RS	17%	24%
A negative role	26%	25%	25%	24%	28%	26%	26%	29%	21%	20%	28%	31% J	21%	27% O	18%	12%	16%	44% PQS	19%
No real difference	25%	19%	16%	35% BC	28% C	27%	25%	20%	25%	25%	23%	25%	27%	24%	29%	5%	23% P	30% P	29% P
You cannot say	13%	14%	15%	11%	10%	15%	12%	12%	8%	19% KLM	9%	11%	10%	13%	12%	5%	10%	9%	28% PQR

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q13a. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Elected officials**

PROVINCIAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
A positive role	37%	41%	28%	23%	45%	39%	24%	65%	48%	17%	5%	54%	26%	53%	28%	36%	56%	39%
		CD			G	G		IJK	JK	K		M		O			PR	
A negative role	26%	26%	30%	52%	28%	27%	21%	12%	19%	33%	63%	18%	36%	17%	35%	30%	30%	25%
				BC					H	HI	HIJ		L		N			
No real difference	25%	23%	26%	9%	22%	25%	28%	15%	26%	35%	26%	21%	28%	23%	28%	28%	12%	25%
		D	D						H	HI	H		L			Q		Q
You cannot say	13%	10%	16%	16%	5%	8%	27%	8%	7%	14%	6%	7%	9%	8%	9%	6%	2%	11%
							EF			IK								PQ

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q13b. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Senior civil servants (managers and policy experts)**

PROVINCIAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
A positive role	33%	31%	31%	33%	39%	33%	35%	32%	26%	29%	28%	38%	33%	25%	39% P	27%	33%	31%
A negative role	26%	20%	31% G	27%	22%	24%	18%	29%	37% J	17%	30% L	20%	23%	28%	28%	24%	22%	40% Q
No real difference	28%	34%	27%	28%	22%	25%	32%	27%	27%	35%	28%	26%	31%	34%	23%	32% O	30% R	16%
You cannot say	14%	15%	12%	12%	18%	18%	16%	11%	11%	19%	14%	16%	13%	14%	10%	17% O	14%	13%

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q13b. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Senior civil servants (managers and policy experts)**

PROVINCIAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
A positive role	33%	31%	36%	33%	31%	28%	31%	39%	44% F	37%	32%	33%	34%	32%	37%	53% RS	47% RS	18%	23%
A negative role	26%	28%	26%	21%	30% D	24%	26%	31%	21%	23%	28%	30%	20%	27% O	19%	25%	21%	38% PQS	15%
No real difference	28%	22%	22%	35% BC	30%	28%	31% H	20%	27%	23%	28%	26%	34%	27%	31%	16%	24%	34% PQ	30% P
You cannot say	14%	18%	17% E	12%	10%	20% GHI	12%	11%	8%	17%	12%	11%	11%	14%	13%	5%	9%	10%	32% PQR

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q13b. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Senior civil servants (managers and policy experts)**

PROVINCIAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
A positive role	33%	37% C	24%	29%	39% G	35% G	23%	54% IJK	43% JK	20% K	7%	47% M	25%	44% O	27%	31%	43%	39%
A negative role	26%	24%	21%	48% BC	28% G	30% G	16%	18%	21%	29% H	54% HIJ	25%	31%	19%	35% N	31% R	43% R	19%
No real difference	28%	27% D	38% BD	8%	30%	27%	27%	20%	27%	36% H	32% H	20%	34% L	26%	31%	34% Q	12%	27% Q
You cannot say	14%	11%	17%	15%	3%	8% E	34% EF	7%	9%	16% HK	7%	8%	10%	12%	8%	5%	3%	14% PQ

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q13c. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Front line workers delivering public services**

PROVINCIAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
A positive role	46%	42%	43%	45%	50%	55%	53%	39%	50%	42%	45%	48%	51%	49%	45%	48%	48%	40%
A negative role	17%	5%	18% B	19% B	16%	19% B	14%	25% I	13%	16%	19% LM	11%	11%	14%	23% P	12%	17%	18%
No real difference	25%	45% DEFG	29% F	24%	18%	16%	21%	25%	28%	26%	25%	26%	29%	27%	23%	27%	24%	32%
You cannot say	11%	9%	9%	12%	17%	10%	12%	11%	9%	16%	12%	15%	10%	10%	9%	13%	11%	10%

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q13c. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Front line workers delivering public services**

PROVINCIAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
A positive role	46%	48%	40%	45%	56% CD	43%	43%	50%	67% FGH	42%	40%	56% JK	50%	46%	48%	58% RS	53% RS	40%	40%
A negative role	17%	12%	30% BDE	15%	8%	16%	20% I	18% I	7%	17%	22% M	15%	13%	17%	21%	28% S	16% S	21% S	7%
No real difference	25%	27%	18%	30% C	28% C	25%	26%	23%	23%	26%	25%	23%	30%	26%	22%	12%	25% P	30% P	24% P
You cannot say	11%	13%	13%	11%	8%	16% I	11% I	9%	3%	15% LM	12% L	6%	7%	12%	9%	2%	6%	9% P	29% PQR

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q13c. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Front line workers delivering public services**

PROVINCIAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
A positive role	46%	54%	43%	43%	59% FG	47% G	32%	53% K	52% K	48% K	31%	58% M	41%	55% O	46%	46%	48%	53%
A negative role	17%	13%	16%	15%	13%	21% E	16%	22% J	16%	13%	27% IJ	17%	20%	17%	19%	20% R	37% PR	12%
No real difference	25%	24%	27%	36%	24%	26%	25%	19%	25%	27%	36% H	19%	31% L	20%	30% N	28% Q	14%	26% Q
You cannot say	11%	10%	14%	7%	5%	5%	28% EF	6%	7%	13% HI	7%	6%	8%	8%	5%	5% Q	1%	9% Q

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q13d. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Political parties**

PROVINCIAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
A positive role	20%	23%	21%	19%	17%	17%	23%	20%	21%	25%	21%	24%	20%	13%	18%	22%	20%	20%
A negative role	41%	33%	50% BDG	38%	42%	39%	38%	37%	54% H	36%	42% L	32%	41%	47% L	48% P	35%	38%	56% Q
No real difference	28%	34%	22%	31% C	27%	29%	27%	34% I	19%	26%	28%	30%	28%	31%	26%	29%	30% R	17%
You cannot say	11%	10%	7%	11%	14%	15%	13%	9%	7%	13%	10%	14%	11%	9%	8%	13% O	12%	7%

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q13d. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Political parties**

PROVINCIAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
A positive role	20%	27%	18%	22%	17%	22%	18%	20%	33% G	18%	22%	20%	18%	20%	23%	41% QRS	26% RS	12%	12%
A negative role	41%	39%	45%	36%	45%	33%	44% F	50% FI	32%	41%	40%	45%	44%	43% O	31%	41%	37%	53% QS	30%
No real difference	28%	19%	25%	34% B	29%	31%	27%	22%	33%	27%	28%	28%	31%	26%	35%	16%	29% P	28% P	31% P
You cannot say	11%	15%	12%	8%	9%	14% I	11% I	8%	3%	15% LM	10%	7%	7%	11%	10%	3%	8%	7%	27% PQR

# IOG Public Governance Survey 2014

YOUR PROVINCIAL GOVT

Q13d. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Political parties**

PROVINCIAL GOVT  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
A positive role	20%	25%	18%	25%	26% G	20%	14%	29% JK	26% JK	12%	7%	30% M	13%	27% O	16%	16%	28% P	24% P
A negative role	41%	40%	38%	56%	46% G	46% G	29%	35%	38%	45%	67% HIJ	38%	50% L	37%	51% N	48% R	48%	38%
No real difference	28%	28% D	30% D	10%	25%	30%	29%	28%	29%	32% K	20%	27%	29%	29%	27%	32%	21%	27%
You cannot say	11%	8%	14%	9%	4%	5%	28% EF	7%	7%	11%	5%	5%	8%	7%	6%	4%	3%	11% PQ

# IOG Public Governance Survey 2014

YOUR PROVINCIAL GOVT

Q13e. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **The media**

PROVINCIAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
A positive role	31%	35%	34%	29%	26%	30%	27%	35%	33%	20%	32%	31%	33%	26%	31%	30%	30%	34%
A negative role	33%	28%	36%	31%	33%	33%	37%	28%	47% H	49% H	36% L	27%	31%	25%	35%	31%	32%	38%
No real difference	26%	29%	23%	28%	29%	29%	26%	25% I	13%	22%	21%	29%	28%	39% K	26%	26%	28%	21%
You cannot say	10%	8%	7%	12%	13%	8%	10%	12%	7%	10%	10%	13%	8%	10%	7%	12%	10%	7%

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q13e. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **The media**

PROVINCIAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
A positive role	31%	26%	27%	31%	37%	28%	31%	31%	30%	28%	29%	33%	33%	30%	33%	37% S	38% RS	25%	23%
A negative role	33%	34%	38% D	29%	31%	35%	30%	40% G	31%	36%	32%	34%	31%	33%	35%	29%	34%	37%	29%
No real difference	26%	28%	24%	29%	25%	22%	28%	23%	37% F	22%	29%	26%	31%	27%	22%	32%	22%	31% Q	24%
You cannot say	10%	12%	10%	11%	7%	14% HI	11% I	6%	2%	14% LM	9%	7%	5%	10%	10%	2%	6%	7%	25% PQR

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q13e. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **The media**

PROVINCIAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
A positive role	31%	33%	28%	26%	40% FG	30%	22%	32%	33%	32%	26%	41% M	25%	39% O	28%	27%	40% P	33%
A negative role	33%	35%	31%	44%	29%	36%	32%	35%	34%	34%	34%	31%	38%	32%	37%	39%	39%	33%
No real difference	26%	24%	31%	23%	27%	29% G	21%	26%	27%	26%	30%	24%	29%	24%	29%	30%	20%	25%
You cannot say	10%	8%	10%	7%	4%	5%	25% EF	7%	6%	8%	10%	4%	8% L	5%	6%	4%	1%	9% PQ

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q13f. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Citizen advocacy groups**

PROVINCIAL GOVT  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
A positive role	45%	38%	46% E	45% E	27%	47% E	54% E	44%	49%	48%	46%	43%	50%	42%	43%	47%	46%	42%
A negative role	15%	14%	14%	17%	21%	13%	13%	18%	12%	10%	14%	11%	14%	14%	20% P	11%	15%	14%
No real difference	26%	39% DG	31% G	23%	31%	28%	18%	23%	28%	22%	26%	30%	23%	34%	29%	24%	25%	33%
You cannot say	13%	9%	9%	16% C	20%	12%	14%	14%	11%	19%	14%	16%	13%	10%	9%	17% O	14%	11%

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q13f. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Citizen advocacy groups**

PROVINCIAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
A positive role	45%	41%	40%	51% C	47%	38%	46%	49%	46%	41%	47%	48%	45%	45%	44%	58% S	49% S	44% S	33%
A negative role	15%	17% D	22% DE	8%	14%	19% I	15%	15%	9%	18%	15%	15%	14%	15%	16%	22% S	18% S	15% S	7%
No real difference	26%	27%	22%	28%	29%	24%	27%	24%	39% FH	24%	26%	26%	32%	26%	27%	16%	25%	30% P	28% P
You cannot say	13%	14%	16%	13%	10%	19% I	12%	11%	6%	16%	12%	11%	9%	13%	13%	5%	8%	10%	31% PQR

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q13f. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Citizen advocacy groups**

PROVINCIAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
A positive role	45%	42%	45%	55%	57% FG	45% G	32%	49%	50%	43%	42%	51%	45%	54% O	43%	46%	43%	51%
A negative role	15%	15%	12%	6%	14%	17%	13%	21% J	15%	12%	18%	15%	18%	11%	19% N	15%	37% PR	13%
No real difference	26%	30%	25%	25%	24%	29%	26%	19%	29% H	30% H	29%	26%	27%	24%	30%	31% Q	16%	25%
You cannot say	13%	13%	17%	14%	6%	9%	29% EF	11% I	6%	15% I	11%	8%	10%	10%	8%	7%	5%	12% Q

# IOG Public Governance Survey 2014

YOUR PROVINCIAL GOVT

Q13g. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Industry associations**

PROVINCIAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
A positive role	27%	24%	27%	27%	32%	32%	22%	28%	26%	16%	27%	26%	28%	18%	30%	24%	28%	21%
A negative role	26%	21%	33% E	24%	15%	26%	24%	23%	40% H	33%	29%	21%	22%	27%	29%	23%	23%	39% Q
No real difference	29%	41%	26%	29%	27%	24%	34%	28%	23%	29%	26%	34%	30%	34%	29%	29%	31% R	22%
You cannot say	19%	14%	14%	20%	26%	18%	21%	21%	11%	22%	18%	19%	20%	20%	12%	24% O	19%	18%

# IOG Public Governance Survey 2014

YOUR PROVINCIAL GOVT

Q13g. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Industry associations**

PROVINCIAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
A positive role	27%	34%	28%	24%	25%	29%	25%	27%	33%	28%	23%	29%	29%	28%	21%	47% QRS	33% RS	19%	19%
A negative role	26%	21%	30%	25%	24%	17%	25%	37% FG	31% F	25%	28%	25%	25%	25%	29%	30% S	25% S	32% S	15%
No real difference	29%	29%	23%	32% C	32%	29%	33% H	22%	31%	26%	32%	30%	31%	28%	34%	18%	28%	35% P	28%
You cannot say	19%	16%	19%	19%	19%	25% HI	18% I	15% I	5%	21%	17%	17%	15%	19%	16%	5%	15% P	14% P	38% PQR

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q13g. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Industry associations**

PROVINCIAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
A positive role	27%	25%	27%	25%	28% G	30% G	19%	43% IJK	32% JK	12%	16%	35% M	22%	36% O	22%	27%	29%	29%
A negative role	26%	22%	24%	46% BC	33% G	25%	18%	22%	25%	31%	34% H	30%	27%	25%	29%	28%	41% R	24%
No real difference	29%	34% D	30% D	15%	28%	31%	27%	22%	31%	34% H	34%	22%	34% L	25%	34% N	33%	28%	28%
You cannot say	19%	18%	19%	14%	11%	13%	35% EF	13%	12%	24% HI	16%	13%	17%	15%	15%	12% Q	3%	18% PQ

# IOG Public Governance Survey 2014

YOUR PROVINCIAL GOVT

Q14. Do you believe the people who run the GOVERNMENT are genuinely trying to do their best for the people they represent, even if they do not always succeed in doing so?

PROVINCIAL GOVT  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
Yes	38%	41%	28%	41% C	43%	42% C	37%	45% I	25%	42%	37%	34%	37%	29%	40%	36%	41% R	21%
No	45%	45%	56% D	37%	45%	43%	46%	31%	62% HJ	36%	43%	47%	45%	53%	45%	44%	41%	63% Q
You cannot say	18%	14%	16%	22%	12%	15%	17%	24% I	13%	23%	19%	19%	18%	18%	15%	20%	18%	17%

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q14. Do you believe the people who run the GOVERNMENT are genuinely trying to do their best for the people they represent, even if they do not always succeed in doing so?

PROVINCIAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
Yes	38%	39%	45% DE	35%	31%	32%	40%	42%	33%	36%	37%	41%	43%	38%	38%	84% QRS	54% RS	12%	27% R
No	45%	47% C	35%	46% C	52% C	46%	47% H	36%	49%	49%	45%	46%	40%	44%	45%	9%	31% P	74% PQS	38% P
You cannot say	18%	14%	20%	19%	16%	22% G	13%	22% G	19%	15%	18%	12%	17%	18%	16%	7%	15% P	13%	34% PQR

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q14. Do you believe the people who run the GOVERNMENT are genuinely trying to do their best for the people they represent, even if they do not always succeed in doing so?

PROVINCIAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
Yes	38%	40%	35%	25%	43% G	41% G	26%	72% IJK	45% JK	19% K	5%	60% M	22%	56% O	27%	35%	50% P	45% P
No	45%	42%	43%	45%	46%	43%	45%	15%	41% H	61% HI	88% HIJ	27%	68% L	33%	59% N	51%	47%	43%
You cannot say	18%	18%	22%	30%	11%	15%	29% EF	13%	14%	20% K	7%	13%	11%	11%	14%	15% Q	3%	12% Q

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q15. Which of the following two statements about GOVERNMENT is closest to your own view, even if neither is exactly right?

PROVINCIAL GOVT  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
Governments are often the cause of the important problems in our society	47%	49%	49%	46%	39%	44%	47%	34%	51% H	46%	42%	50%	47%	64% KM	45%	48%	45%	53%
Governments are essential to finding solutions to the important problems in our society	41%	44%	37%	41%	52%	48%	36%	54% I	33%	38%	44% N	38%	41% N	25%	43%	39%	42%	38%
You cannot say	12%	7%	14%	12%	9%	8%	17%	12%	16%	16%	14%	12%	12%	11%	11%	13%	13%	9%

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q15. Which of the following two statements about GOVERNMENT is closest to your own view, even if neither is exactly right?

PROVINCIAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT		EXPERIENCE	
		=====				=====				=====				=====		=====		=====	
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
Governments are often the cause of the important problems in our society	47%	45%	39%	49% C	54% C	50% HI	56% HI	34% I	19%	52% M	51% M	45% M	32%	47%	44%	16%	37% P	65% PQS	49% PQ
Governments are essential to finding solutions to the important problems in our society	41%	44%	46%	37%	40%	33%	37%	49% FG	74% FGH	34%	42%	43%	53% J	40%	48%	82% QRS	53% RS	25%	27%
You cannot say	12%	12%	15% E	14% E	6%	17% GI	8%	18% GI	7%	15% K	7%	12%	15% K	13%	8%	2%	10% P	10% P	25% PQR

# IOG Public Governance Survey 2014

YOUR PROVINCIAL GOVT

Q15. Which of the following two statements about GOVERNMENT is closest to your own view, even if neither is exactly right?

PROVINCIAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
Governments are often the cause of the important problems in our society	47%	42%	47%	55%	42%	50%	47%	23%	42% H	61% HI	81% HIJ	-	100%	34%	63% N	54% Q	40%	47%
Governments are essential to finding solutions to the important problems in our society	41%	43%	36%	37%	54% FG	40% G	28%	64% IJK	50% JK	29% K	15%	100%	-	59% O	31%	41%	58% PR	44%
You cannot say	12%	15%	17%	8%	4%	10% E	25% EF	12% K	7%	10%	4%	-	-	8%	6%	5%	3%	9% Q

# IOG Public Governance Survey 2014

YOUR PROVINCIALGOVT

Q16. Do you believe the issues facing GOVERNMENT today are:  
PROVINCIAL GOVT  
BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	43	171	257	41	68	87	114	84	35	260	150	161	60	311	356	549	118
Unweighted 'N'	663	60	156	229	73	70	75	97	78	31	234	162	157	68	318	345	564	99
Somewhat more complex and challenging than they were 10 years ago	34%	18%	33% B	34% B	39% B	46% B	37% B	35%	29%	39%	34%	34%	29%	42%	34%	35%	35%	31%
Much more complex and challenging than they were 10 years ago	34%	47% F	31%	37%	33%	26%	35%	40%	33%	36%	35%	38%	32%	27%	36%	33%	36%	27%
Are no more complex and challenging than they were 10 years ago	21%	23%	27%	19%	21%	17%	19%	16%	26%	13%	19%	19%	27%	21%	21%	21%	19%	33% Q
You cannot say	10%	12%	10%	11%	8%	11%	9%	10%	12%	12%	12%	9%	11%	9%	9%	11%	10%	9%

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q16. Do you believe the issues facing GOVERNMENT today are:  
 PROVINCIAL GOVT  
 BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	667	103	197	206	160	139	315	131	61	153	205	161	101	562	105	65	244	219	139
Unweighted 'N'	663	113	198	192	160	140	317	129	54	156	206	151	100	564	99	69	242	216	136
Somewhat more complex and challenging than they were 10 years ago	34%	29%	39%	35%	32%	29%	35%	42% F	33%	29%	39% J	35%	37%	34%	39%	31%	41% RS	32%	29%
Much more complex and challenging than they were 10 years ago	34%	39%	31%	32%	39%	30%	35%	28%	48% FH	36%	34%	32%	35%	34%	38%	49% RS	38% S	30%	27%
Are no more complex and challenging than they were 10 years ago	21%	12%	15%	27% BC	26% BC	22%	23%	17%	16%	22%	20%	23%	19%	22%	16%	17%	15%	29% PQ	21%
You cannot say	10%	20% DE	14% DE	6%	3%	19% GI	7%	13% I	3%	13% K	7%	9%	9%	11%	7%	3%	6%	9%	23% PQR

# IOG Public Governance Survey 2014

## YOUR PROVINCIAL GOVT

Q16. Do you believe the issues facing GOVERNMENT today are:  
 PROVINCIAL GOVT  
 BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	667	130	185	29	203	284	180	154	219	159	84	275	310	263	325	246	75	237
Unweighted 'N'	663	129	175	27	198	284	181	165	214	152	79	277	302	262	322	241	75	238
Somewhat more complex and challenging than they were 10 years ago	34%	33%	40%	44%	38%	36%	29%	39% K	37% K	42% K	19%	37%	35%	39%	36%	35%	42%	40%
Much more complex and challenging than they were 10 years ago	34%	37% C	24%	26%	37% G	37% G	27%	41% J	39% J	27%	35%	42% M	33%	41%	33%	38%	40%	32%
Are no more complex and challenging than they were 10 years ago	21%	18%	24%	15%	22%	20%	22%	14%	19%	24% H	38% HIJ	17%	28% L	15%	27% N	22%	15%	23%
You cannot say	10%	12%	12%	15%	4%	7%	23% EF	6%	5%	7%	8%	4%	4%	5%	4%	5%	4%	4%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q8. We would now like to ask a few questions about GOVERNMENT. Would you say that GOVERNMENT today is:

MUNICIPAL GOVT

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
Generally working	36%	44%	41%	32%	28%	37%	36%	23%	41% H	30%	31%	36%	45% K	31%	37%	35%	35%	39%
Working, with major problems	31%	24%	27%	34%	29%	27%	39%	38%	26%	44% I	34%	26%	27%	41%	33%	29%	31%	30%
Broken, but working in some areas	16%	14%	16%	17%	29% FG	12%	12%	18%	19%	17%	17%	21% M	11%	12%	16%	16%	16%	17%
Completely broken	6%	7%	4%	7%	2%	11% E	5%	10% J	4%	2%	7%	5%	7%	4%	7%	5%	6%	6%
You cannot say	11%	11%	12%	10%	12%	13%	8%	12%	9%	7%	10%	12%	11%	13%	7%	14% O	11%	8%

# IOG Public Governance Survey 2014

## YOUR MUNICIPALGOVT

Q8. We would now like to ask a few questions about GOVERNMENT. Would you say that GOVERNMENT today is:  
MUNICIPAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
Generally working	36%	31%	38%	38%	35%	41%	33%	32%	39%	37%	38%	36%	35%	36%	38%	69% QRS	47% RS	11%	32% R
Working, with major problems	31%	28%	31%	31%	33%	24%	32%	36% F	36%	27%	31%	35%	36%	30%	37%	21%	38% PS	33% PS	22%
Broken, but working in some areas	16%	20%	12%	17%	17%	16%	16%	19%	13%	20% M	14%	18%	10%	17%	13%	3%	10% P	32% PQS	14% P
Completely broken	6%	8%	5%	6%	7%	7%	7%	5%	7%	2%	10% J	6%	7%	6%	5%	-	1%	17% QS	4%
You cannot say	11%	13%	14%	8%	9%	13%	12% I	9%	5%	14% KL	7%	5%	13%	11%	8%	7%	4%	7%	28% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q8. We would now like to ask a few questions about GOVERNMENT. Would you say that GOVERNMENT today is:

MUNICIPAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
Generally working	36%	36%	33%	30%	38%	37%	31%	100%	-	-	-	49% M	26%	44% O	32%	38%	32%	43%
Working, with major problems	31%	28%	34%	33%	35%	31%	26%	-	100%	-	-	32%	32%	33%	33%	33%	35%	31%
Broken, but working in some areas	16%	12%	17%	20%	16%	19%	12%	-	-	100%	-	11%	25% L	14%	20%	15%	26% P	17%
Completely broken	6%	10%	5%	5%	8%	5%	6%	-	-	-	100%	3%	12% L	4%	9% N	10% R	4%	4%
You cannot say	11%	15%	11%	12%	3%	8% E	24% EF	-	-	-	-	5%	5%	5%	6%	4%	2%	5%

# IOG Public Governance Survey 2014

YOUR MUNICIPALGOVT

Q9. In what way is GOVERNMENT broken?

MUNICIPAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	150	11	35	60	12	17	15	28	19	9	63	47	28	6	75	75	122	28
Unweighted 'N'	153	16	34	51	23	16	13	25	19	8	57	52	29	8	81	72	129	24
wasteful spending	74%	69%	76%	66%	85%	94% D	69%	56%	89% H	62%	71%	88% KM	63%	64%	77%	71%	72%	82%
Poor decisions/do not agree with policies	66%	65%	53%	69%	75%	80% C	62%	67%	69%	51%	67% N	67% N	71% N	21%	60%	72%	70% R	49%
Not responsive to citizen priorities and needs	62%	86% CD	57%	55%	55%	73%	78%	44%	52%	75%	54%	73% K	71%	69%	59%	65%	60%	72%
Lack of leadership	45%	51%	27%	52% C	47%	58% C	39%	55% I	15%	36%	41%	35%	72% KL	53%	48%	42%	49% R	27%
Cannot be trusted	44%	46%	35%	40%	42%	63%	62%	58%	52%	62%	60% LN	27%	52% LN	10%	42%	46%	50% R	20%
Corruption/too much corruption	44%	45%	46%	38%	32%	72% DE	40%	59%	62% J	26%	57% L	33%	42%	26%	40%	48%	46%	37%
Inadequate services/help to those in need	32%	62% CD	29%	19%	30%	57% D	40%	17%	41%	38%	34%	30%	40%	18%	31%	32%	34%	23%
Poor government leadership / representation	5%	-	6%	7%	-	-	7%	14%	6%	-	8%	2%	4%	-	4%	5%	5%	4%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q9. In what way is GOVERNMENT broken?

MUNICIPAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	150	31	32	47	41	32	64	37	13	35	45	43	14	130	20	3	28	92	28
Unweighted 'N'	153	34	32	45	42	34	65	38	11	36	44	46	14	136	17	2	27	94	30
Wasteful spending	74%	77%	63%	77%	77%	69%	78%	75%	66%	73%	74%	81%	81%	72%	84%	100% QR	60%	73%	89% QR
Poor decisions/do not agree with policies	66%	66%	71%	55%	75% D	58%	71%	74%	51%	66%	68%	71%	76%	67%	61%	50%	65%	65%	71%
Not responsive to citizen priorities and needs	62%	63%	42%	69% C	68% C	59%	69%	56%	46%	68%	53%	63%	69%	64%	51%	50%	39%	70% Q	61%
Lack of leadership	45%	42%	37%	48%	50%	24%	55% F	46% F	54%	40%	52%	41%	53%	42%	62%	50%	36%	52% S	29%
Cannot be trusted	44%	39%	40%	59% E	35%	53%	45%	36%	54%	38%	43%	55%	45%	45%	42%	50%	14%	49% Q	56% Q
Corruption/too much corruption	44%	50%	56%	39%	36%	54%	41%	47%	42%	48%	42%	55%	40%	45%	36%	50%	36%	43%	56%
Inadequate services/help to those in need	32%	26%	24%	38%	35%	42%	33%	29%	19%	33%	36%	35%	22%	32%	29%	50%	19%	39% QS	20%
Poor government leadership / representation	5%	6%	9%	-	6%	7%	3%	2%	20%	9%	2%	4%	-	5%	7%	-	4%	3%	11%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q9. In what way is GOVERNMENT broken?

MUNICIPAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	150	25	44	6	51	66	33	-	-	108	42	43	94	50	95	54	24	56
Unweighted 'N'	153	24	48	6	50	68	35	-	-	112	41	42	98	48	98	56	26	57
Wasteful spending	74%	81%	77%	62%	73%	76%	70%	-	-	74%	73%	65%	80%	71%	78%	89% QR	55%	67%
Poor decisions/do not agree with policies	66%	74%	63%	67%	73%	63%	61%	-	-	64%	71%	70%	65%	64%	68%	64%	88% PR	59%
Not responsive to citizen priorities and needs	62%	63%	63%	29%	72% F	54%	61%	-	-	62%	63%	50%	68% L	54%	69%	63%	51%	60%
Lack of leadership	45%	44%	35%	31%	44%	51%	34%	-	-	40%	59% J	53%	43%	39%	49%	44%	56%	45%
Cannot be trusted	44%	60%	42%	71%	47%	38%	52%	-	-	37%	61% J	36%	47%	39%	48%	47%	50%	38%
Corruption/too much corruption	44%	57%	52%	33%	49%	35%	55%	-	-	38%	61% J	40%	47%	41%	48%	44%	51%	42%
Inadequate services/help to those in need	32%	32%	35%	17%	28%	28%	44%	-	-	25%	49% J	15%	38% L	16%	41% N	34%	27%	29%
Poor government leadership / representation	5%	4%	6%	-	9%	3%	3%	-	-	3%	9%	6%	4%	2%	7%	5%	14%	2%

# IOG Public Governance Survey 2014

## YOUR MUNICIPALGOVT

Q10a. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Being publicly accountable to citizens for how decisions and policies are made**

MUNICIPAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
Excellent job	12%	14%	10%	15% G	15%	11%	5%	11%	10%	5%	9%	9%	6%	10%	15% P	9%	12%	10%
Good job	32%	36% E	41% DEF	30%	18%	24%	33%	33%	40%	32%	35%	26%	38% L	38%	30%	34%	31%	40% Q
Only fair job	31%	31%	31%	30%	34%	30%	35%	27%	32%	32%	30%	37%	33%	29%	29%	33%	32%	30%
Poor job	17%	15%	11%	18% C	25% C	26% C	19%	21% I	11%	19%	17%	20%	16%	22%	19%	16%	19% R	12%
You cannot say	7%	4%	8%	7%	7%	9%	8%	8%	8%	12%	9% N	8% N	7% N	1%	7%	8%	7%	8%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q10a. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Being publicly accountable to citizens for how decisions and policies are made**

MUNICIPAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
Excellent job	12%	15% E	21% DE	9%	4%	13%	14% H	7%	11%	16% M	13%	12%	7%	13% O	5%	45% QRS	13% RS	5%	2%
Good job	32%	30%	34%	35%	29%	32%	30%	27%	51% FGH	30%	30%	35%	42% K	31%	41% N	42% R	47% RS	10%	30% R
Only fair job	31%	28%	26%	33%	37% C	31%	31%	38% I	22%	28%	33%	29%	29%	31%	34%	10%	32% P	39% P	32% P
Poor job	17%	15%	12%	17%	24% C	15%	18%	20%	13%	13%	20%	21%	14%	18%	12%	-	5%	43% QS	16% Q
You cannot say	7%	13%	7%	6%	6%	9%	6%	8%	3%	13% KL	4%	4%	8%	7%	7%	3%	3%	4%	20% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q10a. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Being publicly accountable to citizens for how decisions and policies are made**

MUNICIPAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
Excellent job	12%	11%	5%	19%	8%	17% EG	9%	19% IJK	10%	7%	4%	16% M	9%	15%	10%	12%	33% PR	8%
Good job	32%	28%	41% B	25%	39% FG	30%	28%	52% IJK	32% JK	13%	4%	39% M	28%	42% O	26%	32%	28%	39%
Only fair job	31%	43% C	26%	39%	30%	33%	30%	24%	43% HK	36% HK	16%	30%	33%	31%	34%	34% Q	18%	34% Q
Poor job	17%	12%	19%	12%	21%	16%	15%	1%	15% H	40% HI	76% HIJ	9%	28% L	10%	26% N	20%	14%	16%
You cannot say	7%	6%	9%	5%	3%	4%	19% EF	4% I	*%	4% I	-	5% M	1%	2%	4%	3%	7%	3%

# IOG Public Governance Survey 2014

YOUR MUNICIPAL GOVT

Q10b. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Actively consulting with citizens and other sectors in the development of policies**

MUNICIPAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
Excellent job	9%	12%	7%	10%	11%	9%	9%	5%	9%	7%	6%	6%	9%	12%	11%	8%	10%	7%
Good job	31%	34%	33%	31%	23%	27%	30%	35%	32%	28%	32% L	23%	36% L	26%	32%	29%	31%	31%
Only fair job	34%	28%	36%	31%	35%	38%	37%	32%	32%	44%	33%	43% KM	29%	36%	31%	37%	33%	37%
Poor job	18%	21%	13%	22% C	23%	17%	15%	20%	15%	13%	18%	21%	19%	21%	18%	18%	19%	15%
You cannot say	8%	6%	10%	6%	7%	9%	8%	8%	12%	9%	10%	7%	7%	5%	7%	9%	7%	10%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q10b. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Actively consulting with citizens and other sectors in the development of policies**

MUNICIPAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
Excellent job	9%	9% E	17% DE	8% E	3%	12% H	10%	5%	9%	10% M	14% M	9%	3%	10%	6%	38% QRS	9% RS	2%	3%
Good job	31%	36%	35%	29%	25%	30%	29%	30%	44% FGH	29%	26%	32%	47% JKL	30%	35%	48% RS	45% RS	9%	25% R
Only fair job	34%	30%	29%	36%	38%	29%	36%	36%	29%	34%	33%	37% M	25%	33%	41%	8%	38% P	42% PS	31% P
Poor job	18%	14%	12%	19%	27% BC	18%	18%	21%	14%	15%	23%	18%	16%	20% O	11%	-	6%	43% QS	18% Q
You cannot say	8%	10%	7%	8%	7%	11% I	7%	7%	3%	13% KL	5%	4%	8%	8%	7%	6%	3%	4%	22% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q10b. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Actively consulting with citizens and other sectors in the development of policies**

MUNICIPAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
Excellent job	9%	9%	5%	9%	7%	12%	8%	15% J	10% J	3%	–	13% M	7%	12%	9%	10%	18% R	7%
Good job	31%	24%	38% B	32%	35% G	32% G	23%	49% IJK	30% JK	12% K	3%	41% M	23%	39% O	25%	26%	40% P	37% P
Only fair job	34%	42% C	30%	46%	34%	36%	32%	28%	42% HK	40% HK	23%	31%	37%	35%	36%	36%	25%	34%
Poor job	18%	17%	17%	9%	21%	16%	18%	3%	16% H	43% HI	74% HIJ	9%	32% L	10%	27% N	23% Q	11%	16%
You cannot say	8%	8%	10%	5%	4%	4%	18% EF	4%	3%	2%	–	6% M	2%	4%	3%	4%	5%	4%

# IOG Public Governance Survey 2014

YOUR MUNICIPALGOVT

Q10c. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Providing public services in the most cost-efficient way possible**

MUNICIPAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
Excellent job	8%	9%	10% F	7%	5%	3%	8%	7%	14%	9%	9%	5%	5%	9%	8%	7%	7%	11%
Good job	32%	38%	37% D	27%	39%	34%	27%	27%	29%	23%	28%	25%	34%	47% KL	32%	33%	31%	37%
Only fair job	36%	27%	27%	40% C	34%	37%	45% BC	44% I	27%	49% I	38% N	38% N	39% N	22%	37%	35%	38% R	25%
Poor job	17%	20%	15%	20%	17%	17%	14%	15%	18%	10%	15%	25% KM	15%	22%	17%	18%	18%	16%
You cannot say	7%	6%	10%	5%	6%	9%	7%	7%	11%	9%	9% N	7% N	7% N	1%	7%	8%	6%	10%

# IOG Public Governance Survey 2014

YOUR MUNICIPALGOVT

Q10c. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Providing public services in the most cost-efficient way possible**

MUNICIPAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
Excellent job	8%	7%	11% E	8%	4%	10%	6%	8%	11%	9%	7%	10%	7%	7%	8%	37% QRS	7% RS	2%	1%
Good job	32%	35%	42% DE	28%	25%	27%	36%	29%	33%	32%	33%	35%	31%	32%	32%	43% RS	46% RS	12%	28% R
Only fair job	36%	27%	29%	39% BC	44% BC	39%	36%	33%	36%	33%	37%	35%	37%	35%	38%	13%	39% P	44% PS	32% P
Poor job	17%	17%	12%	19% C	21% C	15%	16%	25% FGI	14%	15%	21%	16%	17%	18%	14%	2%	6%	38% PQS	19% PQ
You cannot say	7%	14% CDE	6%	6%	5%	9%	6%	6%	6%	11% KL	3%	5%	8%	7%	7%	5%	2%	4%	20% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q10c. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Providing public services in the most cost-efficient way possible**

MUNICIPAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
Excellent job	8%	8%	7%	14%	9%	7%	5%	11% J	8%	4%	-	11% M	4%	11% O	6%	8%	10%	8%
Good job	32%	31%	33%	41%	35%	34%	27%	51% IJK	30% JK	15%	6%	41% M	26%	39% O	28%	29%	47% P	37%
Only fair job	36%	38%	31%	34%	35%	37%	36%	30%	45% H	42% H	30%	34%	38%	33%	39%	38%	29%	36%
Poor job	17%	17% D	21% D	5%	18%	18%	16%	4%	16% H	36% HI	64% HIJ	10%	30% L	12%	25% N	22% Q	8%	17% Q
You cannot say	7%	6%	8%	5%	3%	5%	16% EF	4%	1%	4%	-	4%	2%	4%	2%	4%	5%	3%

# IOG Public Governance Survey 2014

YOUR MUNICIPAL GOVT

Q10d. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making effective use of the latest electronic technology in the delivery of information and services**

MUNICIPAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
Excellent job	8%	5%	11%	7%	8%	9%	9%	6%	15%	9%	10%	7%	7%	7%	9%	8%	8%	12%
Good job	37%	43%	36%	38%	29%	44%	31%	39%	31%	28%	35%	36%	39%	32%	38%	36%	38%	34%
Only fair job	29%	24%	32%	30%	28%	26%	28%	30%	25%	28%	27%	33%	28%	41%	30%	29%	29%	31%
Poor job	12%	13%	9%	14%	10%	8%	13%	14%	11%	9%	11%	9%	15%	19%	12%	12%	12%	10%
You cannot say	14%	14%	13%	11%	25%	13%	19%	12%	18%	26% H	17% N	15% N	12% N	1%	11%	16%	14%	13%

# IOG Public Governance Survey 2014

## YOUR MUNICIPALGOVT

Q10d. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making effective use of the latest electronic technology in the delivery of information and services**

MUNICIPAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
Excellent job	8%	8%	13% E	7%	5%	12% H	7%	4%	16% H	12% M	8%	10% M	4%	8%	10%	34% QRS	9% RS	4% S	*%
Good job	37%	29%	42% B	40%	33%	37%	38%	38%	34%	28%	39% J	41% J	44% J	37%	38%	48% RS	50% RS	21%	29%
Only fair job	29%	32%	26%	28%	33%	22%	29%	30%	38% F	26%	31%	32%	30%	29%	32%	7%	31% P	41% PQS	24% P
Poor job	12%	14%	10%	12%	11%	10%	11%	17% I	6%	15% L	13% L	7%	11%	12%	9%	3%	4%	25% PQS	11% PQ
You cannot say	14%	17%	9%	13%	18% C	18% HI	14%	10%	7%	20% KL	9%	10%	11%	14%	10%	8%	6%	8%	35% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q10d. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making effective use of the latest electronic technology in the delivery of information and services**

MUNICIPAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
Excellent job	8%	11%	5%	15%	9%	8%	8%	12% JK	8%	5%	3%	12% M	5%	12% O	6%	8%	17% PR	8%
Good job	37%	35%	41%	41%	44% G	37% G	28%	54% IJK	36% JK	22%	15%	45% M	34%	43% O	34%	35%	36%	44% P
Only fair job	29%	35%	29%	32%	29%	30%	27%	23%	38% HK	39% HK	20%	26%	33%	28%	33%	35% R	33%	26%
Poor job	12%	10%	11%	-	11%	11%	12%	1%	11% H	20% HI	57% HIJ	6%	19% L	8%	16% N	13% Q	4%	11% Q
You cannot say	14%	8%	14%	13%	6%	13% E	24% EF	10%	6%	14% IK	5%	11%	10%	10%	11%	10%	10%	11%

# IOG Public Governance Survey 2014

YOUR MUNICIPAL GOVT

Q10e. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Protecting the privacy of personal information it collects from citizens**

MUNICIPAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
Excellent job	12%	16%	17% DF	8%	12%	6%	14%	8%	18% H	16%	12%	11%	11%	10%	12%	12%	10%	19% Q
Good job	43%	44%	43% G	45% G	42%	50% G	29%	43%	40%	33%	40%	41%	43%	57% K	40%	45%	42%	45%
Only fair job	22%	17%	19%	24%	20%	22%	24%	28%	19%	21%	23%	22%	19%	23%	24%	19%	23% R	14%
Poor job	7%	7%	3%	8% C	3%	5%	12% CE	9% I	2%	9%	7%	7%	8%	4%	7%	6%	8% R	2%
You cannot say	17%	15%	18%	15%	24%	17%	20%	12%	21%	22%	18% N	19% N	20% N	5%	16%	18%	17%	20%

# IOG Public Governance Survey 2014

YOUR MUNICIPALGOVT

Q10e. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Protecting the privacy of personal information it collects from citizens**

MUNICIPAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
Excellent job	12%	17%	13%	10%	10%	16%	11%	8%	14%	15% M	11%	13%	6%	12%	9%	40% QRS	13% RS	5%	5%
Good job	43%	36%	47%	42%	44%	36%	45%	43%	50% F	30%	41% J	49% J	57% JK	43%	42%	46% R	55% RS	30%	36%
Only fair job	22%	21%	25%	20%	21%	20%	21%	26%	18%	24%	27% M	20%	15%	20%	28%	6%	23% PS	33% PQS	15% P
Poor job	7%	6%	5%	7%	8%	3%	8%	9% F	5%	6%	9%	6%	7%	6%	7%	-	1%	18% QS	6% Q
You cannot say	17%	21% C	10%	21% C	18% C	26% GHI	16%	14%	13%	25% KL	12%	12%	15%	18%	13%	9%	8%	14%	39% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q10e. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Protecting the privacy of personal information it collects from citizens**

MUNICIPAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
Excellent job	12%	12%	8%	19%	13%	13%	9%	18% JK	12% K	7%	2%	18% M	7%	17% O	9%	11%	16%	14%
Good job	43%	40%	48%	41%	47% G	43%	36%	51% K	46% K	41% K	13%	48% M	40%	50% O	41%	42%	38%	53% PQ
Only fair job	22%	28%	19%	21%	19%	24%	21%	14%	28% H	26% H	27%	18%	26% L	19%	25%	25% R	30% R	15%
Poor job	7%	4%	8%	5%	9%	5%	7%	1%	3%	11% HI	44% HIJ	3%	12% L	2%	10% N	8% Q	3%	6%
You cannot say	17%	15%	17%	14%	12%	15%	27% EF	15%	11%	15%	15%	13%	15%	12%	16%	13%	14%	12%

# IOG Public Governance Survey 2014

YOUR MUNICIPALGOVT

Q10f. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Working constructively with other levels of government**

MUNICIPAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
Excellent job	8%	8%	10%	6%	9%	13%	9%	3%	10%	9%	8%	9%	7%	9%	8%	9%	9%	8%
Good job	38%	40%	43%	35%	30%	45%	34%	31%	44%	30%	36%	37%	40%	40%	39%	38%	36%	49% Q
Only fair job	30%	32%	24%	34% CF	37%	22%	32%	36% I	19%	38% I	29%	32%	33%	27%	29%	31%	33% R	19%
Poor job	12%	12%	8%	17% CF	13%	8%	13%	19%	10%	9%	14%	12%	11%	20%	14%	11%	13% R	8%
You cannot say	11%	7%	15% D	8%	11%	11%	11%	11%	17%	14%	14% N	11%	9%	4%	10%	11%	9%	17% Q

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q10f. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**working constructively with other levels of government**

MUNICIPAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
Excellent job	8%	9%	10%	9%	6%	10%	8%	9%	10%	11% M	9% M	11% M	2%	9%	8%	41% QRS	5%	2%	5%
Good job	38%	32%	43%	37%	38%	41%	37%	32%	51% GH	30%	36%	44% J	48% J	38%	38%	45% R	56% RS	17%	32% R
Only fair job	30%	26%	29%	31%	33%	25%	32% I	37% FI	19%	30%	33%	26%	31%	30%	31%	6%	31% P	44% PQS	24% P
Poor job	12%	15%	10%	12%	13%	13%	12%	14%	13%	10%	15%	14%	10%	13%	11%	1%	3%	28% PQS	14% PQ
You cannot say	11%	18% CE	8%	11%	9%	12%	11%	8%	7%	18% KLM	7%	5%	9%	10%	12%	8%	5%	8%	25% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q10f. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Working constructively with other levels of government**

MUNICIPAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
Excellent job	8%	7%	8%	30% BC	11% G	10% G	4%	15% IJK	7%	4%	2%	14% M	4%	10%	8%	10%	11%	9%
Good job	38%	34%	44%	30%	40%	39%	34%	57% IJK	40% JK	19%	9%	46% M	35%	49% O	32%	40%	40%	43%
Only fair job	30%	34%	27%	32%	32%	30%	27%	19%	40% HK	41% HK	24%	26%	34% L	28%	34%	27%	29%	32%
Poor job	12%	14% D	11%	4%	12%	12%	14%	3%	8% H	29% HI	57% HIJ	7%	20% L	7%	17% N	15%	12%	11%
You cannot say	11%	11%	10%	5%	5%	9%	20% EF	6%	5%	6%	8%	8%	6%	6%	8%	8%	7%	5%

# IOG Public Governance Survey 2014

YOUR MUNICIPAL GOVT

Q10g. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making publicly available the non-confidential research and statistics that it collects**

MUNICIPAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
Excellent job	8%	10%	9%	7%	11%	8%	9%	5%	8%	9%	7%	7%	7%	14%	9%	8%	8%	8%
Good job	27%	26%	35% DEG	23%	21%	33%	20%	27%	34%	23%	29% L	19%	28%	24%	26%	28%	25%	34%
Only fair job	31%	24%	29%	32%	29%	32%	38%	28%	21%	40% I	28%	35%	33%	37%	29%	33%	32%	25%
Poor job	15%	20%	10%	16%	17%	13%	16%	15%	13%	10%	14%	17%	15%	20%	18% P	12%	15%	12%
You cannot say	19%	20%	17%	22%	22%	14%	17%	24%	23%	19%	23% N	22% N	17% N	5%	18%	20%	19%	21%

# IOG Public Governance Survey 2014

## YOUR MUNICIPALGOVT

Q10g. How good a job do you believe GOVERNMENT is doing in terms of each of the following:

**Making publicly available the non-confidential research and statistics that it collects**

MUNICIPAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
Excellent job	8%	9%	14% DE	7%	4%	12%	8%	6%	8%	11% M	8%	11% M	4%	9%	7%	37% QRS	8% RS	2%	2%
Good job	27%	30% E	35% E	27% E	17%	23%	28%	23%	35%	21%	26%	29%	35% J	28%	24%	37% RS	42% RS	11%	17%
Only fair job	31%	26%	27%	28%	41% BCD	29%	32%	33%	28%	29%	32%	33%	29%	29%	41% N	10%	35% P	39% PS	26% P
Poor job	15%	13%	11%	16%	18%	13%	13%	17%	18%	12%	20% J	13%	16%	15%	10%	5%	5%	32% PQS	13% PQ
You cannot say	19%	22%	14%	21% C	20%	23% I	18%	20%	11%	27% KLM	14%	14%	15%	19%	18%	11%	11%	15%	41% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q10g. How good a job do you believe GOVERNMENT is doing in terms of each of the following:  
**Making publicly available the non-confidential research and statistics that it collects**  
MUNICIPAL GOVT  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
Excellent job	8%	8%	6%	18%	8%	10% G	5%	12% JK	10% JK	3%	2%	11% M	6%	12% O	7%	10%	13%	8%
Good job	27%	25%	34%	25%	28%	30% G	20%	39% IJK	27% JK	16%	7%	33% M	25%	30%	25%	27%	34%	31%
Only fair job	31%	35%	31%	38%	30%	33%	28%	25%	39% HK	40% HK	18%	30%	31%	34%	31%	32%	28%	30%
Poor job	15%	15%	12%	-	21% F	8%	17% F	5%	14% H	23% H	61% HIJ	9%	25% L	9%	20% N	18%	13%	13%
You cannot say	19%	16%	17%	18%	12%	18%	29% EF	18% I	9%	18% I	12%	17%	13%	14%	18%	14%	12%	17%

# IOG Public Governance Survey 2014

YOUR MUNICIPALGOVT

Q11. How would you rate your own personal experience in dealing with GOVERNMENT agencies or services in the past 12 months?

MUNICIPAL GOVT  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
Very satisfied	12%	13%	14%	10%	12%	13%	11%	8%	14%	10%	11%	9%	14%	12%	12%	11%	12%	11%
Somewhat satisfied	37%	31%	42%	34%	34%	45%	39%	35%	42%	46%	40%	33%	34%	38%	39%	36%	37%	39%
Not very satisfied	20%	10%	23% BFG	23% BFG	18%	13%	14%	22%	27%	14%	21%	22%	15%	22%	22%	17%	18%	26%
Not at all satisfied	8%	8%	4%	10% C	11%	10%	8%	10% I	3%	5%	7%	9%	11%	9%	9%	7%	9%	5%
Have not had any experience in past 12 months	23%	38% CF	17%	24%	25%	19%	28% C	24%	14%	26%	21%	28%	27%	20%	17%	29% O	24%	19%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q11. How would you rate your own personal experience in dealing with GOVERNMENT agencies or services in the past 12 months?

MUNICIPAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT		EXPERIENCE	
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
Very satisfied	12%	8%	17% BE	13%	7%	14%	10%	9%	24% GH	11%	14%	14%	10%	12%	10%	100%	-	-	-
Somewhat satisfied	37%	43% D	44% DE	31%	34%	34%	38%	39%	35%	32%	39%	39%	44%	36%	44%	-	100%	-	-
Not very satisfied	20%	17%	20%	21%	19%	11%	21% F	23% F	24% F	23%	21%	18%	15%	19%	20%	-	-	71%	-
Not at all satisfied	8%	7%	4%	10% C	11% C	7%	8%	10%	6%	6%	10%	7%	11%	8%	9%	-	-	29%	-
Have not had any experience in past 12 months	23%	24%	15%	25% C	29% C	34% GHI	23% I	19%	11%	28% K	17%	22%	20%	24%	17%	-	-	-	100%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q11. How would you rate your own personal experience in dealing with GOVERNMENT agencies or services in the past 12 months?

MUNICIPAL GOVT  
BANNER 3

		EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
Very satisfied	12%	12%	11%	23%	14% G	13% G	7%	22% IJ	8% J	2%	-	20% M	4%	16% O	9%	14%	11%	12%
Somewhat satisfied	37%	36%	37%	33%	41%	37%	34%	49% JK	47% JK	22% K	8%	46% M	31%	46% O	34%	36%	47%	42%
Not very satisfied	20%	22%	18%	27%	22% G	21% G	14%	8%	26% H	39% HIK	17%	9%	32% L	16%	24% N	27% R	20%	14%
Not at all satisfied	8%	7%	8%	-	9%	7%	9%	*% H	3% H	17% HI	60% HIJ	4%	14% L	4%	12% N	9%	5%	8%
Have not had any experience in past 12 months	23%	22%	26%	18%	14%	22% E	36% EF	20%	16%	20%	16%	21%	19%	18%	21%	14%	16%	24% P

# IOG Public Governance Survey 2014

YOUR MUNICIPALGOVT

Q12. When GOVERNMENT fails to operate as it should, who do you hold most responsible?

MUNICIPAL GOVT

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
Elected officials	43%	43%	41%	40%	58% D	46%	44%	39%	44%	43%	42%	48% N	47% N	29%	45%	40%	43%	42%
Senior civil servants	9%	10%	10% G	10% G	11%	7%	2%	6%	7%	4%	6%	7%	6%	15%	12% P	5%	8%	12%
Front line workers delivering public services	6%	4%	5%	10% CG	-	6%	4%	8%	4%	4%	6%	5%	4%	2%	7%	5%	6%	5%
Political parties	4%	1%	6% BE	4%	1%	6%	3%	4%	8%	2%	5%	4%	3%	8%	4%	4%	4%	4%
The media	1%	-	1%	2%	-	1%	-	2%	1%	-	1%	1%	1%	-	1%	1%	1%	-
All equally responsible	26%	26%	23%	25%	22%	23%	38% CD	28%	24%	33%	28%	24%	29%	32%	20%	31% O	26%	26%
You cannot say	11%	15%	14%	10%	8%	9%	9%	13%	11%	13%	13%	10%	10%	14%	9%	13%	11%	11%

# IOG Public Governance Survey 2014

## YOUR MUNICIPALGOVT

Q12. When GOVERNMENT fails to operate as it should, who do you hold most responsible?

MUNICIPAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
Elected officials	43%	32%	36%	45% B	54% BC	47%	38%	40%	67% FGH	33%	51% J	43%	46% J	42%	47%	60% QRS	39%	46%	37%
Senior civil servants	9%	10%	12% D	6%	8%	10%	8%	10%	6%	8%	8%	12%	9%	10% O	5%	10%	12% RS	6%	6%
Front line workers delivering public services	6%	8%	10% E	5%	2%	4%	7%	5%	10%	8%	6%	6%	8%	6%	6%	1%	10% PS	7% PS	1%
Political parties	4%	4%	4%	5%	4%	3%	5%	5%	1%	3%	4%	5%	5%	4%	3%	1%	5% P	6% P	2%
The media	1%	1%	2%	1%	1%	*%	1%	3%	-	3%	*%	1%	1%	1%	3%	1%	2%	*%	1%
All equally responsible	26%	29%	21%	30% C	25%	23% I	29% I	28% I	9%	30% M	24%	25%	18%	26%	27%	17%	25%	29% P	28% P
You cannot say	11%	17% DE	16% DE	8%	5%	12%	13% I	8%	6%	15% K	6%	9%	13%	11%	9%	10%	7%	6%	25% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q12. When GOVERNMENT fails to operate as it should, who do you hold most responsible?

MUNICIPAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		=====			=====			=====				=====		=====		=====		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
Elected officials	43%	41%	43%	59%	53% FG	42% G	31%	51% I	40%	51%	40%	49%	43%	49%	44%	44%	37%	48%
Senior civil servants	9%	7%	9%	2%	6%	13% EG	6%	11% K	7%	13% K	4%	11%	8%	9%	10%	9%	20% PR	6%
Front line workers delivering public services	6%	8%	3%	5%	6%	7%	5%	5%	10% H	5%	6%	5%	9% L	4%	7%	5%	24% PR	4%
Political parties	4%	5%	4%	-	6%	4%	3%	4%	6%	3%	2%	4%	5%	4%	4%	5%	3%	4%
The media	1%	-	1%	-	1%	1%	2%	1%	1%	2%	2%	1%	2%	1%	1%	2%	1%	1%
All equally responsible	26%	24%	26%	20%	23%	26%	29%	22%	30% H	24%	40% H	24%	30%	25%	31%	27% Q	11%	32% Q
You cannot say	11%	15%	13%	14%	5%	7%	24% EF	6%	6%	2%	6%	6%	3%	7%	4%	7%	4%	6%

# IOG Public Governance Survey 2014

YOUR MUNICIPAL GOVT

Q13a. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Elected officials**

MUNICIPAL GOVT  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
A positive role	45%	48%	56% DEG	39%	38%	43%	42%	42%	54% J	37%	45%	40%	46%	51%	47%	43%	42%	57% Q
A negative role	20%	11%	17%	24% B	14%	23%	17%	21%	18%	17%	19%	18%	18%	24%	20%	19%	19%	21%
No real difference	23%	26% C	10%	28% C	32% C	20%	30% C	22% I	9%	34% I	21%	25%	30% K	18%	25%	21%	26% R	8%
You cannot say	13%	15%	16%	10%	16%	14%	11%	14%	19%	12%	15% M	18% MN	6%	7%	8%	17% O	12%	14%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q13a. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Elected officials**

MUNICIPAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
A positive role	45%	41%	53% BD	41%	44%	46%	41%	45%	57% G	44%	47%	44%	43%	44%	51%	78% QRS	62% RS	17%	35% R
A negative role	20%	20%	16%	19%	24% C	15%	22%	20%	17%	16%	24%	21%	16%	20%	17%	9%	11%	40% PQS	14%
No real difference	23%	18%	17%	30% BC	24%	22%	26% I	22%	14%	22%	24%	24%	26%	23%	22%	8%	21% P	30% PQ	25% P
You cannot say	13%	21% DE	14% E	11%	8%	16%	10%	13%	11%	18% K	5%	11%	16% K	13%	11%	5%	6%	13% PQ	26% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q13a. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Elected officials**

MUNICIPAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
A positive role	45%	40%	45%	47%	54% G	48% G	29%	68% IJK	47% JK	23%	12%	63% M	31%	63% O	34%	42%	47%	56% P
A negative role	20%	24%	17%	12%	25% FG	17%	16%	8%	20% H	39% HI	54% HI	14%	31% L	16%	26% N	23% R	35% PR	14%
No real difference	23%	23%	25%	22%	18%	22%	30% E	18%	26% H	30% H	20%	16%	29% L	16%	29% N	24% Q	13%	23% Q
You cannot say	13%	13%	13%	18%	3%	12% E	25% EF	6%	7%	8%	15%	6%	9%	6%	12% N	11% R	5%	6%

# IOG Public Governance Survey 2014

YOUR MUNICIPAL GOVT

Q13b. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Senior civil servants (managers and policy experts)**

MUNICIPAL GOVT  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
A positive role	39%	40%	39%	36%	33%	44%	45%	38%	38%	42%	39%	33%	40%	39%	39%	39%	39%	39%
A negative role	22%	15%	23%	27% B	21%	17%	17%	26%	21%	16%	22%	24%	20%	20%	27% P	18%	20%	31% Q
No real difference	24%	28%	19%	25%	30%	26%	27%	21%	18%	31%	22%	26%	31% K	25%	24%	24%	27% R	12%
You cannot say	15%	17%	19%	13%	16%	14%	10%	15%	23%	11%	17% M	17% M	10%	16%	10%	19% O	14%	18%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q13b. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Senior civil servants (managers and policy experts)**

MUNICIPAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
A positive role	39%	35%	46% BD	35%	39%	41%	35%	39%	56% FGH	32%	42%	44% J	45% J	38%	44%	70% QRS	49% RS	20%	30% R
A negative role	22%	20%	21%	26%	21%	14%	27% F	22%	24%	18%	27% J	24%	21%	22%	25%	14%	19%	37% PQS	14%
No real difference	24%	21%	18%	27% C	29% C	26% I	25% I	24% I	13%	27%	24%	23%	19%	26% O	17%	8%	24% P	30% P	25% P
You cannot say	15%	24% DE	16%	12%	11%	19% I	13%	15%	7%	23% KL	7%	9%	15%	15%	14%	8%	8%	12%	31% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q13b. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Senior civil servants (managers and policy experts)**

MUNICIPAL GOVT  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
A positive role	39%	31%	44% B	39%	46% G	40% G	30%	54% IJK	42% JK	27% K	12%	57% M	23%	55% O	29%	37%	47%	46% P
A negative role	22%	27% D	22% D	9%	26% G	24% G	14%	14%	26% H	36% H	44% HI	15%	37% L	18%	29% N	26%	24%	21%
No real difference	24%	29%	20%	33%	20%	23%	32% EF	21%	24%	29%	32%	19%	30% L	19%	29% N	26%	21%	23%
You cannot say	15%	12%	14%	19%	8%	13%	24% EF	11%	8%	8%	12%	9%	10%	9%	14% N	12%	8%	10%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q13c. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Front line workers delivering public services**

MUNICIPAL GOVT  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
A positive role	47%	52%	47%	44%	46%	47%	56%	45%	47%	60%	49%	40%	55% L	58% L	50%	45%	47%	48%
A negative role	16%	10%	18% G	18% G	13%	15%	9%	15% J	18% J	2%	13% N	16% N	10%	3%	19% P	13%	15%	20%
No real difference	25%	22%	22%	26%	27%	25%	27%	26%	17%	28%	23%	28%	26%	30%	23%	26%	25%	21%
You cannot say	13%	16%	13%	12%	14%	14%	8%	15%	17%	9%	15% M	16% M	8%	9%	9%	16% O	13%	12%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q13c. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Front line workers delivering public services**

MUNICIPAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
A positive role	47%	47%	47%	49%	46%	51%	41%	51% G	57% G	42%	50%	51%	52%	46%	54%	66% RS	55% RS	35%	39%
A negative role	16%	18%	19%	13%	13%	9%	20% F	14%	15%	17%	20% M	17%	11%	17%	11%	18% S	17% S	20% S	7%
No real difference	25%	16%	20%	26% B	32% BC	24%	27%	22%	22%	21%	23%	24%	23%	25%	24%	10%	22% P	34% PQ	26% P
You cannot say	13%	19% E	13%	12%	9%	16% I	12%	12%	6%	19% KL	7%	8%	15%	13%	10%	5%	6%	11% Q	29% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q13c. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Front line workers delivering public services**

MUNICIPAL GOVT  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
A positive role	47%	48%	49%	49%	55% G	50% G	34%	62% IJK	49% K	39%	29%	56% M	41%	52%	49%	41%	47%	58% P
A negative role	16%	13%	11%	4%	19% G	16%	11%	12%	19%	17%	30% H	13%	22% L	17%	15%	20% R	37% PR	8%
No real difference	25%	29%	27%	33%	20%	24%	31% E	17%	28% H	37% H	29%	23%	28%	25%	25%	27% Q	10%	28% Q
You cannot say	13%	11%	13%	14%	6%	10%	25% EF	8%	5%	7%	12%	7%	9%	7%	11%	12% R	7%	6%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q13d. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Political parties**

MUNICIPAL GOVT  
BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
A positive role	24%	16%	33% BDE	20%	15%	24%	24%	24%	33%	23%	27%	21%	21%	20%	23%	25%	21%	36% Q
A negative role	30%	36%	26%	32%	32%	34%	27%	24%	26%	28%	26%	34%	29%	22%	37% P	24%	31%	28%
No real difference	30%	36%	23%	34% C	36%	23%	29%	34% I	20%	32%	27%	28%	36%	46% KL	27%	32%	32% R	18%
You cannot say	16%	12%	18%	14%	17%	18%	20%	18%	20%	17%	19%	17%	14%	12%	13%	19% O	16%	18%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q13d. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Political parties**

MUNICIPAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30k	\$30-60k	\$60-100k	\$100k +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
A positive role	24%	35% DE	28% E	23% E	14%	28% H	21%	18%	37% GH	25%	26%	20%	29%	23%	26%	41% RS	31% RS	12%	17%
A negative role	30%	25%	30%	32%	32%	27%	34%	32%	25%	25%	34%	37% JM	24%	30%	29%	33% S	28%	40% QS	20%
No real difference	30%	22%	27%	29%	37% BC	22%	31%	36% F	28%	29%	27%	30%	29%	30%	28%	19%	32% P	34% P	27%
You cannot say	16%	19%	15%	16%	17%	23% I	15%	14%	10%	21% K	12%	13%	18%	16%	17%	7%	8%	15% PQ	36% PQ

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q13d. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Political parties**

MUNICIPAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
A positive role	24%	21%	23%	21%	26% G	26% G	17%	31% JK	24% K	22%	11%	34% M	15%	35% O	17%	27%	23%	26%
A negative role	30%	36%	31%	31%	37% G	30%	22%	23%	38% H	35% H	49% H	26%	42% L	29%	36%	31%	43% R	30%
No real difference	30%	31%	27%	29%	29%	29%	32%	34%	30%	32%	29%	28%	32%	27%	33%	29%	25%	32%
You cannot say	16%	13%	20%	19%	8%	15% E	29% EF	12%	9%	12%	12%	12%	11%	9%	14%	14%	10%	12%

# IOG Public Governance Survey 2014

YOUR MUNICIPAL GOVT

Q13e. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **The media**

MUNICIPAL GOVT  
BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
A positive role	30%	33%	36%	28%	30%	24%	25%	27%	36% J	20%	29%	31%	30%	29%	33%	27%	28%	39% Q
A negative role	25%	17%	25%	26%	22%	35% B	23%	25%	24%	21%	25%	29% MN	20%	15%	27%	24%	26%	24%
No real difference	31%	38% C	23%	33% C	34%	28%	37% C	30%	19%	47% I	29%	27%	39% KL	47% KL	29%	33%	33% R	21%
You cannot say	14%	11%	15%	13%	14%	13%	15%	17%	22%	12%	18% M	13%	11%	9%	11%	16% O	13%	17%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q13e. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **The media**

MUNICIPAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
A positive role	30%	23%	29%	33% B	31%	36% G	26%	27%	42% GH	25%	34%	32%	34%	29%	36%	43% RS	38% RS	20%	22%
A negative role	25%	37% DE	26% E	26% E	17%	23%	31% I	24%	16%	24%	29%	25%	27%	28% O	12%	30%	28%	25%	20%
No real difference	31%	23%	32%	29%	36% B	22%	30%	38% F	34%	32%	28%	33%	25%	30%	37%	18%	27%	43% PQS	29% P
You cannot say	14%	17%	13%	12%	15%	20% HI	13%	11%	8%	19% KL	10%	10%	13%	13%	14%	9%	7%	13% Q	29% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q13e. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **The media**

MUNICIPAL GOVT  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	
Weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
A positive role	30%	26%	34%	36%	36% G	33% G	18%	36% JK	38% JK	21%	15%	42% M	20%	36% O	27%	25%	37%	35% P
A negative role	25%	30%	21%	26%	29%	26%	21%	28%	23%	32%	33%	23%	34% L	28%	26%	29%	32%	25%
No real difference	31%	33%	30%	29%	27%	30%	36%	29%	32%	37%	41%	27%	37% L	29%	34%	34% Q	21%	33% Q
You cannot say	14%	11%	16%	9%	7%	12%	24% EF	7%	7%	9%	12%	8%	9%	7%	12% N	12%	10%	7%

# IOG Public Governance Survey 2014

YOUR MUNICIPAL GOVT

Q13f. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Citizen advocacy groups**

MUNICIPAL GOVT  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
A positive role	45%	46%	50% D	40%	40%	42%	51%	43%	52%	45%	46%	44%	49%	37%	43%	47%	42%	57% Q
A negative role	14%	12%	12%	16% G	14%	19% G	7%	10%	10%	7%	10%	16%	10%	11%	18% P	9%	14%	13%
No real difference	26%	28%	22%	28%	23%	24%	27%	24%	19%	34%	24%	24%	30%	33%	28%	24%	28% R	15%
You cannot say	16%	14%	15%	16%	23%	14%	15%	23%	19%	14%	20% M	17%	11%	18%	11%	20% O	16%	14%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q13f. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Citizen advocacy groups**

MUNICIPAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
A positive role	45%	40%	42%	45%	50%	44%	37%	51% G	67% FGH	38%	46%	47%	53% J	43%	51%	63% QRS	51% RS	36%	36%
A negative role	14%	17%	17% D	10%	12%	13%	18% HI	11%	7%	14%	17%	14%	12%	15% O	9%	21% S	15%	14%	9%
No real difference	26%	24%	24%	31%	23%	20%	29% F	26%	19%	26%	26%	26%	21%	26%	26%	9%	26% P	37% PQS	21% P
You cannot say	16%	19%	16%	15%	15%	22% HI	16% I	12%	7%	22% KL	11%	14%	15%	16%	15%	8%	8%	14%	34% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q13f. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Citizen advocacy groups**

MUNICIPAL GOVT  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	
Weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
A positive role	45%	45%	43%	54%	55% G	47% G	28%	52% K	48% K	47% K	24%	53% M	41%	51%	45%	42%	40%	53% PQ
A negative role	14%	14%	12%	11%	17% G	15% G	7%	15%	14%	13%	23%	14%	17%	17%	13%	16%	30% PR	11%
No real difference	26%	30%	26%	16%	19%	25%	36% EF	22%	30%	27%	41% H	21%	31% L	24%	28%	29%	20%	27%
You cannot say	16%	11%	19%	19%	8%	13%	30% EF	10%	8%	12%	12%	12%	11%	8%	14% N	13%	9%	10%

# IOG Public Governance Survey 2014

YOUR MUNICIPAL GOVT

Q13g. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Industry associations**

MUNICIPAL GOVT  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
A positive role	26%	28%	31% D	20%	33%	32% D	25%	23%	29%	21%	25%	22%	25%	31%	30% P	22%	25%	28%
A negative role	23%	14%	27% BE	25% B	14%	21%	23%	17%	20%	21%	19%	26%	26%	14%	28% P	19%	22%	31% Q
No real difference	29%	28%	19%	36% C	30%	29%	32% C	37% I	21%	39% I	31%	28%	30%	39%	26%	32%	32% R	15%
You cannot say	22%	30%	24%	19%	23%	18%	20%	23%	30%	19%	25%	23%	19%	16%	15%	28% O	21%	26%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q13g. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Industry associations**

MUNICIPAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
A positive role	26%	22%	38% BDE	25%	18%	34% GH	24%	23%	28%	25%	29%	23%	35% L	26%	25%	49% QRS	35% RS	13%	15%
A negative role	23%	32% C	17%	22%	26% C	16%	26% F	23%	32% F	24%	24%	27%	19%	24%	22%	22%	23%	29% S	18%
No real difference	29%	20%	23%	33% BC	37% BC	22%	31% F	36% F	24%	25%	28%	34%	28%	28%	33%	17%	27% P	39% PQS	27%
You cannot say	22%	26%	22%	21%	19%	28% I	19%	19%	16%	26%	20%	17%	19%	22%	20%	12%	14%	19%	41% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q13g. Please indicate whether you think each of the following generally plays a positive role, a negative role, or makes no real difference: **Industry associations**

MUNICIPAL GOVT  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	
Weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
A positive role	26%	24%	31%	16%	28% G	30% G	18%	34% JK	28% JK	15%	13%	33% M	21%	36% O	21%	28%	26%	29%
A negative role	23%	26%	18%	40% C	30% G	23%	17%	22%	27%	28%	27%	22%	28%	21%	27%	24%	33%	22%
No real difference	29%	34%	29%	22%	29%	28%	31%	24%	34% H	35%	45% H	27%	35% L	28%	33%	32%	28%	31%
You cannot say	22%	15%	22%	22%	13%	19%	35% EF	19% I	11%	22% I	15%	18%	16%	15%	19%	16%	13%	18%

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q14. Do you believe the people who run the GOVERNMENT are genuinely trying to do their best for the people they represent, even if they do not always succeed in doing so?

MUNICIPAL GOVT  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
Yes	50%	58%	49%	45%	54%	55%	58% D	43%	48%	49%	46%	45%	57% KL	53%	48%	52%	51%	47%
No	31%	21%	30%	35% BF	32%	23%	29%	32%	32%	35%	32%	33%	26%	30%	35% P	26%	30%	31%
You cannot say	19%	22%	21%	20%	14%	22%	13%	25%	20%	16%	22%	22%	17%	17%	17%	22%	19%	22%

# IOG Public Governance Survey 2014

## YOUR MUNICIPALGOVT

Q14. Do you believe the people who run the GOVERNMENT are genuinely trying to do their best for the people they represent, even if they do not always succeed in doing so?

MUNICIPAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		----	----	----	----	----	----	----	----	----	----	----	----	----	----	----	----	----	----
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
Yes	50%	44%	53%	51%	50%	52%	45%	56% G	51%	47%	53%	57%	49%	50%	52%	85% QRS	63% RS	21%	46% R
No	31%	34% C	23%	32%	35% C	26%	34%	26%	34%	33%	35% L	26%	30%	31%	29%	10%	20% P	60% PQS	23% P
You cannot say	19%	22%	24% E	18%	16%	21%	21%	18%	15%	20% K	12%	17%	21%	19%	19%	5%	17% P	19% P	31% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q14. Do you believe the people who run the GOVERNMENT are genuinely trying to do their best for the people they represent, even if they do not always succeed in doing so?

MUNICIPAL GOVT  
BANNER 3

	EMPL. SECTOR				ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
Yes	50%	50%	48%	62%	52% G	54% G	41%	76% IJK	48% JK	26%	18%	68% M	36%	60% O	45%	50%	53%	57%
No	31%	28%	31%	25%	33%	27%	32%	14%	34% H	60% HI	75% HI	18%	53% L	26%	39% N	34%	38%	29%
You cannot say	19%	22%	21%	13%	14%	18%	27% EF	10%	18% HK	14%	6%	14%	11%	14%	17%	16%	9%	13%

# IOG Public Governance Survey 2014

YOUR MUNICIPALGOVT

Q15. Which of the following two statements about GOVERNMENT is closest to your own view, even if neither is exactly right?

MUNICIPAL GOVT  
BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
Governments are essential to finding solutions to the important problems in our society	47%	41%	43%	50%	47%	51%	49%	56% IJ	39%	39%	47%	44%	53% N	34%	48%	47%	49%	40%
Governments are often the cause of the important problems in our society	38%	44%	41%	35%	42%	36%	38%	28%	43% H	43%	35%	43%	34%	56% KM	39%	38%	36%	47% Q
You cannot say	15%	15%	16%	15%	10%	13%	13%	17%	19%	19%	18%	13%	13%	11%	13%	16%	15%	14%

# IOG Public Governance Survey 2014

## YOUR MUNICIPALGOVT

Q15. Which of the following two statements about GOVERNMENT is closest to your own view, even if neither is exactly right?

MUNICIPAL GOVT  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30k	\$30-60k	\$60-100k	\$100k +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
Governments are essential to finding solutions to the important problems in our society	47%	51%	48%	47%	45%	47%	43%	53% G	56%	37%	48% J	49% J	61% JK	44%	63% N	79% QRS	58% RS	22%	44% R
Governments are often the cause of the important problems in our society	38%	33%	33%	40%	45% BC	39%	40%	34%	38%	41% M	41% M	40% M	27%	41% O	25%	14%	31% P	64% PQS	31% P
You cannot say	15%	16%	20% E	13%	10%	14%	17% I	13%	7%	21% KLM	10%	11%	11%	15%	12%	6%	11%	14% P	25% PO

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q15. Which of the following two statements about GOVERNMENT is closest to your own view, even if neither is exactly right?

MUNICIPAL GOVT  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	
Weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
Governments are essential to finding solutions to the important problems in our society	47%	46%	47%	52%	54% G	51% G	34%	65% IJK	49% JK	32%	21%	100%	-	63% O	37%	40%	59% P	59% P
Governments are often the cause of the important problems in our society	38%	40%	36%	30%	39%	37%	39%	27%	40% H	58% HI	73% HI	-	100%	29%	52% N	50% QR	35%	33%
You cannot say	15%	14%	17%	18%	7%	12% E	28% EF	8%	11%	10%	6%	-	-	8%	10%	10%	6%	8%

# IOG Public Governance Survey 2014

## YOUR MUNICIPALGOVT

Q16. Do you believe the issues facing GOVERNMENT today are:

MUNICIPAL GOVT

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	52	175	245	40	71	87	103	82	49	258	180	159	37	326	343	544	126
Unweighted 'N'	673	78	162	212	76	70	75	89	78	43	235	184	170	45	339	334	567	106
Much more complex and challenging than they were 10 years ago	35%	32%	39% G	36%	40%	32%	26%	42%	38%	28%	38%	35%	31%	38%	31%	39% O	34%	38%
Somewhat more complex and challenging than they were 10 years ago	34%	34%	25%	38% C	40%	37%	37%	30%	24%	35%	29%	36%	36%	37%	35%	34%	38% R	19%
Are no more complex and challenging than they were 10 years ago	20%	20%	22% E	18%	10%	21%	23% E	17%	26%	19%	20%	18%	23%	21%	23% P	17%	17%	30% Q
You cannot say	11%	14%	14%	8%	10%	9%	13%	10%	12%	18%	13% N	11%	10%	4%	11%	11%	11%	13%

# IOG Public Governance Survey 2014

## YOUR MUNICIPALGOVT

Q16. Do you believe the issues facing GOVERNMENT today are:

MUNICIPAL GOVT

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	669	108	181	204	176	139	279	161	66	155	186	181	82	557	113	78	251	186	155
Unweighted 'N'	673	118	179	191	185	145	281	158	64	154	191	178	85	572	101	80	254	181	158
Much more complex and challenging than they were 10 years ago	35%	30%	33%	34%	40%	39%	30%	36%	53% GH	30%	34%	39%	38%	33%	42%	59% QRS	35% S	33%	25%
Somewhat more complex and challenging than they were 10 years ago	34%	34%	40%	31%	33%	31%	37%	34%	30%	36%	38%	35%	31%	35%	33%	25%	42% PS	34%	28%
Are no more complex and challenging than they were 10 years ago	20%	19%	12%	24% C	23% C	20%	21% I	20%	11%	20%	22%	19%	15%	20%	16%	13%	16%	25% PQ	23% P
You cannot say	11%	17% E	14% E	10% E	5%	11%	12% I	10%	5%	14% KL	6%	7%	17% KL	11%	9%	4%	7%	8%	24% PQR

# IOG Public Governance Survey 2014

## YOUR MUNICIPAL GOVT

Q16. Do you believe the issues facing GOVERNMENT today are:

MUNICIPAL GOVT

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	669	117	203	23	212	281	177	240	207	108	42	316	256	272	326	216	79	268
Unweighted 'N'	673	113	202	22	210	288	175	247	203	112	41	316	259	270	331	213	85	274
Much more complex and challenging than they were 10 years ago	35%	37%	35%	40%	41% G	37% G	25%	38%	41%	31%	29%	41%	34%	44% O	33%	38% Q	22%	39% Q
Somewhat more complex and challenging than they were 10 years ago	34%	35%	28%	37%	35%	35%	32%	37% K	36% K	41% K	18%	40%	34%	36%	37%	34%	58% PR	34%
Are no more complex and challenging than they were 10 years ago	20%	16%	22%	11%	19%	21%	18%	19%	18%	23%	43% HIJ	15%	26% L	14%	25% N	20%	13%	22%
You cannot say	11%	11%	14%	12%	5%	7%	25% EF	6%	5%	4%	9%	4%	5%	7%	5%	8%	7%	5%

# IOG Public Governance Survey 2014

Q17. In your opinion, does the federal government treat all regions in Canada equally, or does it favour one region over the others?

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Favours one region over others	61%	79% CDEFG	63% D	56%	66% D	56%	68% DF	52%	66% H	61%	58%	63%	70% KL	74% KL	60%	62%	60%	67% Q
Treats all regions equally	20%	12%	17%	23% BC	20%	29% BCG	18%	23% I	15%	21%	20% MN	19%	14%	13%	25% P	16%	22% R	13%
You cannot say	18%	9%	20% BG	21% BG	14%	16%	14%	25%	20%	17%	22% MN	18%	16%	13%	15%	21% O	18%	20%

# IOG Public Governance Survey 2014

Q17. In your opinion, does the federal government treat all regions in Canada equally, or does it favour one region over the others?

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Favours one region over others	61%	48%	51%	68% BC	74% BCD	54%	63% F	66% F	67% F	59%	66% J	62%	63%	62%	57%	41%	58% P	74% PQS	59% P
Treats all regions equally	20%	32% DE	29% DE	14%	12%	21%	20%	19%	23%	23%	20%	21%	21%	20%	24%	51% QRS	26% RS	12%	11%
You cannot say	18%	20%	20% E	18%	15%	25% GHI	17% I	15%	10%	19%	14%	17%	15%	18%	19%	8%	16% P	15% P	30% PQR

# IOG Public Governance Survey 2014

Q17. In your opinion, does the federal government treat all regions in Canada equally, or does it favour one region over the others?

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Favours one region over others	61%	61%	62%	54%	73% FG	62% G	48%	54%	63% H	75% HI	78% HI	58%	73% L	56%	76% N	64%	58%	67% Q
Treats all regions equally	20%	21%	19%	17%	19%	24% EG	16%	33% IJK	24% JK	10%	9%	29% M	16%	32% O	13%	22%	35% PR	20%
You cannot say	18%	18%	19%	30% BC	8%	14% E	36% EF	12%	13%	15%	13%	13%	12%	12%	12%	14% Q	7%	13% Q

# IOG Public Governance Survey 2014

Q18. Which region or province do you feel is favoured the most over the others?

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	1229	110	327	416	83	116	177	172	166	79	457	306	324	106	584	645	989	240
Unweighted 'N'	1230	168	300	338	151	122	151	143	156	68	409	325	331	127	603	627	1026	204
Atlantic Canada/ Maritimes	1%	*%	1%	1%	1%	2%	1%	*%	-	-	*%	1%	2% K	-	1%	1%	1%	1%
Quebec	23%	19%	12%	26% C	36% BCG	41% BCDG	23% C	23% I	11%	21%	21%	27% K	24%	25%	29% P	18%	27% R	9%
Ontario	34%	34%	27%	31%	40% C	38% C	49% BCD	39% I	28%	46% I	36%	31%	32%	33%	29%	38% O	36% R	26%
Prairies (Manitoba/ Saskatchewan)	3%	4%	6% D	2%	2%	-	-	2%	5%	-	2%	3%	2%	6%	2%	4%	2%	7% Q
Alberta	27%	35% EFG	41% DEFG	26% EFG	14%	16%	13%	24%	42% HJ	15%	28%	25%	29%	30%	31% P	24%	23%	45% Q
B.C.	4%	4%	2%	3%	2%	1%	10% BCDEF	1%	2%	13% HI	3% N	4% N	4% N	*%	4%	4%	4%	2%
You cannot say	8%	4%	10% BFG	11% BEFG	5%	3%	5%	11%	12%	6%	10%	8%	7%	6%	4%	12% O	8%	11%

# IOG Public Governance Survey 2014

Q18. Which region or province do you feel is favoured the most over the others?

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	1229	150	295	422	362	223	569	273	122	271	370	313	179	1037	192	87	409	461	272
Unweighted 'N'	1230	157	289	399	385	230	570	274	113	275	367	303	185	1051	179	88	413	449	280
Atlantic Canada/ Maritimes	1%	*%	*%	1%	1%	1%	1%	1%	2%	1%	*%	-	1%	1%	1%	1%	1%	1%	1%
Quebec	23%	14%	14%	29% BC	27% BC	19%	26% F	24%	21%	18%	23%	30% JK	24%	23%	24%	27%	23%	23%	24%
Ontario	34%	50% CDE	39% DE	30%	28%	35%	35%	31%	31%	35%	37% L	28%	35%	35%	29%	31%	38% R	31%	35%
Prairies (Manitoba/ Saskatchewan)	3%	1%	3%	3%	4% B	4%	2%	4% I	1%	3%	3%	3%	2%	3%	1%	4%	3%	4% S	1%
Alberta	27%	19%	29% B	26%	30% B	22%	26%	31% F	35% F	24%	26%	29%	30%	27%	29%	32%	25%	30%	25%
B.C.	4%	6%	5% E	3%	2%	7% GH	3%	2%	5%	5%	3%	3%	3%	3%	7% N	1%	5% P	3%	3%
You cannot say	8%	9%	10%	7%	7%	13% GHI	7%	6%	6%	12% LM	8%	7%	5%	8%	9%	5%	6%	9%	11% PQ

# IOG Public Governance Survey 2014

Q18. Which region or province do you feel is favoured the most over the others?

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	1229	224	349	42	431	537	261	293	387	338	164	507	622	439	731	456	142	476
Unweighted 'N'	1230	221	340	38	428	546	256	300	395	336	154	505	627	438	735	455	141	485
Atlantic Canada/ Maritimes	1%	2%	1%	-	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	-	1%
Quebec	23%	21%	27%	20%	28% FG	21%	20%	29% I	21%	22%	23%	23%	24%	24%	24%	27% Q	18%	23%
Ontario	34%	43% C	34%	37%	27%	36% E	42% E	36%	37%	31%	29%	33%	35%	36%	33%	32%	38%	35%
Prairies (Manitoba/ Saskatchewan)	3%	2%	2%	-	3%	3%	4%	2%	3%	3%	3%	3%	2%	4%	2%	3%	1%	2%
Alberta	27%	22%	27%	32%	33% G	28% G	16%	21%	28% H	30% H	30% H	30%	26%	24%	29%	26%	29%	29%
B.C.	4%	3%	3%	3%	3%	4%	4%	3%	5%	3%	3%	3%	5%	4%	3%	5% R	7% R	2%
You cannot say	8%	8%	6%	7%	5%	8% E	14% EF	8%	5%	9%	11% I	8%	8%	8%	8%	6%	7%	8%

# IOG Public Governance Survey 2014

Q19. Would you say that people of your province get back more than they pay to the federal government, less than they pay, or an amount roughly equal to what they pay to the federal government?

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Get back more than they pay	14%	15% G	21% DEFG	13% G	13% G	12% G	6%	12%	19% HJ	8%	13%	14%	10%	13%	19% P	9%	12%	22% Q
Get back less than they pay	54%	55%	49%	55% C	57%	59% C	57% C	54%	54%	54%	54%	50%	57% L	62% L	52%	56%	55% R	49%
Get roughly equal to what they pay	15%	16%	14%	15%	12%	14%	17%	14%	12%	17%	14%	16%	16%	12%	15%	15%	16% R	11%
You cannot say	17%	14%	17%	18%	18%	14%	19%	19%	15%	22%	18%	20% N	16%	13%	14%	20% O	17%	17%

# IOG Public Governance Survey 2014

Q19. Would you say that people of your province get back more than they pay to the federal government, less than they pay, or an amount roughly equal to what they pay to the federal government?

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Get back more than they pay	14%	15%	17% DE	12%	13%	14%	12%	16%	17%	14%	15%	15%	18%	14%	12%	31% QRS	17% RS	10%	7%
Get back less than they pay	54%	47%	51%	59% BC	57% B	50%	57% F	53%	53%	55%	54%	58% M	50%	54%	54%	42%	53% P	63% PQS	49%
Get roughly equal to what they pay	15%	18% D	14%	13%	17%	13%	15%	15%	20% F	12%	16% J	14%	17%	14%	17%	17%	18% RS	13%	12%
You cannot say	17%	20% E	18%	17%	14%	23% GHI	15% I	16% I	10%	19% KL	14%	13%	15%	17%	18%	9%	13%	14% P	31% PQR

# IOG Public Governance Survey 2014

Q19. Would you say that people of your province get back more than they pay to the federal government, less than they pay, or an amount roughly equal to what they pay to the federal government?

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Get back more than they pay	14%	16% C	11%	16%	17% G	16% G	8%	22% IJK	14% K	12%	8%	20% M	12%	21% O	11%	20% R	22% R	10%
Get back less than they pay	54%	55%	56%	51%	57% G	56% G	48%	48%	59% H	62% H	69% HI	50%	67% L	51%	66% N	61% R	59%	53%
Get roughly equal to what they pay	15%	12%	16%	17%	16%	15%	13%	19% JK	16%	13%	12%	19% M	12%	16%	14%	10%	12%	24% PQ
You cannot say	17%	18%	17%	16%	9%	13% E	31% EF	11%	12%	13%	11%	12%	10%	13%	10%	9%	7%	13% PQ

# IOG Public Governance Survey 2014

Q20a. Please indicate whether you Strongly agree, Somewhat agree, Somewhat disagree or Strongly disagree with each of the following statements: **The media does a good job of holding governments to account for their performance**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Strongly agree	21%	16%	25% BEG	22%	18%	20%	18%	22%	19%	19%	20%	16%	18%	18%	26% P	17%	21%	24%
Somewhat agree	49%	51%	49%	47%	49%	53%	47%	47%	52%	46%	49%	50%	49%	59% KM	44%	53% O	49%	49%
Somewhat disagree	16%	21% CF	13%	17%	20%	12%	17%	15%	17%	17%	16%	17%	20% N	12%	17%	15%	16%	15%
Strongly disagree	7%	5%	5%	7% C	6%	8%	10% C	7% I	3%	7%	6%	9%	7%	7%	7%	7%	7% R	4%
You cannot say	7%	7%	7%	7%	7%	7%	7%	9%	9%	11%	9% MN	8%	5%	4%	6%	8% O	7%	8%

# IOG Public Governance Survey 2014

Q20a. Please indicate whether you Strongly agree, Somewhat agree, Somewhat disagree or Strongly disagree with each of the following statements: **The media does a good job of holding governments to account for their performance**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Strongly agree	21%	22%	27% DE	19%	17%	24% H	23% H	15%	20%	25%	22%	20%	20%	22% O	16%	44% QRS	24% RS	18% S	12%
Somewhat agree	49%	43%	44%	51% BC	55% BC	47%	49%	49%	53%	42%	49% J	51% J	52% J	48%	52%	39%	56% PRS	42%	50% PR
Somewhat disagree	16%	17%	15%	16%	16%	14%	16%	22% FGI	13%	17%	17%	15%	18%	16%	16%	9%	14% P	22% PQS	14%
Strongly disagree	7%	6%	6%	8%	7%	4%	7%	8% F	9%	6%	7% M	8% M	4%	6%	8%	5%	3%	10% PQ	8% Q
You cannot say	7%	12% DE	8%	6%	5%	11% GHI	6%	6%	5%	11% KLM	4%	5%	5%	7%	8%	2%	3%	7% PQ	16% PQR

# IOG Public Governance Survey 2014

Q20a. Please indicate whether you Strongly agree, Somewhat agree, Somewhat disagree or Strongly disagree with each of the following statements: **The media does a good job of holding governments to account for their performance**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Strongly agree	21%	18%	16%	20%	22% G	25% G	15%	26% JK	25% JK	17%	19%	26% M	20%	29% O	19%	19%	38% PR	22%
Somewhat agree	49%	51%	52%	51%	54% FG	48%	44%	56% IK	50% K	52% K	35%	54% M	48%	52%	48%	50%	44%	54% Q
Somewhat disagree	16%	19%	16%	14%	14%	17%	17%	12%	16% H	18% H	24% HI	13%	19% L	13%	19% N	18% Q	12%	16%
Strongly disagree	7%	7%	8%	6%	8% F	5%	7%	4%	5%	9% HI	17% HIJ	5%	10% L	4%	10% N	10% QR	4%	6%
You cannot say	7%	6%	8%	9%	2%	5% E	16% EF	2%	3%	5% H	4%	3%	2%	2%	4% N	3%	2%	3%

# IOG Public Governance Survey 2014

Q20b. Please indicate whether you Strongly agree, Somewhat agree, Somewhat disagree or Strongly disagree with each of the following statements: **The media is often biased in how it covers important issues**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Strongly agree	29%	25%	18%	35% BCG	36% BC	31% C	29% C	35% IJ	16%	23%	26%	30%	28%	23%	31% P	26%	32% R	15%
Somewhat agree	43%	49% D	46% D	40%	44%	44%	44%	37%	46% H	48% H	42%	43%	46%	49%	45%	42%	44%	42%
Somewhat disagree	17%	16%	23% DEFG	16% E	9%	16%	16% E	18%	25% HJ	16%	20% L	16%	17%	18%	16%	18%	15%	29% Q
Strongly disagree	3%	2%	4% BF	3%	2%	1%	4% F	1%	4% H	5%	3%	3%	3%	4%	2%	4%	2%	6% Q
You cannot say	8%	8%	8%	7%	9%	7%	7%	9%	9%	9%	9%	8%	6%	6%	6%	9% O	8%	8%

# IOG Public Governance Survey 2014

Q20b. Please indicate whether you Strongly agree, Somewhat agree, Somewhat disagree or Strongly disagree with each of the following statements: **The media is often biased in how it covers important issues**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Strongly agree	29%	33% DE	33% DE	26%	25%	26%	29%	31%	28%	30%	31%	28%	27%	29%	30%	41% QRS	24%	32% QS	26%
Somewhat agree	43%	40%	42%	43%	47%	41%	43%	45%	51% FG	40%	43%	45%	51% JK	44%	42%	43%	50% PRS	39%	39%
Somewhat disagree	17%	15%	15%	20% BC	17%	19%	18%	16%	17%	17%	18%	17%	15%	17%	19%	12%	20% PS	19% PS	14%
Strongly disagree	3%	3%	2%	3%	4% C	2%	4% H	2%	2%	4% M	2%	3%	2%	3%	3%	3%	2%	4% Q	3%
You cannot say	8%	9%	9%	7%	6%	11% GHI	6% I	7% I	2%	8% K	5%	6%	6%	8%	6%	2%	4% P	6% P	18% PQR

# IOG Public Governance Survey 2014

Q20b. Please indicate whether you Strongly agree, Somewhat agree, Somewhat disagree or Strongly disagree with each of the following statements: **The media is often biased in how it covers important issues**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/	HIGH	MED	LOW	GEN/	WORK/	BROK/	COMP/	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
				PROF														
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Strongly agree	29%	24%	27%	39% BC	33% G	30% G	23%	30%	30%	30%	32%	30%	32%	28%	33%	35% R	34% R	24%
Somewhat agree	43%	47% D	46% D	32%	44%	47% G	38%	47% K	48% K	42%	38%	48% M	43%	46%	44%	44%	45%	47%
Somewhat disagree	17%	16%	18%	20%	18%	16%	18%	17%	16%	21%	18%	18%	17%	20% O	16%	15%	16%	20% P
Strongly disagree	3%	4%	2%	-	3%	3%	4%	3%	2%	4%	6% I	1%	5% L	2%	4% N	2%	3%	4%
You cannot say	8%	9%	7%	10%	3%	5%	17% EF	3%	4%	4%	7% H	3%	4%	3%	3%	3%	3%	4%

# IOG Public Governance Survey 2014

Q20c. Please indicate whether you Strongly agree, Somewhat agree, Somewhat disagree or Strongly disagree with each of the following statements: **The media provides the only way for most citizens to know about what governments are doing**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Strongly agree	25%	29%	31% DEFG	23%	22%	23%	24%	25%	30% J	20%	25%	22%	26%	37% KLM	26%	25%	24%	31% Q
Somewhat agree	45%	40%	41%	45%	47%	51% C	48%	43%	43%	47%	44% N	46% N	44% N	33%	44%	45%	46%	40%
Somewhat disagree	18%	19%	17%	19% G	18%	18%	14%	18%	17%	16%	18%	17%	18%	22%	19%	16%	17%	18%
Strongly disagree	6%	4%	7%	6%	6%	4%	8% F	4%	6%	9%	5%	8%	7%	5%	7%	6%	6%	6%
You cannot say	6%	7%	4%	7% C	7%	5%	6%	10% I	4%	8%	7% N	7% N	5%	2%	5%	7% O	6%	5%

# IOG Public Governance Survey 2014

Q20c. Please indicate whether you Strongly agree, Somewhat agree, Somewhat disagree or Strongly disagree with each of the following statements: **The media provides the only way for most citizens to know about what governments are doing**

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Strongly agree	25%	28% C	19%	29% C	27% C	30% GHI	23%	23%	22%	29% L	27%	22%	25%	26%	22%	37% QRS	25%	25%	23%
Somewhat agree	45%	38%	47% B	45% B	45% B	40%	46% F	45%	52% F	43%	42%	46%	51% JK	44%	48%	42%	52% PRS	41%	40%
Somewhat disagree	18%	18%	21% D	15%	17%	15%	18%	20%	18%	13%	20% JM	21% JM	14%	18%	18%	14%	16%	21% PQ	17%
Strongly disagree	6%	8%	6%	6%	6%	5%	7%	6%	7%	7%	6%	6%	5%	6%	5%	5%	6%	8%	5%
You cannot say	6%	9% DE	7%	5%	5%	9% GI	6% I	6% I	2%	7% L	5%	4%	4%	6%	6%	2%	3%	6% PQ	14% PQR

# IOG Public Governance Survey 2014

Q20c. Please indicate whether you Strongly agree, Somewhat agree, Somewhat disagree or Strongly disagree with each of the following statements: **The media provides the only way for most citizens to know about what governments are doing**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Strongly agree	25%	20%	24%	30%	31% FG	24%	22%	26%	24%	28%	30%	27%	27%	29%	26%	24%	23%	30% PQ
Somewhat agree	45%	48%	44%	43%	46% G	48% G	37%	49% K	49% K	44% K	36%	52% M	42%	49% O	43%	47%	50%	45%
Somewhat disagree	18%	18%	21%	21%	16%	19%	17%	17%	18%	20%	17%	14%	20% L	16%	20% N	19%	18%	15%
Strongly disagree	6%	8% D	5% D	1%	5%	5%	9% EF	6%	6%	5%	11% HIJ	4%	9% L	4%	8% N	7%	5%	7%
You cannot say	6%	5%	6%	5%	1%	4% E	14% EF	2%	2%	3%	6% HI	2%	2%	1%	3% N	2%	4%	2%

# IOG Public Governance Survey 2014

Q20d. Please indicate whether you Strongly agree, Somewhat agree, Somewhat disagree or Strongly disagree with each of the following statements: **The media is too focused on uncovering government scandals and mistakes**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Strongly agree	21%	16%	27% BDFG	21% G	20%	18%	15%	22% J	23% J	12%	20%	23%	20%	21%	22%	20%	18%	34% Q
Somewhat agree	37%	42% G	39% G	36%	41%	38%	32%	32%	38%	37%	35%	34%	39%	42%	39%	36%	37%	39%
Somewhat disagree	26%	26%	23%	25%	20%	30% E	33% CDE	29%	27%	31%	29% M	25%	24%	26%	24%	27%	27% R	19%
Strongly disagree	8%	8%	5%	9% C	9%	8%	12% C	8%	7%	9%	8%	9%	10%	7%	9%	8%	9% R	4%
You cannot say	8%	9%	6%	8%	10%	6%	8%	10%	5%	11%	8% N	9% N	7% N	3%	6%	9% O	8% R	5%

# IOG Public Governance Survey 2014

Q20d. Please indicate whether you Strongly agree, Somewhat agree, Somewhat disagree or Strongly disagree with each of the following statements: **The media is too focused on uncovering government scandals and mistakes**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Strongly agree	21%	25% C	18%	21%	21%	21%	23% H	17%	17%	24%	20%	22%	19%	22% O	17%	30% QRS	21%	20%	18%
Somewhat agree	37%	41% E	40%	36%	34%	39%	37%	35%	43%	35%	37%	37%	42%	38%	37%	44% RS	44% RS	34%	30%
Somewhat disagree	26%	19%	27% B	25% B	30% B	20%	25%	30% FG	34% FG	23%	29% J	27%	27%	25%	31% N	15%	24% P	28% P	29% P
Strongly disagree	8%	6%	5%	11% BC	10% C	8%	8% I	11% I	4%	8%	9%	9%	6%	8%	8%	8%	6%	11% Q	8%
You cannot say	8%	9%	10% E	7%	5%	12% GHI	7% I	6% I	3%	10% KLM	5%	6%	5%	8%	7%	2%	5% P	7% P	16% PQR

# IOG Public Governance Survey 2014

Q20d. Please indicate whether you Strongly agree, Somewhat agree, Somewhat disagree or Strongly disagree with each of the following statements: **The media is too focused on uncovering government scandals and mistakes**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Strongly agree	21%	19%	18%	25%	19%	22%	20%	23%	21%	22%	20%	20%	25% L	22%	23%	27% QR	16%	19%
Somewhat agree	37%	42% D	37%	30%	36%	42% EG	32%	44% JK	43% JK	35% K	26%	43% M	35%	42% O	37%	38%	40%	41%
Somewhat disagree	26%	25%	27%	27%	32% FG	23%	24%	24%	25%	31% H	28%	27%	26%	26%	27%	25%	28%	27%
Strongly disagree	8%	6%	9%	12%	11% FG	8%	6%	6%	6%	9%	21% HIJ	7%	10% L	6%	11% N	8%	12%	9%
You cannot say	8%	8%	8%	6%	2%	5% E	18% EF	3%	5%	4%	6%	3%	4%	3%	3%	3%	3%	5% P

# IOG Public Governance Survey 2014

Q21. The next few questions are about how government might do a better job in the future. In order to properly serve the people who elect them, do you think:

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Governments need to fundamentally change the way they operate	48%	54% F	48%	49%	54% F	43%	47%	44%	49%	43%	45%	50%	52% K	59% KL	47%	50%	48%	51%
Governments need to do a better job of how they currently operate	40%	36%	38%	39%	36%	45%	43%	40%	40%	49%	42% M	38%	35%	37%	42% P	37%	40%	38%
You cannot say	12%	9%	13%	13%	10%	12%	10%	16% J	11%	9%	13% N	13% N	13% N	4%	11%	13%	12%	12%

# IOG Public Governance Survey 2014

Q21. The next few questions are about how government might do a better job in the future. In order to properly serve the people who elect them, do you think:

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Governments need to fundamentally change the way they operate	48%	43%	41%	52% BC	56% BC	46%	52% I	48%	41%	48%	51%	49%	45%	50% O	43%	31%	41% P	64% PQS	46% P
Governments need to do a better job of how they currently operate	40%	43% E	45% DE	37%	35%	36%	38%	42%	49% FG	38%	39%	41%	45%	38%	47% N	58% QRS	49% RS	28%	31%
You cannot say	12%	14%	14% E	11%	10%	18% GHI	10%	11%	10%	14% K	10%	10%	10%	12%	10%	10%	9%	8%	23% PQR

# IOG Public Governance Survey 2014

Q21. The next few questions are about how government might do a better job in the future. In order to properly serve the people who elect them, do you think:

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Governments need to fundamentally change the way they operate	48%	45%	49%	61% B	51% G	51% G	41%	37%	48% H	61% HI	73% HIJ	37%	65% L	-	100%	54% R	55% R	45%
Governments need to do a better job of how they currently operate	40%	42%	38%	31%	45% G	41% G	31%	52% JK	47% JK	34% K	19%	54% M	30%	100%	-	39%	42%	47% P
You cannot say	12%	12%	13%	8%	4%	8% E	27% EF	11% IJ	5%	5%	7%	8% M	4%	-	-	7% Q	3%	8% Q

# IOG Public Governance Survey 2014

Q22. What in your view is the single most important change government needs to make in order to do a better job?

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Be more accountable / honest / open / transparent	20%	20%	19%	19%	23%	24%	19%	17%	22%	19%	19%	22%	24%	20%	19%	20%	20%	18%
Better leadership / representation	19%	25% C	16%	20%	19%	18%	17%	20%	18%	15%	18%	20%	21%	19%	21% P	17%	19%	17%
More efficient spending / decrease deficit	15%	16%	14%	14%	14%	17%	19%	11%	12%	15%	12%	17% K	21% K	16%	12%	17% O	15%	14%
Listen to the people / voters	14%	16%	15%	14%	16%	11%	13%	12%	14%	10%	12%	14%	18% K	19% K	13%	15%	13%	16%
Create more jobs / decrease unemployment	5%	6%	4%	5% F	3%	2%	5%	7%	6%	5%	6% L	3%	4%	7% L	4%	5% O	4%	5%
Strengthen the economy	4%	4%	5%	4%	4%	2%	4%	4%	5%	3%	4%	4%	5%	4%	3%	5% O	3%	6%
Lower taxes	4%	3%	4%	4%	3%	4%	4%	5%	4%	6%	4%	4%	4%	2%	4%	4%	4%	3%
Improve health care system	2%	2%	3% D	1%	2%	2%	1%	*%	5% H	3%	2%	1%	1%	1%	1%	3% O	1%	3% Q
Abolish / eliminate / address the senate	2%	2%	1%	1%	2%	5% CD	2%	2%	2%	1%	2%	1%	1%	1%	2%	2%	2%	-
Address social issues (e.g. seniors' issues, immigration issues)	2%	2%	2%	2%	2%	2%	1%	3%	1%	1%	2%	1%	2%	2%	1%	2%	1%	3%
Improve education system	1%	1%	1%	1%	1%	1%	2%	*%	1%	5% H	1%	2%	1%	1%	1%	2% O	1%	1%
Address the environment / pollution / climate change	1%	1%	1%	1%	1%	1%	1%	*%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%

Continued/ ...

# IOG Public Governance Survey 2014

(Continued)

Q22. What in your view is the single most important change government needs to make in order to do a better job?

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Address crime / crime legislation / justice system	1%	*%	*%	1% C	*%	-	1%	1%	-	1%	*%	1%	*%	2%	1%	*%	1%	-
Improve public infrastructure (e.g. roads)	1%	-	*%	1%	1%	-	*%	2%	1%	-	1%	*%	-	-	*%	1%	1%	*%
Other	3%	1%	2%	3% B	2%	5% BC	3%	3% I	*%	3%	2%	2%	2%	-	2%	3%	3%	2%
Nothing	2%	4%	1%	2%	5%	3%	2%	3%	-	-	1% M	1%	*%	1%	3%	1%	3%	-
You cannot say	39%	34%	41%	40%	39%	33%	37%	38%	38%	42%	39% M	38% M	32%	41% M	39%	38%	38%	40%

# IOG Public Governance Survey 2014

Q22. What in your view is the single most important change government needs to make in order to do a better job?

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Be more accountable / honest / open / transparent	20%	13%	15%	24% BC	25% BC	14%	22% F	22% F	22% F	16%	21% J	23% J	20%	20%	18%	16%	19%	24% PQS	18%
Better leadership / representation	19%	14%	16%	21% BC	22% BC	13%	19% F	23% F	19%	15%	19%	19%	26% JKL	19%	16%	10%	17% P	23% PQS	18% P
More efficient spending / decrease deficit	15%	11%	11%	19% BC	16% C	16%	15%	14%	14%	14%	14%	17%	19%	16% O	9%	15%	14%	15%	16%
Listen to the people / voters	14%	10%	11%	16% BC	17% BC	12%	14%	15%	13%	12%	17% J	14%	13%	14%	12%	13%	13%	17% QS	12%
Create more jobs / decrease unemployment	5%	8% DE	5%	3%	3%	4%	5%	4%	6%	7% KL	4%	3%	5%	4%	8% N	8% RS	6% S	4%	2%
Strengthen the economy	4%	5%	3%	5%	3%	4%	4%	3%	4%	5%	4%	3%	4%	4%	5%	6%	4%	5%	3%
Lower taxes	4%	4%	4%	4%	4%	3%	4%	4%	8% F	3%	4%	5% J	5%	4%	6%	6%	3%	5%	3%
Improve health care system	2%	2%	1%	2%	2%	1%	2% F	2% F	2%	1%	3% J	2%	2%	2%	2%	2%	2%	2%	1%
Abolish / eliminate / address the senate	2%	1%	1%	2% B	3% BC	1%	2% I	2% I	1%	1%	2%	1%	3%	2%	1%	1%	1%	2%	2%
Address social issues (e.g. seniors' issues, immigration issues)	2%	1%	1%	2% BC	3% BC	2% H	2% H	1%	2%	3% M	2%	1%	1%	2%	2%	2%	1%	1%	2%
Improve education system	1%	3% C	1%	1%	1%	1%	1%	2%	-	1%	2%	2%	1%	1%	2%	1%	1%	1%	1%

Continued/ ...

# IOG Public Governance Survey 2014

(Continued)

Q22. What in your view is the single most important change government needs to make in order to do a better job?

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Address the environment / pollution / climate change	1%	1%	*%	1%	2% C	*%	1% F	1%	-	*%	1%	2% J	1%	1%	1%	1%	1%	1%	*%
Address crime / crime legislation / justice system	1%	-	1%	1%	*%	*%	1%	1%	-	1%	*%	1%	1%	*%	2%	1%	1%	1%	*%
Improve public infrastructure (e.g. roads)	1%	*%	1%	*%	1%	*%	*%	1%	1%	*%	1%	1%	1%	*%	1%	1%	1%	1%	*%
Other	3%	3%	4% DE	2%	1%	3%	2%	2%	3%	2%	3%	3%	1%	3% O	1%	4% S	4% RS	2%	1%
Nothing	2%	1%	6% BDE	*%	*%	2%	2%	1%	1%	3% M	2%	2%	1%	2%	1%	7% QR	3% R	1%	-
You cannot say	39%	51% CDE	44% DE	33%	31%	48% GHI	36%	35%	33%	44% KLM	36%	34%	30%	38%	42%	34%	38% R	32%	51% PQR

# IOG Public Governance Survey 2014

Q22. What in your view is the single most important change government needs to make in order to do a better job?

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Be more accountable / honest / open / transparent	20%	19%	21%	24%	27% FG	20% G	13%	17%	21%	28% HIK	21%	20%	23%	19%	24% N	23% Q	10%	22% Q
Better leadership / representation	19%	18%	22%	17%	26% FG	18% G	12%	16%	17%	24% HI	28% HI	19%	23%	16%	24% N	23% Q	14%	21% Q
More efficient spending / decrease deficit	15%	15%	18%	17%	16% G	16% G	12%	16% K	15%	19% K	11%	15%	18%	16%	16%	22% QR	10%	14%
Listen to the people / voters	14%	13%	13%	9%	19% FG	14% G	8%	11%	16% H	18% H	15%	13%	17% L	12%	18% N	15%	14%	15%
Create more jobs / decrease unemployment	5%	5%	3%	2%	5%	5%	4%	5% K	6% K	4%	2%	6%	4%	6% O	4%	5%	4%	5%
Strengthen the economy	4%	5%	4%	2%	4%	4%	4%	5%	4%	4%	4%	4%	5%	5%	4%	5%	4%	4%
Lower taxes	4%	5% D	6% D	1%	6% FG	3%	3%	5%	3%	4%	6%	6% M	3%	5%	4%	6% R	4%	3%
Improve health care system	2%	2%	2%	4%	2%	2%	1%	1%	2%	2%	4%	2%	2%	2%	2%	2% Q	2%	2% Q
Abolish / eliminate / address the senate	2%	2%	2%	-	3% G	1%	1%	1%	1%	1%	5% HIJ	1%	2%	1%	3% N	2%	1%	2%
Address social issues (e.g. seniors' issues, immigration issues)	2%	2%	1%	-	1%	2%	2%	2%	1%	2%	2%	2%	2%	2%	2%	1%	1%	2%
Improve education system	1%	2%	1%	1%	2%	1%	1%	1%	2%	2%	1%	1%	2%	1%	2%	2%	2%	1%
Address the environment / pollution / climate change	1%	1%	1%	1%	1%	1% G	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%

Continued/ ...

# IOG Public Governance Survey 2014

(Continued)

Q22. What in your view is the single most important change government needs to make in order to do a better job?

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Address crime / crime legislation / justice system	1%	-	*%	1%	1%	1%	*%	*%	1%	1%	1%	1%	1%	1%	1%	1%	*%	1%
Improve public infrastructure (e.g. roads)	1%	1%	1%	-	1%	*%	1%	*%	1%	1%	-	1%	*%	1%	*%	1%	1%	*%
Other	3%	2%	1%	1%	3% G	3% G	1%	3%	4% J	1%	3%	3%	2%	4%	2%	3%	4%	2%
Nothing	2%	3% C	1%	-	1%	3% E	2%	2%	4% JK	1%	1%	2%	2%	2%	2%	1%	10% PR	1%
You cannot say	39%	37%	38%	41%	22%	38% E	57% EF	38%	34%	32%	32%	35%	32%	37% O	31%	28%	40% P	36% P

# IOG Public Governance Survey 2014

Q23. How confident are you that government is capable of making the type of changes necessary to do a better job of governing?

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Very confident	8%	6%	5%	8% C	14% BC	13% BCD	9% C	8% I	3%	9%	7%	7%	6%	5%	9% P	7%	9% R	4%
Somewhat confident	30%	28%	26%	30%	24%	32%	37% CE	36% I	28%	44% I	35% LMN	23%	26%	26%	30%	30%	31% R	22%
Not very confident	40%	42%	45% DFG	39%	40%	35%	33%	33%	44% HJ	26%	35%	44% K	45% K	47% K	38%	41%	38%	49% Q
Not at all confident	16%	20%	17%	16%	13%	13%	14%	14%	18%	13%	15%	19% K	16%	18%	17%	15%	15%	20% Q
You cannot say	7%	4%	7%	6%	9%	7%	7%	8%	6%	9%	8%	7%	7%	4%	5%	8% O	7%	5%

# IOG Public Governance Survey 2014

Q23. How confident are you that government is capable of making the type of changes necessary to do a better job of governing?

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Very confident	8%	13% DE	12% DE	6% E	3%	10% H	8% H	5%	10% H	10% L	10% L	6%	7%	7%	12% N	36% QRS	7% RS	2%	4%
Somewhat confident	30%	35% D	33% D	23%	31% D	26%	31%	29%	35% F	29%	31%	29%	35%	29%	33%	34% RS	45% PRS	16%	23% R
Not very confident	40%	31%	33%	49% BCE	42% BC	38%	40%	42%	37%	35%	37%	46% JK	44% J	40%	38%	25%	39% P	45% PQ	40% P
Not at all confident	16%	10%	14%	16% B	22% BCD	16%	15%	18%	14%	18% M	19% LM	15%	11%	16%	13%	3%	5%	31% PQS	17% PQ
You cannot say	7%	10% E	8% E	7% E	3%	10% GHI	6%	5%	4%	8% KLM	4%	4%	5%	7% O	4%	2%	4%	5%	16% PQR

# IOG Public Governance Survey 2014

Q23. How confident are you that government is capable of making the type of changes necessary to do a better job of governing?

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Very confident	8%	8%	6%	8%	6%	11% EG	6%	16% IJK	8% JK	4%	2%	14% M	4%	14% O	3%	10%	11%	7%
Somewhat confident	30%	32%	30%	27%	31% G	34% G	22%	42% JK	38% JK	20% K	6%	42% M	22%	41% O	22%	26%	43% PR	36% P
Not very confident	40%	37%	40%	48%	42%	38%	40%	34%	41% HK	54% HIK	32%	35%	47% L	36%	48% N	43% Q	35%	41%
Not at all confident	16%	15%	17%	13%	19% F	14%	16%	5%	11% H	19% HI	56% HIJ	7%	27% L	8%	24% N	20% QR	10%	14% Q
You cannot say	7%	8%	7%	5%	2%	4% E	17% EF	2%	2%	3%	4%	2%	1%	1%	2%	2%	1%	1%

# IOG Public Governance Survey 2014

Q24. In the future, would you like to see civil servants who manage government have more influence, the same influence, or less influence than they have today?

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
More influence	28%	33%	29%	28%	29%	25%	27%	21%	27%	26%	23%	31% K	32% K	24%	31% P	26%	27%	32%
The same influence	36%	31%	35%	36%	31%	39%	38%	40%	40%	37%	40% LM	29%	32%	40% L	37%	35%	37%	32%
Less influence	17%	20%	18%	17%	18%	13%	15%	17%	16%	16%	16%	19%	17%	17%	20% P	14%	17%	17%
You cannot say	19%	16%	18%	19%	22%	23%	19%	23%	17%	21%	21%	21%	19%	18%	13%	25% O	19%	19%

# IOG Public Governance Survey 2014

Q24. In the future, would you like to see civil servants who manage government have more influence, the same influence, or less influence than they have today?  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
More influence	28%	25%	29%	29%	29%	31% H	29% H	23%	29%	30%	31%	29%	26%	28%	28%	40% QRS	29% S	28% S	22%
The same influence	36%	39% E	41% DE	33%	31%	29%	35% F	41% FG	49% FG	31%	36%	39% J	42% J	35%	37%	41% RS	45% RS	31%	26%
Less influence	17%	13%	10%	20% BC	23% BC	14%	18% F	19% F	14%	16%	18%	18%	15%	17%	16%	11%	14%	23% PQS	16%
You cannot say	19%	23%	20%	19%	17%	26% GHI	19% I	17% I	8%	22% KL	15%	14%	17%	20%	19%	9%	12%	19% PQ	36% PQR

# IOG Public Governance Survey 2014

Q24. In the future, would you like to see civil servants who manage government have more influence, the same influence, or less influence than they have today?  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
More influence	28%	34% CD	24%	22%	29% G	31% G	23%	33% I	27%	29%	29%	31%	29%	32%	30%	32%	28%	29%
The same influence	36%	36%	36%	46%	38% G	39% G	27%	44% JK	42% JK	33% K	22%	45% M	32%	43% O	32%	31%	57% PR	42% P
Less influence	17%	9%	20% B	15%	21% FG	15%	14%	12%	18% H	20% H	27% HIJ	13%	23% L	14%	21% N	24% QR	10%	17% Q
You cannot say	19%	20%	20%	17%	12%	15%	36% EF	11%	13%	19% HI	22% HI	11%	16% L	11%	17% N	13% Q	5%	12% Q

# IOG Public Governance Survey 2014

Q25a. Would you favour or oppose the following types of changes in how governments operate:  
**Doing more consultation with citizens through online platforms (e.g., Facebook, electronic town halls)**  
 BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Favour	65%	66%	62%	65%	62%	70% C	64%	64%	61%	60%	63%	62%	66%	65%	65%	64%	66% R	58%
Oppose	19%	23%	22% F	19%	18%	15%	19%	17%	24% H	17%	19%	20%	18%	27% KM	20%	18%	18%	26% Q
You cannot say	16%	11%	16%	17%	20%	15%	17%	19%	15%	23%	18% N	18% N	16% N	8%	15%	18%	16%	16%

# IOG Public Governance Survey 2014

Q25a. Would you favour or oppose the following types of changes in how governments operate:  
**Doing more consultation with citizens through online platforms (e.g., Facebook, electronic town halls)**  
 BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Favour	65%	65%	71% BDE	61%	60%	60%	66%	64%	70% F	65%	67%	64%	67%	64%	68%	75% RS	70% S	65% S	51%
Oppose	19%	19%	15%	21% C	23% C	19%	20%	18%	20%	17%	20%	22% J	17%	20%	18%	17%	18%	22% Q	19%
You cannot say	16%	16%	14%	18%	16%	21% GI	14%	17% I	9%	18% K	12%	14%	15%	17%	14%	8%	13% P	12%	30% PQR

# IOG Public Governance Survey 2014

Q25a. Would you favour or oppose the following types of changes in how governments operate:  
**Doing more consultation with citizens through online platforms (e.g., Facebook, electronic town halls)**  
 BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Favour	65%	63%	64%	70%	74% FG	69% G	47%	70% JK	71% JK	64%	59%	71% M	66%	72% O	67%	67%	76% PR	68%
Oppose	19%	21%	19%	15%	17%	19%	22% E	17%	18%	22%	26% HI	18%	23% L	18%	21%	23% QR	16%	18%
You cannot say	16%	15%	17%	15%	9%	12%	31% EF	12%	11%	14%	15%	11%	11%	11%	12%	10%	8%	13% PQ

# IOG Public Governance Survey 2014

Q25b. would you favour or oppose the following types of changes in how governments operate:

**Offering citizens the option of online voting in future elections**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Favour	63%	64%	56%	65% C	66% C	63%	69% C	66% I	53%	63%	60%	68% K	66%	61%	65%	62%	65% R	56%
Oppose	25%	26%	33% DEG	22%	22%	26%	20%	21%	37% HJ	25%	28% LM	20%	23%	31% L	25%	25%	23%	34% Q
You cannot say	12%	10%	11%	13%	12%	11%	11%	13%	9%	12%	12%	13%	12%	8%	10%	13% O	12%	10%

# IOG Public Governance Survey 2014

Q25b. would you favour or oppose the following types of changes in how governments operate:

**offering citizens the option of online voting in future elections**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Favour	63%	56%	64% B	66% B	62%	58%	62%	67% F	71% FG	62%	61%	66%	70% JK	61%	72% N	67% S	65% S	64% S	57%
Oppose	25%	31% D	25%	21%	28% D	27%	27%	23%	20%	25%	29% LM	23%	22%	27% O	18%	28%	26%	25%	25%
You cannot say	12%	13%	11%	13%	10%	16% GHI	11%	10%	9%	13% M	9%	11%	8%	12%	10%	6%	10% P	11% P	19% PQR

# IOG Public Governance Survey 2014

Q25b. Would you favour or oppose the following types of changes in how governments operate:

**Offering citizens the option of online voting in future elections**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Favour	63%	66%	64%	58%	69% G	66% G	53%	66%	67%	65%	60%	68%	64%	68%	66%	70% Q	60%	66%
Oppose	25%	22%	24%	31%	24%	28%	24%	28%	25%	26%	31%	25%	29%	25%	27%	25%	34% PR	26%
You cannot say	12%	12%	12%	10%	7%	7%	24% EF	6%	8%	10%	9%	7%	7%	7%	8%	5%	6%	8% P

# IOG Public Governance Survey 2014

Q25c. Would you favour or oppose the following types of changes in how governments operate:

**Publishing more information online about how government decisions are made**

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Favour	79%	84% D	82% D	76%	76%	78%	82% D	79%	82%	82%	80%	83%	84%	87% K	77%	81% O	79%	80%
Oppose	10%	6%	9%	11% B	11%	13% B	9%	8%	9%	9%	9% L	5%	7%	6%	13% P	7%	10%	9%
You cannot say	11%	10%	9%	12%	12%	10%	9%	13%	9%	9%	11%	11%	10%	7%	9%	12%	10%	11%

# IOG Public Governance Survey 2014

Q25c. Would you favour or oppose the following types of changes in how governments operate:

**Publishing more information online about how government decisions are made**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Favour	79%	75%	70%	86% BC	84% BC	73%	79% F	83% FG	87% FG	73%	81% J	83% J	87% JK	78%	87% N	77%	80%	82% S	76%
Oppose	10%	12% DE	18% BDE	5%	6%	11% H	12% HI	6%	7%	15% KLM	10% M	10% M	5%	11% O	6%	18% QRS	12% S	10% S	5%
You cannot say	11%	13%	12% D	9%	10%	16% GHI	9%	10% I	5%	13% KLM	8%	8%	8%	11% O	8%	5%	9% P	8%	20% PQR

# IOG Public Governance Survey 2014

Q25c. Would you favour or oppose the following types of changes in how governments operate:

**Publishing more information online about how government decisions are made**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Favour	79%	79%	84%	85%	93% FG	79% G	65%	80%	83%	85% H	82%	83%	83%	83%	84%	87% Q	63%	87% Q
Oppose	10%	10% C	6%	6%	4%	14% EG	10% E	13% J	11%	8%	10%	10%	12%	11%	10%	9%	29% PR	7%
You cannot say	11%	10%	10%	9%	3%	7% E	25% EF	7%	7%	7%	8%	7%	5%	6%	6%	4%	8% P	6%

# IOG Public Governance Survey 2014

Q25d. would you favour or oppose the following types of changes in how governments operate:

**Taking a more ambitious approach to modernizing the delivery of public services, similar to what is now being done by private sector companies**

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Favour	76%	82% DF	79%	74%	73%	73%	79%	74%	80%	82%	77%	77%	82%	82%	75%	78%	76%	79%
Oppose	9%	5%	8%	10% B	14% BG	14% BCG	7%	10%	7%	6%	8%	6%	6%	8%	14% P	6%	10% R	6%
You cannot say	14%	13%	14%	16%	13%	13%	14%	17%	13%	12%	15% N	16% N	13%	9%	12%	17% O	14%	15%

# IOG Public Governance Survey 2014

Q25d. Would you favour or oppose the following types of changes in how governments operate:

**Taking a more ambitious approach to modernizing the delivery of public services, similar to what is now being done by private sector companies**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Favour	76%	72%	67%	82% BC	83% BC	71%	75%	82% FG	85% FG	72%	80% J	79% J	81% J	75%	85% N	77%	77% S	79% S	71%
Oppose	9%	13% DE	17% DE	5%	5%	10% HI	12% HI	5%	5%	13% KLM	9%	8%	8%	10% O	6%	16% RS	11% S	9% S	5%
You cannot say	14%	16%	16%	13%	12%	19% GHI	13%	12%	11%	15%	11%	12%	11%	15% O	10%	7%	13% P	11%	24% PQR

# IOG Public Governance Survey 2014

Q25d. would you favour or oppose the following types of changes in how governments operate:

**Taking a more ambitious approach to modernizing the delivery of public services, similar to what is now being done by private sector companies**

BANNER 3

		EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
	TOTAL	PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Favour	76%	74%	80% B	81%	87% FG	77% G	63%	80%	79%	81%	80%	81%	80%	81%	81%	84% Q	64%	83% Q
Oppose	9%	11% CD	7% D	1%	5%	12% E	10% E	11%	10%	8%	9%	9%	11%	10%	10%	8%	27% PR	7%
You cannot say	14%	15%	13%	18%	8%	11%	27% EF	9%	11%	11%	11%	10%	9%	10%	10%	7%	10%	10%

# IOG Public Governance Survey 2014

Q26. If you had to choose, would you rather have:

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
A smaller government providing fewer services, and with lower tax rates	36%	32%	40% DG	34%	32%	41% G	29%	34%	41%	31%	36%	38%	35%	40%	39% P	32%	35%	40%
A bigger government providing more services, and higher tax rates	12%	10%	7%	15% CF	11%	8%	18% BCF	16% I	7%	12%	12% N	9%	9% N	5%	15% P	10%	13% R	7%
Maintaining the current size of government, in terms of level of services and taxes	36%	45% CD	33%	34%	39%	38%	35%	33%	35%	40%	35%	35%	39%	39%	33%	38% O	36%	33%
You cannot say	17%	13%	19% F	16%	18%	13%	17%	17%	18%	16%	17%	18%	16%	17%	13%	20% O	16%	20%

# IOG Public Governance Survey 2014

Q26. If you had to choose, would you rather have:  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
A smaller government providing fewer services, and with lower tax rates	36%	27%	35% B	40% B	37% B	33%	35%	39%	39%	27%	37% J	41% J	46% JK	35%	38%	44% QS	33%	40% QS	29%
A bigger government providing more services, and higher tax rates	12%	19% DE	20% DE	6%	6%	11%	14% H	10%	16% H	16%	12%	13%	12%	12%	12%	15% S	16% RS	12% S	7%
Maintaining the current size of government, in terms of level of services and taxes	36%	36%	30%	37% C	40% C	32%	36%	39%	35%	35%	37%	35%	32%	35%	37%	34%	40% RS	32%	34%
You cannot say	17%	18%	15%	17%	16%	23% GHI	16% I	12%	10%	22% KLM	14% M	11%	10%	17%	14%	6%	11% P	16% PQ	30% PQR

# IOG Public Governance Survey 2014

Q26. If you had to choose, would you rather have:  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		=====			=====			=====				=====		=====		=====		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
A smaller government providing fewer services, and with lower tax rates	36%	41%	38%	43%	42% G	37% G	26%	37%	35%	38%	45% HI	34%	44% L	35%	40%	100%	-	-
A bigger government providing more services, and higher tax rates	12%	11%	10%	13%	9%	17% EG	8%	12%	16% K	12%	9%	14%	12%	13%	14%	-	100%	-
Maintaining the current size of government, in terms of level of services and taxes	36%	33%	37%	32%	38%	34%	36%	42% JK	38% K	33%	30%	43% M	32%	42% O	33%	-	-	100%
You cannot say	17%	15%	14%	11%	10%	12%	31% EF	8%	11%	16% HI	16% H	9%	12%	10%	13% N	-	-	-

# IOG Public Governance Survey 2014

Q27. Overall, do you feel the amount of government regulation of business in Canada today is:

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Too much	26%	31% C	22%	28% C	32% C	25%	25%	24%	22%	24%	23%	29% K	26%	27%	33% P	20%	28% R	17%
Too little,	27%	26% E	32% EFG	27% E	15%	22%	24% E	29%	32% J	22%	28%	23%	25%	23%	27%	26%	25%	33% Q
About right	23%	16%	20%	24% B	28% B	28% BC	26% B	26% I	19%	27%	24%	23%	23%	28%	23%	23%	24% R	20%
You cannot say	24%	27%	26% D	20%	25%	25%	25%	21%	27%	26%	25%	24%	26%	22%	16%	31% O	22%	30% Q

# IOG Public Governance Survey 2014

Q27. Overall, do you feel the amount of government regulation of business in Canada today is:

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Too much	26%	23%	23%	29% C	29% C	27%	27%	24%	30%	25%	29%	28%	28%	26%	29%	37% QRS	24%	28% QS	23%
Too little,	27%	26%	31% D	23%	26%	23%	29% F	25%	32% F	28% M	31% M	27% M	19%	27%	25%	24% S	28% S	33% PS	16%
About right	23%	25%	23%	24%	23%	22%	22%	28% FG	24%	22%	20%	26% K	33% JKL	23%	24%	29% RS	28% RS	20%	19%
You cannot say	24%	26%	23%	24%	22%	28% GI	23% I	23% I	14%	26% LM	21%	19%	19%	24%	22%	10%	20% P	19% P	42% PQR

# IOG Public Governance Survey 2014

Q27. Overall, do you feel the amount of government regulation of business in Canada today is:

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Too much	26%	25%	27%	24%	30% G	27% G	20%	26%	27%	30%	29%	23%	34% L	26%	30% N	47% QR	18%	16%
Too little,	27%	27%	24%	29%	28% G	29% G	21%	23%	30% H	29% H	32% H	27%	31% L	26%	31% N	20%	57% PR	27% P
About right	23%	26%	26%	19%	26%	23%	21%	31% JK	27% JK	19%	14%	33% M	17%	30% O	19%	16%	22%	36% PQ
You cannot say	24%	23%	23%	28%	16%	20%	38% EF	20%	16%	21% I	24% I	18%	18%	18%	20%	16% Q	4%	20% PQ

# IOG Public Governance Survey 2014

Q28. Would you Favour or Oppose the private sector becoming more involved in the delivery of the types of services traditionally provided by government.  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Favour	45%	48%	42%	45%	49%	47%	43%	43%	45%	43%	43%	41%	46%	45%	49% P	40%	46%	41%
Oppose	29%	29%	32% E	28%	23%	28%	32%	29%	30%	33%	29%	31%	29%	28%	31% P	27%	28%	34% Q
You cannot say	26%	23%	26%	26%	28%	25%	26%	28%	25%	25%	27%	28%	25%	27%	19%	32% O	26%	25%

# IOG Public Governance Survey 2014

Q28. Would you Favour or Oppose the private sector becoming more involved in the delivery of the types of services traditionally provided by government.  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Favour	45%	40%	44%	47% B	46%	44%	47%	43%	48%	42%	48%	46%	49%	44%	49%	62% QRS	51% RS	40% S	34%
Oppose	29%	31%	29%	26%	32% D	23%	30% F	33% F	35% F	29%	29%	31%	29%	29%	30%	24%	30% S	36% PQS	22%
You cannot say	26%	29%	27%	27%	22%	34% GHI	23%	24%	17%	29% KLM	23%	22%	22%	27% O	20%	14%	19%	24% PQ	45% PQR

# IOG Public Governance Survey 2014

Q28. Would you Favour or Oppose the private sector becoming more involved in the delivery of the types of services traditionally provided by government.  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Favour	45%	44% D	47% D	32%	52% G	47% G	33%	56% IJK	46% K	45% K	36%	49%	47%	52% O	45%	62% QR	42%	40%
Oppose	29%	30%	26%	35%	32% G	31% G	23%	26%	34% H	29%	39% HJ	33%	30%	28%	33% N	21%	52% PR	36% P
You cannot say	26%	26%	28%	33%	16%	22% E	44% EF	18%	20%	26% HI	26% H	18%	23% L	20%	22%	17% Q	6%	24% PQ

# IOG Public Governance Survey 2014

Q29a. Why do you **favour** more private sector involvement in the delivery of services traditionally provided by government?  
BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	895	67	218	339	62	97	111	143	113	55	343	201	216	65	477	417	748	147
Unweighted 'N'	906	100	204	293	113	99	97	124	107	48	313	216	220	78	493	413	779	127
More competition/better choice	57%	66% C	51%	56%	59%	56%	65% C	53%	54%	57%	55%	61%	67% K	66%	52%	62% O	57%	53%
Companies can provide lower costs	55%	58%	49%	59% C	50%	53%	61% C	64%	56%	65%	62% LM	52%	53%	60%	55%	56%	59% R	38%
Government is too inefficient	53%	54%	47%	55%	49%	56%	61% C	57%	51%	55%	55%	50%	55%	55%	55%	51%	56% R	40%
Companies provide better service	48%	37%	45%	51% B	42%	48%	58% BCE	56%	51%	61%	53%	49%	45%	44%	49%	48%	49%	43%
Best to rely on the free market	29%	24%	30%	28%	22%	29%	35%	28%	33%	32%	30%	28%	29%	22%	32% P	25%	29%	28%
Other	2%	-	2%	2%	2%	2%	1%	2%	3%	2%	2%	3%	1%	-	1%	2%	2%	1%
You cannot say	3%	3%	3%	4%	2%	3%	2%	2%	2%	2%	2%	4%	4%	3%	2%	4%	3%	3%

# IOG Public Governance Survey 2014

Q29a. Why do you **favour** more private sector involvement in the delivery of services traditionally provided by government?  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	895	125	254	293	223	179	424	178	87	194	270	236	139	729	166	131	357	252	155
Unweighted 'N'	906	135	255	274	242	187	424	182	83	207	271	230	138	750	156	137	358	253	158
More competition/better choice	57%	41%	41%	65% BC	73% BC	55%	57%	61%	57%	46%	62% J	58% J	56%	56%	62%	39%	53% P	65% PQ	66% PQ
Companies can provide lower costs	55%	46%	52%	58% B	61% BC	52%	55%	59%	58%	47%	58% J	63% JM	52%	54%	62% N	50%	55%	57%	58%
Government is too inefficient	53%	51%	48%	55%	59% C	44%	54% F	62% F	55%	47%	58% J	54%	58% J	54%	53%	50%	47%	62% PQ	59% Q
Companies provide better service	48%	54%	46%	49%	47%	47%	46%	52%	54%	46%	47%	54%	51%	47%	55%	54% S	49%	49%	41%
Best to rely on the free market	29%	28%	25%	29%	32%	25%	28%	36% FGI	25%	33%	29%	27%	27%	28%	31%	24%	26%	37% PQS	26%
Other	2%	1%	1%	3%	1%	1%	2%	2%	-	1%	3% JL	*%	3%	2%	-	2%	1%	3%	1%
You cannot say	3%	4%	3%	3%	1%	5% H	4% H	*%	3%	6% KLM	1%	2%	2%	3%	3%	5%	3%	3%	3%

# IOG Public Governance Survey 2014

Q29a. Why do you **favour** more private sector involvement in the delivery of services traditionally provided by government?  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	895	162	262	25	309	410	176	301	285	206	75	430	406	413	432	443	102	284
Unweighted 'N'	906	159	253	24	304	423	179	317	288	203	72	431	416	417	442	442	103	298
More competition/better choice	57%	51%	60%	67%	64% FG	53%	53%	51%	55%	65% HI	73% HI	53%	61% L	51%	63% N	60% Q	28%	62% Q
Companies can provide lower costs	55%	56%	60%	70%	62% FG	52%	51%	53%	57%	59%	57%	54%	59%	51%	61% N	56%	49%	58%
Government is too inefficient	53%	49%	53%	72% BC	55% G	56% G	44%	44%	55% H	59% H	71% HI	46%	62% L	44%	63% N	60% R	57% R	45%
Companies provide better service	48%	49%	52%	50%	55% FG	48% G	38%	53%	47%	45%	54%	48%	51%	51%	48%	54% QR	32%	47% Q
Best to rely on the free market	29%	23%	29%	42%	32% G	29%	23%	25%	27%	35% HI	41% HI	23%	34% L	25%	32% N	30%	26%	28%
Other	2%	1%	3%	9%	2%	2%	1%	1%	1%	2%	3%	2%	2%	1%	2%	2%	1%	2%
You cannot say	3%	4%	4%	-	1%	2%	7% EF	3%	3%	3%	-	3%	3%	4% O	1%	2%	2%	3%

# IOG Public Governance Survey 2014

Q29b. Why do you **oppose** more private sector involvement in the delivery of services traditionally provided by government?

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	=====							=====			=====				=====		=====	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	587	41	165	211	29	58	82	96	77	42	234	150	136	41	304	283	464	123
Unweighted 'N'	588	64	149	190	53	61	71	86	71	37	213	156	139	48	315	273	486	102
Companies only care about profit	68%	72%	61%	67%	81% C	77% C	70%	66%	63%	55%	63%	75% K	73% K	66%	66%	70%	68%	66%
would mean higher costs/prices	53%	57%	48%	50%	59%	74% CDG	51%	47%	51%	57%	52%	54%	60%	51%	52%	54%	54%	48%
It is government's role to provide public services	52%	53%	52%	55%	49%	47%	49%	60%	53%	54%	58%	53%	52%	43%	54%	49%	53%	50%
Do not trust private sector	51%	51%	43%	57% C	56%	45%	54%	52%	47%	57%	50%	56%	46%	49%	51%	50%	53% R	41%
Companies are less accountable	46%	49% C	29%	48% C	66% C	61% C	56% C	50% I	28%	47% I	43%	51%	55% K	45%	47%	46%	53% R	22%
would mean lower quality service	37%	33%	26%	39% C	62% BCDF	38%	47% C	36%	29%	44%	35%	40%	36%	48%	39%	35%	40% R	27%
Other	2%	3%	4% D	1%	-	1%	-	-	-	-	-	5%	2%	-	1%	2%	1%	5% Q
You cannot say	1%	5%	2%	1%	-	-	3%	2%	-	5%	2%	1%	1%	4%	2%	*%	2%	-

# IOG Public Governance Survey 2014

Q29b. Why do you **oppose** more private sector involvement in the delivery of services traditionally provided by government?  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	587	98	169	164	156	93	273	135	63	135	165	158	82	485	102	51	213	223	99
Unweighted 'N'	588	108	162	157	161	94	280	131	61	135	167	151	91	497	91	49	215	219	105
Companies only care about profit	68%	56%	60%	71% BC	80% BCD	60%	68%	73% F	73%	70%	75% L	61%	70%	68%	65%	79% Q	60%	67%	79% QR
would mean higher costs/ prices	53%	49%	49%	50%	63% BCD	53%	55%	52%	44%	53%	54%	52%	54%	53%	53%	58%	47%	56%	57%
It is government's role to provide public services	52%	56% C	40%	56% C	58% C	47%	51%	50%	63%	51%	56%	45%	59%	50%	62% N	55%	50%	54%	51%
Do not trust private sector	51%	47%	52%	51%	52%	52%	51%	51%	53%	54%	56%	47%	49%	52%	43%	52%	47%	55%	48%
Companies are less accountable	46%	31%	35%	55% BC	59% BC	39%	42%	54% FG	63% FG	45%	49%	38%	53% L	47%	42%	57% Q	36%	47% Q	61% QR
would mean lower quality service	37%	30%	27%	47% BC	42% BC	35%	37%	41%	44%	44% L	39% L	29%	43% L	37%	36%	42%	34%	38%	38%
Other	2%	-	2%	3%	1%	3%	1%	2%	2%	2%	-	2%	4%	2%	2%	-	3%	2%	-
You cannot say	1%	4%	1%	-	1%	3%	1%	1%	2%	1%	1%	3%	-	2%	1%	-	2%	1%	1%

# IOG Public Governance Survey 2014

Q29b. Why do you **oppose** more private sector involvement in the delivery of services traditionally provided by government?  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	587	111	143	27	190	270	127	142	209	131	81	284	256	220	323	147	128	253
Unweighted 'N'	588	108	144	26	193	272	123	144	207	136	77	282	258	217	331	147	129	253
Companies only care about profit	68%	61%	73%	66%	80% FG	61%	64%	66%	65%	74%	72%	72% M	65%	65%	72%	60%	65%	72% P
would mean higher costs/prices	53%	57%	56%	40%	60% F	47%	55%	52%	51%	50%	69% HIJ	53%	56%	54%	52%	65% QR	37%	52% Q
It is government's role to provide public services	52%	45%	58% B	38%	60% F	47%	50%	48%	53%	53%	56%	53%	51%	53%	53%	46%	48%	55%
Do not trust private sector	51%	49%	50%	58%	58% G	49%	46%	49%	52%	49%	55%	48%	53%	49%	54%	39%	55% P	54% P
Companies are less accountable	46%	39%	56% B	42%	58% FG	39%	44%	47%	44%	49%	54%	51%	44%	44%	50%	39%	44%	50% P
would mean lower quality service	37%	37%	40%	30%	48% F	29%	38%	32%	35%	44% H	39%	41%	35%	40%	38%	29%	39%	40% P
Other	2%	3%	2%	-	2%	1%	1%	1%	2%	2%	2%	1%	2%	-	3%	2%	-	3%
You cannot say	1%	1%	1%	4%	1%	1%	4%	2%	2%	-	2%	*%	2%	1%	1%	2%	1%	1%

# IOG Public Governance Survey 2014

Q30a. Do you think governments or private companies are more likely to do a better job of delivering services in terms of each of the following: **Providing the services reliably**  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Governments	25%	21%	25%	26%	26%	26%	23%	25%	24%	23%	24%	20%	21%	21%	31% P	19%	25%	24%
Private companies	22%	18%	23%	22%	16%	21%	25% E	21%	23%	28%	23%	21%	21%	24%	23%	21%	21%	24%
Depends on the service provided	44%	51%	43%	42%	47%	41%	44%	42%	45%	41%	43%	46%	50% K	49%	39%	48% O	43%	45%
You cannot say	10%	10%	8%	11%	11%	12%	8%	12%	8%	9%	10%	13% MN	8%	7%	8%	12% O	10% R	7%

# IOG Public Governance Survey 2014

Q30a. Do you think governments or private companies are more likely to do a better job of delivering services in terms of each of the following: **Providing the services reliably**  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Governments	25%	29% DE	34% DE	20%	19%	23%	26%	24%	31%	28%	24%	23%	26%	25%	26%	49% QRS	28% RS	22% S	13%
Private companies	22%	25% C	19%	23% C	21%	20%	22%	21%	25%	19%	23%	24%	26% J	21%	25%	17%	25% PS	23% PS	16%
Depends on the service provided	44%	31%	38%	46% BC	55% BCD	41%	45% I	47% I	36%	40%	47% J	45%	40%	44%	41%	32%	41% P	46% P	49% PQ
You cannot say	10%	14% E	10% E	11% E	5%	15% GHI	7%	8%	8%	13% KLM	6%	8%	8%	10%	8%	2%	6% P	8% P	22% PQR

# IOG Public Governance Survey 2014

Q30a. Do you think governments or private companies are more likely to do a better job of delivering services in terms of each of the following: **Providing the services reliably**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Governments	25%	25% CD	20%	15%	28% G	28% G	17%	32% JK	31% JK	19%	15%	34% M	19%	33% O	21%	19%	55% PR	27% P
Private companies	22%	22%	24%	24%	23%	22%	20%	24%	21%	24%	22%	19%	28% L	21%	24%	31% QR	22%	17%
Depends on the service provided	44%	43%	45%	54%	46%	44%	41%	39%	44%	51% HI	53% HI	43%	47%	41%	49% N	45% Q	20%	51% PQ
You cannot say	10%	9%	12%	7%	3%	6% E	23% EF	5%	4%	7% I	10% HI	4%	6%	5%	5%	5% Q	2%	5%

# IOG Public Governance Survey 2014

Q30b. Do you think governments or private companies are more likely to do a better job of delivering services in terms of each of the following: **Providing the services at the lowest reasonable cost**  
BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Governments	22%	18%	24%	21%	24%	22%	25%	21%	27%	23%	23% L	18%	20%	20%	24%	21%	22%	25%
Private companies	33%	31%	31%	34%	31%	37%	29%	34%	28%	31%	32%	29%	34%	40% L	37% P	29%	33%	31%
Depends on the service provided	34%	40% F	36%	33%	32%	30%	36%	32%	37%	33%	34%	37%	37%	34%	31%	38% O	34%	35%
You cannot say	11%	11%	9%	11%	13%	11%	10%	13% I	8%	12%	11% N	15% KMN	9%	6%	8%	13% O	11%	8%

# IOG Public Governance Survey 2014

Q30b. Do you think governments or private companies are more likely to do a better job of delivering services in terms of each of the following: **Providing the services at the lowest reasonable cost**  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Governments	22%	31% DE	28% DE	17%	18%	20%	23%	25%	27%	27% L	23%	20%	22%	21%	28% N	33% RS	27% RS	20% S	14%
Private companies	33%	32%	30%	36% C	33%	35%	32%	33%	31%	26%	36% J	37% J	37% J	33%	31%	43% QRS	35% S	31%	27%
Depends on the service provided	34%	24%	31% B	36% B	42% BC	30%	36% F	34%	36%	33%	33%	35%	34%	35%	31%	22%	34% P	38% P	35% P
You cannot say	11%	13% E	10%	12% E	8%	16% GHI	9%	8%	6%	14% KLM	7%	8%	7%	11%	9%	3%	5%	10% PQ	24% PQR

# IOG Public Governance Survey 2014

Q30b. Do you think governments or private companies are more likely to do a better job of delivering services in terms of each of the following: **Providing the services at the lowest reasonable cost**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Governments	22%	21%	18%	18%	22% G	26% G	17%	25%	26% JK	21%	18%	29% M	19%	26% O	21%	14%	45% PR	26% P
Private companies	33%	32%	36%	29%	37% G	36% G	22%	39% JK	34%	32%	30%	33%	36%	36%	33%	45% QR	28%	29%
Depends on the service provided	34%	36%	34%	45%	37% F	32%	35%	32%	35%	39% H	41% H	33%	37%	33%	38% N	35% Q	24%	38% Q
You cannot say	11%	10%	12%	8%	3%	6% E	25% EF	5%	5%	9% HI	11% HI	4%	7% L	6%	7%	6% Q	3%	6% Q

# IOG Public Governance Survey 2014

Q30c. Do you think governments or private companies are more likely to do a better job of delivering services in terms of each of the following: **Providing services of a high quality**  
BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Governments	18%	15%	19%	17%	20%	13%	20% F	19%	20%	21%	19%	17%	15%	20%	19% P	16%	17%	19%
Private companies	32%	32%	35%	30%	31%	35%	31%	26%	32%	29%	30%	28%	32%	39% KL	34%	30%	31%	36%
Depends on the service provided	39%	42%	37%	41%	36%	41%	41%	40%	40%	41%	40%	42%	43%	36%	38%	41%	40%	37%
You cannot say	11%	11%	10%	13% G	13%	11%	8%	15% I	8%	10%	12% N	14% N	10%	6%	9%	13% O	12%	9%

# IOG Public Governance Survey 2014

Q30c. Do you think governments or private companies are more likely to do a better job of delivering services in terms of each of the following: **Providing services of a high quality**  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Governments	18%	20%	18%	18%	15%	19%	16%	16%	27% GH	19%	16%	18%	20%	16%	24% N	31% QRS	19% S	16% S	11%
Private companies	32%	37% DE	35% D	28%	30%	30%	33%	34%	30%	30%	35%	33%	34%	32%	30%	38% RS	37% RS	30%	25%
Depends on the service provided	39%	28%	36% B	43% BC	46% BC	37%	42% I	41%	33%	36%	42%	41%	37%	40% O	34%	28%	38% P	43% P	42% P
You cannot say	11%	14% E	11%	11%	9%	14% GH	9%	9%	10%	14% KL	7%	8%	10%	11%	12%	3%	6% P	11% PQ	22% PQR

# IOG Public Governance Survey 2014

Q30c. Do you think governments or private companies are more likely to do a better job of delivering services in terms of each of the following: **Providing services of a high quality**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Governments	18%	21% C	14%	18%	21% G	18% G	13%	20% JK	21% JK	15%	12%	24% M	14%	24% O	15%	14%	31% PR	20% P
Private companies	32%	27%	32%	24%	33% G	36% G	24%	36%	35%	30%	29%	31%	38% L	33%	34%	40% R	40% R	27%
Depends on the service provided	39%	42%	41%	51%	41%	39%	39%	37%	37%	46% HI	49% HI	39%	41%	36%	44% N	40% Q	26%	46% PQ
You cannot say	11%	10%	12%	7%	5%	7%	24% EF	6%	6%	8%	10%	6%	7%	7%	7%	6%	4%	7% Q

# IOG Public Governance Survey 2014

Q30d. Do you think governments or private companies are more likely to do a better job of delivering services in terms of each of the following: **Being accountable for the money spent delivering the service**  
BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Governments	27%	25%	29%	25%	25%	28%	30%	23%	29%	30%	26%	27%	27%	20%	28%	26%	26%	30%
Private companies	31%	23%	32% B	31% B	30%	35% B	32%	30%	30%	28%	30%	26%	34% L	39% L	36% P	27%	32%	31%
Depends on the service provided	29%	36% F	28%	29%	30%	24%	30%	30%	31%	31%	31%	29%	29%	30%	25%	32% O	29%	29%
You cannot say	13%	16% G	11%	15% G	15%	13%	8%	16% I	9%	11%	13%	18% KM	10%	12%	11%	15% O	13%	11%

# IOG Public Governance Survey 2014

Q30d. Do you think governments or private companies are more likely to do a better job of delivering services in terms of each of the following: **Being accountable for the money spent delivering the service**  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Governments	27%	30%	25%	28%	26%	27%	25%	28%	35% FG	28%	27%	26%	28%	26%	29%	39% QRS	30% RS	23%	22%
Private companies	31%	25%	35% BD	29%	34% B	31%	33%	30%	31%	28%	35% J	33%	35% J	31%	31%	41% RS	34% S	31% S	24%
Depends on the service provided	29%	28%	27%	30%	30%	25%	31% FI	31% FI	22%	27%	29%	30%	27%	29%	26%	14%	28% P	34% PQ	29% P
You cannot say	13%	17% E	13%	14% E	10%	18% GH	11%	11%	12%	17% KLM	9%	11%	9%	13%	13%	5%	8%	13% PQ	25% PQR

# IOG Public Governance Survey 2014

Q30d. Do you think governments or private companies are more likely to do a better job of delivering services in terms of each of the following: **Being accountable for the money spent delivering the service**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Governments	27%	27%	23%	22%	31% G	27% G	22%	29% K	33% JK	26%	20%	35% M	22%	33% O	24%	21%	41% PR	32% P
Private companies	31%	28%	32%	30%	35% G	35% G	22%	37% J	32%	31%	31%	31%	37% L	33%	34%	42% QR	32%	27%
Depends on the service provided	29%	32%	30%	36%	28%	29%	29%	26%	28%	34% H	34% H	26%	33% L	27%	33% N	29% Q	22%	32% Q
You cannot say	13%	13%	15%	11%	6%	9% E	27% EF	7%	7%	10%	15% HI	8%	8%	8%	9%	8%	5%	8%

# IOG Public Governance Survey 2014

Q31. In cases where the private sector is contracted by government to deliver public services, who should be directly accountable for ensuring the services are delivered properly:

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
The government agency contracting out the service	47%	42%	47%	46%	50%	48%	48%	44%	49%	53%	48%	46%	50%	44%	49%	45%	46%	51% Q
The company hired to deliver the service	37%	40%	33%	39% C	35%	38%	39%	36%	34%	32%	34%	37%	35%	43% K	37%	37%	39% R	29%
You cannot say	16%	17%	20% FG	16%	14%	14%	13%	20%	17%	15%	18%	17%	15%	13%	14%	18% O	16%	19%

# IOG Public Governance Survey 2014

Q31. In cases where the private sector is contracted by government to deliver public services, who should be directly accountable for ensuring the services are delivered properly:  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
The government agency contracting out the service	47%	34%	41% B	52% BC	55% BC	39%	47% F	49% F	55% F	45%	47%	48%	52%	46%	47%	56% QRS	48%	45%	42%
The company hired to deliver the service	37%	43% D	39% D	32%	37%	40%	38%	35%	31%	35%	41% JM	39%	34%	37%	38%	35%	41% S	38% S	31%
You cannot say	16%	22% DE	20% E	16% E	9%	22% GHI	14%	15%	13%	20% KLM	12%	13%	13%	17%	15%	8%	11%	17% PQ	27% PQR

# IOG Public Governance Survey 2014

Q31. In cases where the private sector is contracted by government to deliver public services, who should be directly accountable for ensuring the services are delivered properly:  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
The government agency contracting out the service	47%	44%	48%	53%	59% FG	47% G	32%	56% IJK	47%	49%	42%	53% M	48%	52%	50%	50% Q	41%	54% Q
The company hired to deliver the service	37%	37% D	37% D	21%	32%	41% E	37%	35%	42% H	38%	41%	38%	42%	37%	41%	39%	54% PR	37%
You cannot say	16%	19%	15%	26% C	8%	12% E	32% EF	10%	11%	13%	17% HI	9%	11%	12%	9%	11% Q	5%	9% Q

# IOG Public Governance Survey 2014

Q32a. Now we'd like to ask a few questions about your use of media. How often do you read or follow the following types of media: **TV news and current events programs**

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Frequently	58%	69% CDG	60% D	54%	59%	59%	56%	55%	62% J	51%	57%	54%	60%	56%	61% P	54%	57%	62% Q
Occasionally	28%	22%	26%	30%	26%	27%	28%	32% I	24%	33%	29%	28%	26%	29%	27%	28%	28% R	23%
Rarely	10%	7%	8%	12% BC	10%	9%	11%	11%	7%	13%	10%	12%	9%	12%	8%	12% O	10%	8%
Never	5%	2%	6% B	5%	6%	4%	5%	3%	7% H	3%	5% N	6% N	5%	2%	4%	5%	5%	6%

# IOG Public Governance Survey 2014

Q32a. Now we'd like to ask a few questions about your use of media. How often do you read or follow the following types of media: **TV news and current events programs**

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Frequently	58%	39%	49% B	60% BC	76% BCD	54%	60% F	57%	56%	52%	62% J	60% J	58%	58%	55%	75% QRS	61% S	56% S	47%
Occasionally	28%	37% DE	32% E	28% E	15%	31%	27%	27%	28%	29%	28%	27%	28%	27%	30%	20%	28% P	28% P	29% P
Rarely	10%	16% CDE	11% E	9% E	6%	9%	10%	11%	8%	12%	8%	10%	11%	10%	10%	3%	8% P	10% P	16% PQR
Never	5%	7% DE	7% DE	2%	4%	6% G	3%	4%	8% G	7% KLM	2%	4%	3%	5%	5%	2%	3%	5% P	8% PQ

# IOG Public Governance Survey 2014

Q32a. Now we'd like to ask a few questions about your use of media. How often do you read or follow the following types of media: **TV news and current events programs**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Frequently	58%	53%	52%	53%	83% FG	59% G	27%	65% J	62%	58%	58%	65% M	58%	63%	59%	61%	60%	60%
Occasionally	28%	30%	33%	32%	14%	32% E	36% E	26%	28%	27%	24%	25%	29%	27%	28%	27%	29%	27%
Rarely	10%	13%	9%	13%	3%	7% E	23% EF	7%	8%	11%	11%	8%	9%	8%	9%	8%	9%	10%
Never	5%	4%	5% D	2%	*%	2% E	14% EF	2%	2%	5% HI	8% HI	2%	4% L	2%	4% N	4%	3%	3%

# IOG Public Governance Survey 2014

Q32b. Now we'd like to ask a few questions about your use of media. How often do you read or follow the following types of media: **Newspapers (print or online)**

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Frequently	45%	48%	43%	45%	50%	44%	47%	46%	47%	44%	45% N	43%	47% N	35%	46%	44%	46%	43%
Occasionally	34%	29%	35% E	35% E	25%	33%	35% E	36%	34%	39%	35%	32%	34%	36%	34%	34%	34%	33%
Rarely	15%	16%	15%	14%	17%	15%	15%	13%	12%	14%	13%	16%	14%	23% KM	14%	15%	14%	17%
Never	6%	6%	7% G	6%	8%	8%	4%	5%	7% J	3%	6%	9% M	5%	6%	6%	7%	6%	7%

# IOG Public Governance Survey 2014

Q32b. Now we'd like to ask a few questions about your use of media. How often do you read or follow the following types of media: **Newspapers (print or online)**  
 BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Frequently	45%	30%	41% B	45% B	60% BCD	42%	42%	51% FG	62% FGH	40%	48% J	47% J	48% J	45%	46%	61% QRS	46% S	44%	39%
Occasionally	34%	40% E	36% E	36% E	24%	34% I	37% I	32% I	24%	32%	36%	34%	35%	33%	36%	29%	34%	36%	33%
Rarely	15%	22% CDE	15% E	14%	10%	14%	16% I	13%	9%	19% KL	13%	12%	13%	15%	13%	7%	16% P	14% P	17% P
Never	6%	8%	8% D	5%	6%	10% GHI	5%	4%	6%	10% KLM	3%	6% K	3%	7%	5%	3%	5%	6% P	12% PQR

# IOG Public Governance Survey 2014

Q32b. Now we'd like to ask a few questions about your use of media. How often do you read or follow the following types of media: **Newspapers (print or online)**  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Frequently	45%	35%	44% B	55% B	73% FG	43% G	18%	51%	48%	46%	44%	50%	46%	49%	48%	50% R	50%	44%
Occasionally	34%	41%	35%	32%	24%	41% EG	33% E	32%	36%	34%	34%	34%	34%	34%	34%	34%	35%	35%
Rarely	15%	17%	14%	10%	3%	14% E	29% EF	13%	14%	15%	15%	13%	15%	14%	14%	12%	13%	16% P
Never	6%	6%	7%	3%	*%	2% E	21% EF	4%	3%	5% I	8% I	3%	5%	3%	5%	5%	3%	5%

# IOG Public Governance Survey 2014

Q32c. Now we'd like to ask a few questions about your use of media. How often do you read or follow the following types of media: **Radio news and current events programs**

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Frequently	32%	38%	32%	32%	27%	30%	31%	31%	34%	26%	30%	32%	36% K	34%	33%	31%	32%	30%
Occasionally	39%	42%	37%	38%	40%	44%	37%	40%	34%	40%	38%	36%	38%	41%	40%	38%	39%	35%
Rarely	20%	15%	18%	21%	23%	17%	26% BCF	21%	16%	28% I	21%	20%	19%	19%	19%	21%	20%	21%
Never	9%	5%	13% BG	9%	10%	8%	7%	7%	16% HJ	6%	10%	12% M	7%	7%	9%	10%	8%	14% Q

# IOG Public Governance Survey 2014

Q32c. Now we'd like to ask a few questions about your use of media. How often do you read or follow the following types of media: **Radio news and current events programs**

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Frequently	32%	22%	26%	34% BC	43% BCD	28%	30%	35% F	46% FGH	22%	31% J	37% JK	40% JK	31%	35%	39% S	32% S	33% S	27%
Occasionally	39%	38% E	47% BDE	39% E	30%	36%	41% I	39%	31%	37%	41%	40%	41%	40% O	34%	40% S	44% RS	37%	32%
Rarely	20%	28% CDE	17%	21% E	16%	20% I	21% I	18%	14%	26% LM	21% L	15%	16%	20%	22%	17%	17%	20%	26% PQR
Never	9%	12% D	10%	7%	11% D	15% GHI	7%	8%	9%	15% KLM	7%	8% M	4%	9%	9%	4%	7%	10% PQ	16% PQR

# IOG Public Governance Survey 2014

Q32c. Now we'd like to ask a few questions about your use of media. How often do you read or follow the following types of media: **Radio news and current events programs**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Frequently	32%	32%	34%	40%	59% FG	28% G	9%	36%	32%	32%	34%	36%	32%	36%	33%	37% Q	27%	34%
Occasionally	39%	41%	41%	34%	30%	49% EG	31%	40%	43% K	37%	33%	41%	38%	41%	38%	38%	48% PR	38%
Rarely	20%	20%	19%	21%	10%	18% E	34% EF	18%	20%	20%	21%	16%	21% L	18%	20%	17%	20%	20%
Never	9%	6%	7%	5%	1%	5% E	26% EF	6%	5%	10% HI	12% HI	6%	9% L	6%	9% N	8%	5%	7%

# IOG Public Governance Survey 2014

Q32d. Now we'd like to ask a few questions about your use of media. How often do you read or follow the following types of media: **Social media (such as Facebook, Twitter and online blogs)**

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Frequently	32%	34%	31%	34%	30%	31%	31%	36%	31%	37%	34%	33%	30%	32%	28%	36% 0	33%	29%
Occasionally	29%	31%	31%	28%	26%	32%	28%	27%	32%	27%	28%	27%	27%	28%	31%	28%	29%	29%
Rarely	17%	18%	16%	17%	18%	17%	17%	14%	16%	15%	16%	17%	20%	17%	18%	16%	17%	16%
Never	22%	17%	22%	21%	26%	20%	23%	22%	21%	21%	22%	23%	23%	23%	23%	20%	21%	26%

# IOG Public Governance Survey 2014

Q32d. Now we'd like to ask a few questions about your use of media. How often do you read or follow the following types of media: **Social media (such as Facebook, Twitter and online blogs)**

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Frequently	32%	51% CDE	37% DE	27%	22%	30%	31%	35%	37%	31%	33%	32%	34%	31%	38% N	34% S	35% S	33% S	25%
Occasionally	29%	26%	37% BDE	27%	25%	29%	31%	26%	29%	30%	30%	29%	29%	29%	28%	29%	32% S	30% S	24%
Rarely	17%	10%	14%	21% BC	21% BC	17%	16%	20%	14%	17%	16%	20%	15%	17%	16%	19%	17%	16%	19%
Never	22%	14%	13%	25% BC	33% BCD	23%	22%	19%	20%	22%	21%	20%	22%	22%	18%	18%	16%	21% Q	32% PQR

# IOG Public Governance Survey 2014

Q32d. Now we'd like to ask a few questions about your use of media. How often do you read or follow the following types of media: **Social media (such as Facebook, Twitter and online blogs)**

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Frequently	32%	35%	30%	37%	56% FG	28% G	13%	34%	32%	30%	36%	33%	33%	36%	32%	34%	37%	31%
Occasionally	29%	29%	31%	32%	27%	35% EG	22%	27%	32%	29%	29%	30%	29%	30%	29%	27%	39% PR	29%
Rarely	17%	17%	16%	15%	10%	17% E	26% EF	18% K	17%	17%	12%	15%	18%	15%	17%	16%	14%	18%
Never	22%	19%	23%	16%	8%	20% E	39% EF	21%	19%	23%	23%	22%	20%	19%	22%	23% Q	11%	22% Q

# IOG Public Governance Survey 2014

Q33. Which of the following issues, if any, do you follow on a regular or occasional basis:

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Politics	50%	51%	55% DEF	49%	43%	43%	50%	55%	59%	52%	55% LN	48%	54% N	44%	53% P	47%	48% Q	58%
Foreign and International affairs	53%	50%	50%	55%	47%	53%	57%	57%	53%	56%	55%	53%	56% N	47%	56% P	49%	53%	50%
The economy and business	51%	49%	52%	53%	46%	47%	54%	53%	54%	51%	52%	51%	53%	50%	60% P	44%	52%	51%
Sports	37%	34%	35%	37%	38%	37%	39%	37%	32%	36%	35%	40%	36%	40%	51% P	23%	38% R	31%
Arts and Culture	35%	30%	44% BDEFG	35% E	21%	30%	31% E	36%	43% J	30%	37%	34%	36%	33%	26%	44% O	33%	46% Q
Lifestyle	39%	43%	38%	38%	37%	39%	44%	41%	37%	50% I	41%	38%	44%	40%	27%	51% O	39%	38%
None of the above	14%	18% C	11%	14%	17%	17% C	12%	12%	11%	14%	13%	17% K	13%	14%	9%	18% O	14% R	10%

# IOG Public Governance Survey 2014

Q33. Which of the following issues, if any, do you follow on a regular or occasional basis:  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Politics	50%	42%	36%	54% BC	66% BCD	40%	48% F	57% FG	68% FGH	41%	51% J	55% J	57% J	48%	57% N	60% QS	51% S	54% S	38%
Foreign and International affairs	53%	45%	42%	54% BC	68% BCD	39%	54% F	59% F	71% FGH	48%	54% J	57% J	57% J	50%	69% N	61% S	55% S	55% S	42%
The economy and business	51%	42%	44%	54% BC	62% BCD	42%	52% F	56% F	66% FGH	44%	54% J	54% J	60% J	50%	60% N	54% S	53% S	58% S	39%
Sports	37%	31%	37%	39% B	37%	32%	37%	38%	43% F	28%	37% J	43% JK	42% J	37%	36%	34%	43% PRS	35%	30%
Arts and Culture	35%	45% CDE	31%	35%	34%	26%	37% F	41% F	41% F	31%	39% J	34%	36%	36%	32%	37%	36%	37% S	31%
Lifestyle	39%	46% CE	33%	41% C	39% C	39%	40%	40%	36%	34%	44% JL	36%	39%	39%	40%	35%	41% S	41% S	35%
None of the above	14%	14%	16% E	15% E	10%	18% GHI	12%	12%	10%	18% KLM	10%	12%	11%	14%	11%	8%	8%	12% Q	27% PQR

# IOG Public Governance Survey 2014

Q33. Which of the following issues, if any, do you follow on a regular or occasional basis:

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Politics	50%	45%	50%	53%	88% FG	47% G	12%	53%	53%	54%	54%	58% M	49%	53%	54%	58% QR	43%	51% Q
Foreign and International affairs	53%	45%	54% B	48%	85% FG	53% G	17%	57%	57%	55%	53%	61% M	52%	56%	57%	59%	52%	55%
The economy and business	51%	44%	53% B	47%	82% FG	52% G	18%	54%	55%	56%	52%	57% M	52%	52%	57% N	58%	53%	54%
Sports	37%	37% D	41% D	24%	45% FG	39% G	24%	38% K	41% K	39% K	30%	39%	37%	41% O	35%	39%	38%	40%
Arts and Culture	35%	36%	33%	47% C	47% FG	34% G	25%	32%	39% H	37%	37%	39%	35%	34%	39% N	33%	39%	37%
Lifestyle	39%	40%	40%	50%	49% FG	40% G	27%	35%	43% HK	46% HK	34%	40%	41%	38%	43% N	41% Q	25%	44% Q
None of the above	14%	17%	14%	19%	1%	7% E	38% EF	9%	9%	11%	17% HI	8%	12% L	9%	11%	9% Q	3%	12% Q

# IOG Public Governance Survey 2014

Q34. Which of the following best describes your participation in voting in federal, provincial and municipal elections over the past five years:

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
You voted in every election without fail	55%	55%	60% DF	52%	57%	50%	54%	56%	61% J	49%	56%	56%	54%	63%	57% P	53%	53%	64% Q
You voted in most but not all elections	24%	26%	23%	27% EFG	19%	20%	20%	26%	21%	21%	23%	20%	24%	18%	24%	23%	24%	22%
You voted in only a couple of elections/when it made sense	8%	10%	8%	8%	7%	14% CDEG	7%	6%	6%	8%	6%	9%	8%	9%	8%	9%	9%	8%
You did not vote in any election (in past 5 years)	13%	9%	9%	13% C	17% C	16% C	19% BCD	13%	12%	21% HI	15%	14%	14%	10%	11%	15% O	15% R	7%

# IOG Public Governance Survey 2014

Q34. Which of the following best describes your participation in voting in federal, provincial and municipal elections over the past five years:

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
You voted in every election without fail	55%	34%	40%	60% BC	78% BCD	49%	56% F	57% F	61% F	45%	56% J	58% J	67% JKL	56% O	49%	66% QRS	51%	58% QS	50%
You voted in most but not all elections	24%	26% E	31% DE	23% E	14%	23%	24%	25%	21%	23%	25%	26%	21%	24%	22%	23%	27% S	24% S	18%
You voted in only a couple of elections/when it made sense	8%	14% DE	11% DE	7% E	4%	9%	10% HI	7%	6%	11% LM	10% M	7%	4%	9%	7%	4%	12% PRS	7%	8%
You did not vote in any election (in past 5 years)	13%	26% CDE	18% DE	10% E	4%	18% GH	10%	12%	13%	21% KLM	9%	10%	8%	11%	22% N	6%	10%	11% P	24% PQR

# IOG Public Governance Survey 2014

Q34. Which of the following best describes your participation in voting in federal, provincial and municipal elections over the past five years:  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
You voted in every election without fail	55%	56%	53%	52%	84% FG	54% G	25%	59%	55%	55%	66% IJ	60% M	54%	56%	57%	64% QR	40%	56% Q
You voted in most but not all elections	24%	22%	27%	37% B	13%	30% E	25% E	21% K	28% HK	25% K	13%	24%	25%	26%	24%	21%	44% PR	23%
You voted in only a couple of elections/when it made sense	8%	9%	7%	6%	2%	8% E	16% EF	10%	7%	8%	7%	8%	9%	8%	8%	7%	8%	9%
You did not vote in any election (in past 5 years)	13%	13% D	13% D	5%	1%	9% E	34% EF	9%	10%	12%	15% H	9%	12% L	10%	11%	8%	8%	12% PQ

# IOG Public Governance Survey 2014

Q35. Are you male or female?

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Male	48%	48%	48%	48%	49%	50%	48%	43%	44%	48%	44%	52% K	47%	47%	100%	-	49%	46%
Female	52%	52%	52%	52%	51%	50%	52%	57%	56%	52%	56% L	48%	53%	53%	-	100%	51%	54%

# IOG Public Governance Survey 2014

Q35. Are you male or female?  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Male	48%	48%	50%	48%	47%	44%	50% FH	44%	57% FH	47%	47%	51%	58% JK	49% O	43%	59% QRS	52% S	50% S	37%
Female	52%	52%	50%	52%	53%	56% GI	50%	56% GI	43%	53% M	53% M	49%	42%	51%	57% N	41%	48% P	50% P	63% PQR

# IOG Public Governance Survey 2014

Q35. Are you male or female?  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Male	48%	42%	57% BD	36%	52% G	49% G	42%	55% JK	49%	46%	43%	51%	49%	52% O	47%	54% R	58% R	45%
Female	52%	58% C	43%	64% C	48%	51%	58% EF	45%	51%	54% H	57% H	49%	51%	48%	53% N	46%	42%	55% PQ

# IOG Public Governance Survey 2014

Q36. What is the highest level of education that you have reached?

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Some high school or less	4%	3%	6% D	3%	6%	4%	4%	3%	5% J	1%	3%	5%	6% K	5%	4%	4%	4%	7% Q
Completed high school	21%	21%	24% D	16%	24%	23% D	22%	12%	18% H	16%	16%	24% K	22% K	30% KM	19%	22%	19%	27% Q
Some university / college or technical school	20%	11%	14%	22% BC	24% BC	22% BC	24% BC	19%	14%	22% I	18%	19%	19%	17%	22% P	18%	22% R	10%
Completed college/ technical school	26%	38% DEFG	29% EG	25%	18%	25%	20%	21%	31% HJ	19%	24%	22%	33% KL	29%	25%	26%	24%	33% Q
Undergraduate or University degree	21%	19%	17%	24% C	18%	18%	23% C	35% I	20%	30% I	28% LMN	19%	15%	14%	19%	22%	22% R	15%
Post-graduate or higher	9%	9%	10%	10%	10%	6%	8%	11%	13%	11%	11% MN	11% MN	6%	5%	11% P	8%	9%	8%

# IOG Public Governance Survey 2014

Q36. What is the highest level of education that you have reached?

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Some high school or less	4%	6% C	2%	5% C	5% C	-	-	-	-	10% KLM	3%	2%	1%	5% O	2%	5%	4%	4%	4%
Completed high school	21%	20%	19%	19%	24%	100%	-	-	-	28% LM	24% LM	16% M	8%	23% O	10%	20%	19%	16%	30% PQR
Some university / college or technical school	20%	26% CD	16%	19%	20%	-	43%	-	-	22% LM	25% LM	16%	15%	21% O	15%	21%	22% S	20% S	15%
Completed college/ technical school	26%	21%	28% B	28% B	24%	-	57%	-	-	24%	26% M	32% JKM	19%	26%	22%	23%	24%	29% Q	26%
Undergraduate or University degree	21%	19%	25% E	21%	17%	-	-	100%	-	11%	17% J	26% JK	38% JKL	19%	31% N	18%	21%	22%	19%
Post-graduate or higher	9%	8%	10%	8%	10%	-	-	-	100%	4%	6%	10% JK	19% JKL	7%	20% N	13% S	10% S	9% S	6%

# IOG Public Governance Survey 2014

Q36. What is the highest level of education that you have reached?

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Some high school or less	4%	3%	2%	3%	1%	3% E	11% EF	6% I	3%	5%	5%	3%	5% L	4%	4%	4% Q	2%	4% Q
Completed high school	21%	16%	17%	12%	8%	22% E	33% EF	20%	16%	21% I	20%	19%	21%	19%	20%	19%	19%	19%
Some university / college or technical school	20%	16%	17%	15%	16%	24% EG	17%	21%	22% K	21%	15%	20%	21%	20%	21%	18%	30% PR	19%
Completed college/ technical school	26%	29%	28%	22%	28% G	27% G	22%	23%	25%	27%	33% HI	23%	29% L	24%	27%	26%	21%	26%
Undergraduate or University degree	21%	23%	26%	36% B	29% FG	19% G	14%	20%	24% J	18%	20%	24% M	17%	22%	20%	23% Q	16%	22% Q
Post-graduate or higher	9%	12%	10%	13%	19% FG	6% G	4%	10%	10%	8%	8%	12% M	7%	11% O	8%	10%	12%	9%

# IOG Public Governance Survey 2014

Q37. Age group  
BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
18-29	16%	10%	14%	17% B	16%	18% B	15%	17%	12%	18%	16%	17%	13%	12%	15%	16%	16%	12%
30-44	29%	31%	28%	30%	27%	33%	26%	33%	29%	29%	31% LM	24%	21%	27%	30%	28%	30% R	24%
45-59	31%	29%	33%	32%	27%	26%	33%	30%	34%	39%	33%	33%	34%	31%	31%	31%	30%	34%
60+	24%	30%	26%	22%	30%	23%	26%	20%	25% J	13%	21%	26% K	32% KL	30% K	24%	25%	23%	29% Q

# IOG Public Governance Survey 2014

Q37. Age group  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
18-29	16%	100%	-	-	-	15%	16%	15%	13%	18% K	12%	15%	14%	16% O	11%	13%	17%	14%	16%
30-44	29%	-	100%	-	-	27%	28%	34% FG	31%	26%	28%	34% J	32%	28%	32%	38% RS	31% RS	26%	24%
45-59	31%	-	-	100%	-	29%	32%	31%	28%	31%	29%	30%	38% JKL	31%	30%	25%	29%	34% PQ	33% P
60+	24%	-	-	-	100%	28% H	24%	20%	28% H	25% M	30% LM	21% M	16%	24%	27%	24%	23%	25%	26%

# IOG Public Governance Survey 2014

Q37. Age group  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
18-29	16%	16%	13%	13%	11%	15%	22% EF	15%	17% J	12%	13%	16%	14%	17%	14%	12%	24% PR	16% P
30-44	29%	38%	36%	37%	23%	32% E	31% E	30% J	32% J	23%	28%	30%	26%	33% O	24%	28%	48% PR	24%
45-59	31%	36%	39%	35%	33%	30%	31%	31%	27%	40% HIK	26%	30%	32%	29%	33% N	35% Q	16%	32% Q
60+	24%	9%	12%	14%	33% FG	23% G	17%	24%	24%	25%	33% HIJ	23%	28% L	21%	28% N	25% Q	13%	28% Q

# IOG Public Governance Survey 2014

Q38. Were you born in Canada, or in another country?

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Canada	83%	94% CDG	87% DG	77%	90% DG	89% DG	79%	65%	80% HJ	70%	72%	88% K	90% K	95% KLM	85% P	82%	82%	90% Q
Another country	17%	6%	13% B	23% BCEF	10%	11%	21% BCEF	35% I	20%	30% I	28% LMN	12% N	10% N	5%	15%	18% O	18% R	10%

# IOG Public Governance Survey 2014

Q38. Were you born in Canada, or in another country?

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Canada	83%	88% CE	82%	84%	81%	92% GHI	86% HI	75% I	62%	85%	84%	82%	83%	100%	-	85%	81%	83%	87% QR
Another country	17%	12%	18% B	16%	19% B	8%	14% F	25% FG	38% FGH	15%	16%	18%	17%	-	100%	15%	19% S	17% S	13%

# IOG Public Governance Survey 2014

Q38. Were you born in Canada, or in another country?

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Canada	83%	87% C	81%	87%	80%	83%	87% E	83%	81%	84%	85%	79%	86% L	80%	85% N	82%	83%	83%
Another country	17%	13%	19% B	13%	20% G	17%	13%	17%	19%	16%	15%	21% M	14%	20% O	15%	18%	17%	17%

# IOG Public Governance Survey 2014

Q39. How many years have you lived in Canada?

BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	336	9	66	172	12	22	55	117	50	39	220	57	48	7	146	190	300	36
Unweighted 'N'	311	17	66	135	22	23	48	94	50	34	193	61	42	9	138	173	281	30
Up to 10 years	24%	-	31% D	13%	33%	39% D	44% D	12%	37% H	50% H	26%	18%	22%	19%	22%	25%	24%	20%
11 to 20 years	22%	26%	23% F	26% F	10%	4%	17%	29% I	16%	20%	23%	18%	20%	28%	18%	25%	22%	24%
More than 20 years	51%	67% G	42%	60% CG	44%	49%	31%	60% IJ	43% J	18%	48%	59%	56%	45%	55%	47%	50%	52%
Decline to answer	7%	7%	7%	4%	14%	12%	8%	4%	6%	12%	7% M	7%	1%	8%	9%	5%	6%	10%

# IOG Public Governance Survey 2014

Q39. How many years have you lived in Canada?

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	336	38	107	100	91	32	126	103	69	69	88	92	48	-	336	32	135	109	60
Unweighted 'N'	311	42	101	89	79	34	114	95	62	66	79	85	45	-	311	30	125	99	57
Up to 10 years	24%	72% CDE	26% E	20% E	5%	27%	13%	29% G	33% G	30%	26%	23%	17%	-	24%	23%	29%	18%	23%
11 to 20 years	22%	11%	34% BE	26% BE	9%	12%	18%	32% FG	22%	13%	16%	33% JK	33% JK	-	22%	17%	25% S	25% S	12%
More than 20 years	51%	3%	33% B	54% BC	87% BCD	57%	64% HI	38%	43%	49%	56%	45%	56%	-	51%	55%	43%	54%	58%
Decline to answer	7%	14%	13% D	2%	-	7%	8%	5%	7%	8%	4%	5%	2%	-	7%	10%	4%	7%	10%

# IOG Public Governance Survey 2014

Q39. How many years have you lived in Canada?

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
												SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	
weighted 'N'	336	49	104	10	118	147	71	92	115	71	31	178	121	157	144	127	41	123
Unweighted 'N'	311	47	98	9	108	137	66	90	106	63	26	161	112	145	133	113	39	115
Up to 10 years	24%	24%	27%	12%	16%	28% E	29% E	34% JK	27% K	16% K	2%	27%	21%	30% O	19%	20%	31%	26%
11 to 20 years	22%	31%	25%	34%	26%	20%	19%	20%	26%	17%	26%	22%	21%	28% O	15%	24%	18%	20%
More than 20 years	51%	40%	45%	65%	54%	50%	46%	43%	45%	67% HI	61%	50%	53%	37%	63% N	57%	48%	45%
Decline to answer	7%	7%	8%	-	6%	5%	12%	5%	5%	2%	13%	5%	6%	8%	5%	4%	4%	10%

# IOG Public Governance Survey 2014

Q40. Are you currently:  
BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Employed (full or part time)	50%	48%	51%	49%	49%	55%	51%	60%	54%	60%	57% MN	52% N	47%	43%	52%	49%	51% R	45%
Seeking employment	11%	11%	9%	13% CG	11%	14% CG	6%	7%	9%	8%	8%	9%	6%	14% KM	13% P	9%	12% R	7%
Retired	23%	31% DF	24% F	22%	24%	17%	22%	16%	21% J	12%	17%	23% K	31% KL	28% K	25% P	20%	21%	28% Q
Student	6%	4%	6%	6%	7%	4%	8%	7%	6%	9%	7% M	8% M	4%	4%	6%	6%	6%	6%
Other	10%	6%	11%	10%	9%	10%	12% B	10%	10%	12%	11%	9%	12%	10%	5%	15% O	10%	13%

# IOG Public Governance Survey 2014

Q40. Are you currently:  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Employed (full or part time)	50%	45% E	65% BE	61% BE	23%	40%	49% F	63% FG	62% FG	28%	47% J	66% JK	74% JKL	51%	49%	49%	49%	51%	52%
Seeking employment	11%	12% E	17% BDE	10% E	3%	16% HI	12% HI	5%	5%	21% KLM	12% LM	4% M	1%	11%	10%	17% RS	12% S	9%	8%
Retired	23%	4%	5%	13% BC	68% BCD	25%	22%	21%	21%	25% M	28% LM	20% M	14%	23%	22%	21%	22%	25%	22%
Student	6%	32% CD	3% D	1%	-	5%	6%	5%	7%	10% KL	3%	3%	8% KL	6%	7%	4%	7%	5%	6%
Other	10%	7%	10% E	15% BCE	6%	14% HI	11% HI	5%	5%	16% KLM	10% LM	7% M	3%	10%	13%	8%	10%	10%	11%

# IOG Public Governance Survey 2014

Q40. Are you currently:  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Employed (full or part time)	50%	100%	100%	100%	52%	50%	48%	47%	50%	52%	50%	50%	49%	50%	51%	56% QR	44%	50%
Seeking employment	11%	-	-	-	5%	13% E	12% E	16% IJK	11% J	7%	9%	13% M	10%	13% O	10%	8%	23% PR	9%
Retired	23%	-	-	-	31% FG	22% G	15%	22%	24%	24%	29%	21%	27% L	21%	25%	24% Q	17%	25% Q
Student	6%	-	-	-	4%	6%	8% E	6%	7% K	4%	3%	7% M	4%	7%	5%	4%	10% PR	6%
Other	10%	-	-	-	7%	8%	17% EF	10%	8%	12% I	9%	9%	10%	9%	10%	9%	6%	11% Q

# IOG Public Governance Survey 2014

Q41. Are you currently employed in the:  
BANNER 1

	REGION							URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	1006	67	262	368	62	113	134	198	137	77	452	254	219	62	500	507	843	163
Unweighted 'N'	978	83	240	320	109	111	115	171	128	67	407	262	220	70	487	491	841	137
Public sector	37%	47% D	38%	33%	43%	39%	33%	29%	37%	33%	33%	42% K	40%	30%	31%	42% O	36%	41%
Private sector	56%	43%	55%	59% B	53%	56%	54%	61%	54%	51%	57%	54%	52%	64%	63% P	48%	57%	50%
Non-profit or volunteer sector	8%	10%	7%	8%	3%	4%	13% EF	9%	9%	16%	10% L	4%	8%	7%	6%	10% O	8%	8%

# IOG Public Governance Survey 2014

Q41. Are you currently employed in the:  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	1006	140	375	380	111	163	449	259	114	130	267	335	208	843	163	104	344	318	241
Unweighted 'N'	978	149	358	363	108	161	430	257	109	129	261	317	204	824	154	102	333	307	236
Public sector	37%	42%	38%	35%	30%	37%	37%	33%	39%	29%	33%	36%	40% J	38% O	30%	36%	39%	38%	32%
Private sector	56%	51%	54%	57%	59%	58%	57%	56%	51%	63%	56%	56%	54%	54%	64% N	53%	55%	54%	61%
Non-profit or volunteer sector	8%	8%	8%	7%	10%	6%	6%	11% FG	9%	9%	10% M	7%	5%	8%	6%	11%	7%	8%	7%

# IOG Public Governance Survey 2014

Q41. Are you currently employed in the:  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	1006	368	560	79	309	438	260	253	310	235	105	439	422	394	490	398	108	354
Unweighted 'N'	978	361	543	74	300	423	255	254	299	228	96	422	411	380	480	381	105	349
Public sector	37%	100%	-	-	34%	35%	42%	35%	37%	34%	38%	37%	37%	40%	34%	37%	39%	34%
Private sector	56%	-	100%	-	56%	57%	53%	59%	55%	56%	53%	55%	55%	54%	56%	54%	52%	59%
Non-profit or volunteer sector	8%	-	-	100%	10%	8%	6%	6%	8%	10%	9%	8%	8%	6%	10%	8%	10%	7%

# IOG Public Governance Survey 2014

Q42. Is anyone in your immediate household employed in the public sector?

BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Yes	19%	22%	17%	18%	27% CDG	28% CDG	18%	14%	15%	15%	16%	22% K	20% K	22%	20%	19%	19%	21%
No	81%	78%	83% EF	82% EF	73%	72%	82% EF	86%	85%	85%	84% LM	78%	80%	78%	80%	81%	81%	79%

# IOG Public Governance Survey 2014

Q42. Is anyone in your immediate household employed in the public sector?

BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Yes	19%	25% E	27% DE	20% E	7%	18%	20%	20%	23%	11%	16% J	25% JK	30% JK	21% O	14%	28% QRS	21%	17%	17%
No	81%	75%	73%	80% C	93% BCD	82%	80%	80%	77%	89% KLM	84% LM	75%	70%	79%	86% N	72%	79% P	83% P	83% P

# IOG Public Governance Survey 2014

Q42. Is anyone in your immediate household employed in the public sector?

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Yes	19%	55% CD	10%	21% C	20%	20%	18%	21%	19%	18%	19%	23% M	17%	23% O	18%	22%	24%	18%
No	81%	45%	90% BD	79% B	80%	80%	82%	79%	81%	82%	81%	77%	83% L	77%	82% N	78%	76%	82%

# IOG Public Governance Survey 2014

Q43. Which of the following categories best corresponds to the total annual income, before taxes, of all members of your household for 2013?

BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		=====						=====			=====				=====		=====	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Under \$30,000	23%	24%	26% D	20%	24%	21%	26% D	15%	26% HJ	17%	19%	23%	26% K	27%	22%	24%	22%	28% Q
\$30,000 to \$60,000	28%	24%	31%	29%	26%	25%	27%	23%	32% H	28%	26%	25%	30%	32%	27%	29%	28%	30%
\$60,000 to \$80,000	15%	20%	13%	15%	15%	17%	16%	14%	11%	18%	14%	18% K	15%	15%	16%	15%	15%	18%
\$80,000 to \$100,000	10%	11%	10%	11% EG	6%	13% EG	7%	13%	11%	8%	11%	9%	10%	14%	11%	9%	11%	8%
\$100,000 to \$150,000	10%	11%	9%	11%	10%	10%	10%	18% IJ	10%	10%	13% LMN	9%	9%	7%	12% P	8%	11% R	8%
\$150,000 and over	4%	1%	2%	5% BC	2%	6% BC	4% B	8% I	3%	6%	6% LMN	3%	2%	1%	5%	3%	5% R	1%
Decline to answer	9%	9%	9%	8%	17% CDFG	9%	9%	8%	8%	13%	9% N	12% MN	8%	4%	6%	12% O	9%	8%

# IOG Public Governance Survey 2014

Q43. Which of the following categories best corresponds to the total annual income, before taxes, of all members of your household for 2013?  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30- 60K	\$60- 100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Under \$30,000	23%	27% C	21%	23%	24%	32% GHI	23% HI	13%	10%	100%	-	-	-	24%	21%	21%	21%	24%	26% Q
\$30,000 to \$60,000	28%	23%	27%	26%	35% BCD	33% HI	31% HI	23%	19%	-	100%	-	-	29%	26%	32% S	29% S	30% S	23%
\$60,000 to \$80,000	15%	15%	16%	15%	15%	12%	17% F	17%	15%	-	-	60%	-	15%	17%	13%	16%	15%	15%
\$80,000 to \$100,000	10%	9%	13% E	10%	7%	7%	10% F	15% FG	12%	-	-	40%	-	10%	11%	10%	11%	10%	9%
\$100,000 to \$150,000	10%	8%	12% E	13% BE	7%	5%	9% F	18% FG	17% FG	-	-	-	72%	10%	9%	10%	11%	10%	9%
\$150,000 and over	4%	5% E	4%	5% E	2%	1%	2% F	8% FG	13% FG	-	-	-	28%	4%	5%	7%	4%	3%	3%
Decline to answer	9%	13% CD	6%	8%	10% C	10%	8%	7%	14% GH	-	-	-	-	9%	11%	6%	7%	9%	14% PQR

# IOG Public Governance Survey 2014

Q43. Which of the following categories best corresponds to the total annual income, before taxes, of all members of your household for 2013?  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Under \$30,000	23%	10%	15% B	14%	14%	22% E	36% EF	24% I	18%	27% I	23%	20%	25% L	22%	23%	18%	30% PR	23% P
\$30,000 to \$60,000	28%	24%	27%	35%	29%	30% G	24%	27%	30%	28%	37% HJ	29%	31%	28%	30%	29%	28%	29%
\$60,000 to \$80,000	15%	18%	18%	19%	18% G	15%	13%	15%	16%	16%	15%	15%	17%	15%	16%	18% R	16%	14%
\$80,000 to \$100,000	10%	15%	16%	12%	14% G	11% G	6%	11%	12% K	10%	8%	11%	11%	11%	10%	11%	11%	11%
\$100,000 to \$150,000	10%	18%	14%	11%	12% G	11% G	6%	11% K	12% K	9%	6%	14% M	7%	12%	10%	13% R	12%	10%
\$150,000 and over	4%	5%	6%	3%	7% FG	2%	4%	5% K	5% K	3%	2%	5% M	3%	4%	3%	5% Q	2%	3%
Decline to answer	9%	10% C	5%	5%	6%	9% E	12% E	7%	7%	8%	10%	8%	7%	7%	8%	5% Q	2%	10% PQ

# IOG Public Governance Survey 2014

Engaged Canadians (index)  
BANNER 1

		REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
	TOTAL	ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
High	30%	28%	31%	31%	25%	25%	27%	36%	37%	28%	34%	29%	29%	28%	32% p	27%	30%	29%
Med	43%	50%	42%	42%	44%	46%	45%	42%	37%	46%	41%	39%	45%	42%	44%	43%	44%	43%
Low	27%	22%	26%	27%	31%	29%	28%	22%	26%	26%	25%	31% k	26%	31%	24%	30% o	27%	28%

# IOG Public Governance Survey 2014

Engaged Canadians (index)  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
High	30%	21%	23%	31% BC	40% BCD	11%	29% F	42% FG	61% FGH	18%	31% J	37% JK	41% JK	28%	35% N	35% S	32% S	34% S	18%
Med	43%	41%	48% E	42%	41%	46% I	48% HI	41% I	29%	41%	46%	44%	41%	43%	44%	54% QRS	44% S	43%	38%
Low	27%	38% CDE	29% E	27% E	18%	44% GHI	23% HI	18% I	11%	42% KLM	23%	20%	18%	28% O	21%	11%	24% P	23% P	44% PQR

# IOG Public Governance Survey 2014

## Engaged Canadians (index)

BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
High	30%	29%	31%	39%	100%	-	-	31%	34%	30%	34%	35% M	29%	33%	31%	35% Q	22%	32% Q
Med	43%	42%	45%	42%	-	100%	-	47%	45%	43%	43%	46%	44%	45%	46%	46%	60% PR	41%
Low	27%	29% D	24%	19%	-	-	100%	22%	21%	27% I	23%	19%	27% L	21%	23%	19%	18%	27% PQ

# IOG Public Governance Survey 2014

Urban Centre  
BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
Montreal	13%	-	49%	-	-	-	-	-	100%	-	32%	-	-	-	11%	14%	7%	37% Q
Toronto	17%	-	-	44%	-	-	-	100%	-	-	42%	-	-	-	15%	18% O	20% R	1%
Vancouver	6%	-	-	-	-	-	50%	-	-	100%	16%	-	-	-	6%	7%	8%	-
None of the above	64%	100% CDG	51%	56%	100% CDG	100% CDG	50%	-	-	-	10%	100% K	100% K	100% K	67% P	61%	65%	62%

# IOG Public Governance Survey 2014

Urban Centre  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		=====				=====				=====				=====		=====			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN- ADA	ELSE- WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
Montreal	13%	10%	13%	14%	13%	11%	12%	12%	18% F	14%	14%	11%	12%	12%	15%	10%	13%	16% PS	10%
Toronto	17%	18%	19% E	16%	14%	9%	14% F	28% FG	21% F	11%	14%	18% J	31% JKL	13%	35% N	18%	18%	15%	15%
Vancouver	6%	8% E	6% E	8% E	4%	5%	6%	9% FG	8%	5%	6%	7%	8%	5%	12% N	6%	7%	5%	8% R
None of the above	64%	65%	62%	62%	70% CD	75% GHI	67% HI	50%	53%	70% M	66% M	65% M	50%	69% O	39%	66%	62%	64%	67%

# IOG Public Governance Survey 2014

Urban Centre  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
Montreal	13%	14%	13%	16%	16% F	11%	12%	11%	13%	14%	14%	11%	13%	13%	13%	14% Q	7%	12% Q
Toronto	17%	16%	22% B	24%	20% FG	16%	14%	16%	18% J	12%	18%	20% M	12%	17%	15%	16%	22% PR	15%
Vancouver	6%	7%	7%	16% BC	6%	7%	6%	6%	8%	5%	5%	6%	7%	8%	6%	6%	6%	7%
None of the above	64%	64% D	58% D	45%	58%	66% E	68% E	67%	61%	69% I	64%	62%	68% L	62%	66%	64%	65%	65%

# IOG Public Governance Survey 2014

Community Size  
BANNER 1

	TOTAL	REGION						URBAN CENTRE			COMMUNITY SIZE				GENDER		LANGUAGE	
		ATL	QC	ON	MB/SK	AB	BC	TOR	MTL	VAN	1M+	100K-1M	5K-100K	<5K	MALE	FE-MALE	ENG	FR
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
weighted 'N'	2000	140	518	749	126	207	261	332	253	129	793	487	466	144	967	1033	1640	360
Unweighted 'N'	2000	210	475	650	230	210	225	285	237	112	714	516	478	168	999	1001	1694	306
1 million or more	40%	-	49% F	44%	-	38%	50% F	100%	100%	100%	100%	-	-	-	36%	43% O	40%	39%
100,000 to less than 1 million	24%	27% G	21% G	27% CFG	60% BCDFG	19% G	9%	-	-	-	-	100%	-	-	26%	23%	24%	27%
5,000 to less than 100,000	23%	48% CDEFG	18%	19%	16%	29% CDE	33% CDE	-	-	-	-	-	100%	-	23%	24%	23%	24%
Less than 5,000	7%	21% CDFG	10% DFG	3%	16% DFG	4%	5%	-	-	-	-	-	-	100%	7%	7%	7%	10% Q
Unknown	6%	5%	2%	7% CG	8% C	10% CG	3%	-	-	-	-	-	-	-	9% P	3%	7% R	*%

# IOG Public Governance Survey 2014

Community Size  
BANNER 2

	TOTAL	AGE GROUP				EDUCATION				HOUSEHOLD INCOME				BIRTHPLACE		GOVERNMENT EXPERIENCE			
		18-29	30-44	45-59	60+	HS GRAD	COL/ SMUN	UNIV/ GRAD	POST/ GRAD	<\$30K	\$30-60K	\$60-100K	\$100K +	CAN-ADA	ELSE-WHERE	VERY SAT	SOME SAT	NOT SAT	NO EXP
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)
Weighted 'N'	2000	311	578	622	489	411	908	413	182	463	564	509	283	1664	336	211	701	626	461
Unweighted 'N'	2000	341	569	584	506	420	910	406	175	473	565	490	286	1689	311	213	706	615	466
1 million or more	40%	40%	42% E	41% E	34%	30%	36% F	54% FG	50% FG	33%	37%	39% J	55% JKL	34%	66% N	38%	42%	39%	38%
100,000 to less than 1 million	24%	27% C	20%	26% C	26% C	29% G	22%	23%	29% G	24%	22%	27%	21%	26% O	17%	19%	23%	26% P	27% P
5,000 to less than 100,000	23%	19%	17%	25% BC	31% BCD	25% HI	26% HI	17%	15%	26% M	25%	23%	19%	25% O	14%	24%	22%	22%	28% QR
Less than 5,000	7%	6%	7%	7%	9%	11% HI	7% HI	5%	4%	8% M	8% M	8% M	4%	8% O	2%	5%	6%	9% PQ	7%
Unknown	6%	9% DE	14% BDE	*%	*%	6% HI	8% HI	2%	2%	9% LM	8% LM	3% M	1%	6% O	1%	14% QRS	7% RS	4% S	*%

# IOG Public Governance Survey 2014

Community Size  
BANNER 3

	TOTAL	EMPL. SECTOR			ENGAGED CANADIANS			GOV'T WORKING?				GOV'T SOLU-PROB?		GOV'T FUTURE		SIZE OF GOV'T		
		PUB	PRIV	NON/ PROF	HIGH	MED	LOW	GEN/ WORK	WORK/ PROB	BROK/ WORK	COMP/ BROK	SOLU- TION	PROB- LEM	BETT/ JOB	FUND/ CHGE	SMAL- LER	BIG- GER	STAT/ QUO
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)
Weighted 'N'	2000	368	560	79	591	869	540	537	615	454	209	871	857	790	968	713	245	711
Unweighted 'N'	2000	361	543	74	586	877	537	556	615	448	198	867	858	788	975	707	249	721
1 million or more	40%	40%	46%	58% B	46% FG	37%	37%	38%	43% J	34%	41%	42% M	35%	42% O	37%	40%	38%	39%
100,000 to less than 1 million	24%	29% D	25% D	13%	24%	22%	28% F	23%	21%	31% HIK	22%	22%	26%	23%	25%	26% Q	17%	24% Q
5,000 to less than 100,000	23%	24%	20%	22%	23%	24%	22%	25%	21%	26%	23%	23%	24%	21%	25% N	23%	17%	26% Q
Less than 5,000	7%	5%	7%	5%	7%	7%	8%	5%	8% H	7%	11% H	5%	10% L	7%	9%	8% Q	3%	8% Q
Unknown	6%	3%	2%	2%	1%	10% EG	4% E	9% JK	7% JK	2%	3%	7% M	5%	7% O	4%	3%	25% PR	3%